ECONOMIC DEVELOPMENT STRATEGY AND ACTION FOR ALBANY

Interim Report December 17, 2008

Neil Mayer & Associates Urban Transformation, Inc.

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I.INTRODUCTION AND OVERALL ECONOMIC PICTURE

This report summarizes the status of our effort to devise strategies and actions for strengthening the Albany economy and, subject to City approval, to begin their implementation, at the 4.5 month point of the one-year project. The project focuses on approaches to building further the prosperity of Solano and San Pablo Avenues and of the City's Redevelopment Area along Cleveland Avenue and the Eastshore Highway. It involves examining and analyzing available data about Albany and the wider economy, augmenting data with direct observation, conducting discussions and meetings with key stakeholders, review of City documents and website, and bringing to bear experience in other communities and with other similar efforts. The report describes status and findings of a work in progress and, by design, does not yet—with a few exceptions—make final recommendations. Instead, it poses options, from which the City may eventually select directions and actions to pursue, and among which it can choose priorities.

The remainder of this section of the report discusses economic characteristics of and conditions in Albany on a citywide basis. Section II focuses on San Pablo and Solano Avenues, including both analysis of conditions and options for strategy and action. Section III focuses on conditions and options for the Redevelopment Area along Cleveland Avenue and Eastshore Highway.

a. <u>Citywide Economic Conditions</u>

Overall Scale and Mix

Recent data about the overall Albany economy, from the U.S. Census Bureau's County Business Patterns (CBP), are available at the zip code rather than city level, but fortunately zip code 94706 corresponds to Albany. Albany had 444 non-farm business establishments in 20061, the latest year with data available(see Table 1). In aggregate the firms employed 3,264 people, with combined payroll of almost \$93 million for the year. The employment figure reflects the city's largely residential nature. The number of Albany residents who are employed (in Albany or somewhere else) is over 2.5 times as

¹ CBP data exclude self-employed people with no other employees. Using Albany business license figures, there are 553 total Albany firms including those cases.

large as the number of people from any location (including Albany) whose workplace is in the ${\rm city.}^2$

The largest numbers of establishments are in health care and social assistance and professional, scientific, and technical services. Following closely behind are retail trade and accommodation and food services (restaurants).

² The employment of residents figure necessarily relies on the 2000 U.S. Census. Estimates suggest that the number has not changed in any substantial way that would qualitatively change this comparison.

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	700		78
	975 00		77
	12 39		82
	435		
	20,439		
	3,734		
The industry level employment fouries are estimated from data on employment ranges and do not add to the citowide totals provided by	* The inclustry level employment figures are estimated from data on employment ranges and do not ad	to the citowide totals provided	A Property of

Based on estimated employment, the largest sector is arts, entertainment, and recreation with nearly 675 workers. This figure, while estimated from data generated by the Census, seems suspect. The City's business license data does not appear to identify as many relatively larger enterprises as are counted (but not named) in the CBP data.³ The next two largest employment sectors, accommodations and food services (restaurants) and retail trade, each have over 500 employees. They are followed by "other" services and education services (Table 1).

The mix of Albany businesses, as measured by numbers of establishments, is in many ways typical for the region. We compared Albany's mix to Alameda County (Table 2). Albany's largest sector, health care and social assistance as noted above, constitutes 14 percent of all city firms. That is modestly greater than the 11 percent for the County, but is probably offset by the small scale of the Albany enterprises.

The next two largest Albany sectors, retail⁴ and professional and technical services, each constitute 13 percent of total establishments. Each of those figures is only one percentage point different from its Alameda County counterpart. By this rough measure of activity, Albany is typical in the extent of its retail business relative to other economic activity. Restaurants and accommodations are somewhat more concentrated in Albany than the county, with 12 percent compared to 9 despite the lack of hotels in the city. "Other services," which include but are not limited to personal services like haircutting and nail salons, have a slightly higher share in Albany than the county as a whole.

Manufacturing and wholesale trade are the two categories that are substantial in the county but not in the city, of course reflecting accurately the tiny portion of Albany land devoted to such uses.

In terms of change in the economy, Table 1 shows little difference in aggregate figures between 2001 and 2006. Albany experienced an increase of only 9 businesses out of 444 over the five years (2 percent) but a more robust growth in employment at 212 employees (7 percent). Dollars of total payroll grew 11 percent, but that was about the same as than the increase in the consumer price index in the same period.

Consider next the changes in the mix of businesses within the various sectors. The biggest increase in numbers of firms was in construction (11), while waste remediation

³ We shall attempt to resolve this question by the time of the final report for this project. Various possibilities, including mis-categorization, inclusion of employees from a non-Albany establishment of an Albany company, the complications of including Kensington data, and others may explain the differences.

⁴ Not including restaurants.

SOURCE: COUNTY BUSINESS PATTERNS, NEIL MAYER ASSOCIATES

gained the most employment despite a reduction in firms. The loss of a small number of apparently larger professional and technical services firms and one management services company produced the largest employment losses.

The number of retail stores increased by 3, as did restaurants (each about 6 percent), while "other services" fell by 2. All other categories except unclassified gained or lost between 2 and 4 establishments. Thus, there were no great shifts in the economy's composition over the 5 years at least

Mix of Sector	s in Albany an	d Alameda C	Mix of Sectors in Albany and Alameda County Table 2	
	Albany 2006	, 2006	Alameda County 2006	ounty 2006
Industry	# establishments	% each categ	# establishments	% each categ
Total	444	100%	37511	100%
Construction	39	8.78%	2962	7 90%
Manufacturing	5	1.13%		5.61%
Wholesale trade	15	3.38%	2924	7.80%
Retail trade	57	12.84%	4435	11.82%
Transportation & warehousing	3	%89'0	921	2.46%
Information	12	2.70%	832	2.22%
Finance & insurance	22	4.95%	1992	5.31%
Real estate & rental & leasing	23	5.18%	2035	5.43%
Professional, scientific & tech services	25	12.84%	5232	13.95%
Managemt of companies & enterprises	1	0.23%	270	0.72%
Admin, support, waste mgt, remediation	15	3.38%	1687	4.50%
Educational services	11	2.48%	632	1.68%
Health care and social assistance	62	13.96%	4182	11.15%
Arts, entertainment & recreation	17	3.83%	464	1.24%
Accommodation & food services	52	11.71%	3230	8.61%
Other services (except public administr	48	10.81%	3427	9.14%
Unclassified establishments	4	0:30%	134	0.36%

among these broad categories covering the entire economy. Whether residents and businesses are satisfied or not by the current mix (at least as measured in 2006), it is not the result of sharp recent change.

From the point of view of using available space for commerce, Albany shows good health according to the data we have generated. Vacancies citywide were counted by combining data from a windshield survey of spaces advertised for sale or lease, listings on the EBEDA website, and property owners' responses to a City invitation to include their spaces available. These totaled 28, compared with nearly 450 businesses in place, for a vacancy rate of only 5.9 percent.⁵ And at least through September of 2008, this situation remained healthy. The City's business license listings for firms opening and closing for the first 9 months of the year reveal 34 establishments opening and 36 closing, leaving the vacancy rate little changed. And within the period, closings were lower and openings higher in the second half compared to the first.

Retail Activity

We can look in more detail at the retail part of the economy in particular, using taxable retail sales data for stores. These include a broader definition of retail, including restaurants, service stations, and other sales locales not included in retail in its narrowest terms (see Table 3.a. for categories). Albany taxable sales totaled over \$192 million in the year ending at the close of March, 2008 (Table 3.a.). Department stores comprised the largest sector by far, with one third of the total taxable sales. That category was followed by restaurants at 11 percent (one third of the department store figure) and miscellaneous retail at 10 percent. If retail and wholesale building materials are added together, they slightly outstrip restaurants for second place (12 percent). It is worth noting that because food in supermarkets is not subject to sales tax, the sales in food stores are understated in 3.a.

⁵ The more conventional and precise concept of vacancy is not just a count of vacant and filled spaces but includes the size of the spaces. We do not have the data available to make that computation and there are no external secondary sources.

⁶ These State data are available for Albany alone, without Kensington. All the retail sales figures below apply to just Albany.

In Table 4, we compare the mix of Albany retail with that of Alameda County. Department store sales as a share of all city sales dwarf that for the county, by nearly a factor of five. Restaurants, building materials sales, and liquor stores are the next three categories in which a larger share of Albany's sales total is concentrated than is true for the county, all in the vicinity of a 5 percent point differential, and miscellaneous retail is close behind. However, concentrating just on retail stores and disregarding other types of outlets with taxable sales, Albany is about even with the county as a whole in concentration in those categories, with the exception of liquor stores. The primary categories in which Albany is less concentrated than the county are apparel, new autos, and computers and office equipment.

		CITY OF	ALBANY	Table 3 /	<u> </u>		
			CITYWID	E			
		QUAF	TERLY SALES	DOLLARS			
		-	in grain managagagag				
GENERAL RETAIL	93,424,900	48.59%	22,417,400		21,675,100	200000000000000000000000000000000000000	
FGOD PRODUCTS	39,735,000	20.67%	9,339,000	11,057,706	9,422,000	22,647,900	21,364,200
TRANSPORTATION	30,243,400	15.73%	7.087.100	7,236,700	8,210,500	9,917,300	9,367,300
CONSTRUCTION	22,513,380	11.71%	4,905,700	5,158,200	6,033,000	7,709,100	5,809,901
BUSINESS TO BUSINESS	5,613,100	2.92%	1,462,500	1,410,300	1,305,400	6,416,400 1,434,900	4,883,200
MISCELLANEOUS	751,600	0.39%	158,900	271,100	127,400		1,305,900
Market Commence	192,282,300	180.00%	£ 45.570,840	1 51,018,500		194,200	124,500
	· · · · · · · · · · · · · · · · · · ·						a miller serie
ECONOMIC SEGMENT			2008@1	2007@4	ADE TO S		
DEPARTMENT STORES	62,806,800	32.66%	14,330,100	18,860,300	200702 15,695,700	2907 02	2007(21
RESTAURANTS		11.36%	5.403.000	5.581.600		13,920,700	14,410,000
MISCELLANEOUS RETAIL	18,956,000		5,324,700	4.900.800	5,196,700	5,653,500	5,573,600
BLDG.MATLS-RETAIL		7.41%	3.063.600	3,420,800	3,064,900	5,645,600	4,149,700
AUTO SALES - NEW	13,546,000		3,178,500	3,130,200	3,927,000	3,541,100	2,985,200
LIQUOR STORES	11,447,500	5.95%	2.443.900	<u> </u>	3,960,200	3,257,100	3,130,900
SERVICE STATIONS	10,905,500		2.555.700	3,505,300 2,736,300	2,727,100	2,771,200	2,359,300
BLDG.MATLS-WHSLE		4.30%	1,842,100		2,755,900	2,857,500	2,243,100
FOOD MARKETS	6,452,600		1,492,100	1,737,400	2,106,000	2,575,300	1,896,000
FURNITURE/APPLIANCE	5.101.100		1,498,200	1,969,700	1,498,200	1,492,660	1,434,400
AUTO PARTS/REPAIR	5,257,000		1,225,300	1,524,500	1,632,200	1,536,200	1,395,500
RECREATION PRODUCTS	3,065,100		741,200	1,264,400	1,362,000	,405,300	1,260,700
LIGHT INDUSTRY	2.091.100		· · · · · · · · · · · · · · · · · · ·	767,300	669,700	886,900	683,100
LEASING	2.019.200		481,100	632,300	457,700	520,000	538,200
DRUG STORES	1,558,500		475,100 431,500	440,500	583,600	519,900	463,700
BUSINESS SERVICES	1,121,500		431,500	383,000	366,700	377,300	368,200
HEALTH & GOVERNMENT	584,700		126,400	227,300	180,400	282,400	192,900
AUTO SALES - USED	534,900		126,400	218,900 106,800	104,960	134,500	89,300
FLORISTINURSERY	481,400		95,700		112,400	189,100	155,200
APPAREL STORES	456.000		85,700 86,000	117,300 131,300	110,900	157,500	115,900
OFFICE EQUIPMENT		0.19%	+ 		115,000	123,700	241,800
MISCELLANEOUS OTHER		0.19%	74,600	107,900	75,100	107,400	111,100
HEAVY INDUSTRY		0.01%	32,500	52,200	22,500	59,700	35,200
FOOD PROCESSING EQP	1,100		200	2,200	8,600	5,200	-
CLOSED ACCT-ADJUSTMT		VAIV76	-	1,100	-	-	<u> </u>
MISC. VEHICLE SALES		-	-	-	-	-	-
MISC. VERICLE SALES		• 		•	-	-	-
IN IALA	192,282,300	TUIL 20174	45.370.600	\$ 51,618,500	5 4E773.00	3 42.515 200	£ 43 555 for

	C	ITY OF	ALBANY	Table 3 E			
			SOLANO AVI				
		QUART	ERLY SALES D	OLLARS			
		100	2800			2187725	
FOOD PRODUCTS	20,044,900	69.88%	4,896,100	5,424,900	4,716,600	5,007,300	4,874,600
GENERAL RETAIL	7,208,300	25.13%	1,575,700	2,124,000	1,737,000	1,771,600	1,587,200
BUSINESS TO BUSINESS	1,003,900	3.50%	339,400	237,600	165,800	260,900	196,900
MISCELLANEOUS	277,400	0.97%	72,600	66,000	69,600	69,200	59,300
CONSTRUCTION	124,300	0.43%	30,500	35,100	31,300	27,400	32,900
TRANSPORTATION	24,100	0.08%	7,200	7,500	2,500	6,900	5,100
TOTALS		(0.00%	\$ 6,021,580	9 7,825,238	1 1,772,000	7,141,980	6/5560
		: 3	200801	2007 <i>G</i> 4	2007@3	2007G2	2007Q1
ECONOMIC SEGMENT	12,254,300	A2 76%	3,117,000	3,092,200	2,874,800	3,180,300	3,157,000
RESTAURANTS	6,365,800	22.19%	1,484,700	1,917,100	1,487,500	1,475,400	1,426,900
FOOD MARKETS	2,759,100		589,800	960,800	568,200	620,300	507,900
MISCELLANEOUS RETAIL			431,500	383,000	366,700	377,300	368,200
DRUG STORES	1,558,500		294,400	415,600	354,200	350,600	290,700
LIQUOR STORES	1,414,800		261,300	343,200	383,600	364,400	291,500
RECREATION PRODUCTS	1,352,500	177.	175.900	220,200	243,800	196,800	190,500
FURNITUREIAPPLIANCE	838,700		211,700	144,200	96,000	182,300	138,100
LIGHT INDUSTRY	634,200	 	62,200	114,500	96,200	98,900	156,000
APPAREL STORES	371,900		127,700	92,500	69,800	78,600	58,800
BUSINESS SERVICES	368,600		55,000	82,200	78,000	111,300	72,400
FLORISTANURSERY	325,500		72.600	66,000	69,200	69,200	59,300
HEALTH & GOVERNMENT	277,000		30,500	35,100	31,300	27,400	32,900
BLDG.MATLS-WHSLE	124,300		7.200	7.500	2,500	6,900	5,100
AUTO PARTSIREPAIR	24,100			*,000	500	600	700
DEPARTMENT STORES	1,100		 -	1.160		-	-
OFFICE EQUIPMENT	1,100		- 	1,120	400	-	
MISCELLANEOUS OTHER		0.00%	 -	-	-	-	-
AUTO SALES - USED	-		- 		_	-	-
FOOD PROCESSING EQP	-	100.00%	\$ 6.971.500		1 67772550	7 (45,800)	\$ 6,750,000

		£Λ	N PABLO A	VE			
		********	FLY SALES D				
		QUPARTE	PART SPALES E				···
			21 5 64 95		-2.53 (2.5)		6.0723
RANSPORTATION		42.12%	6,631,000	6,779,700	7,750,400	7,251,900	6,363,600
COD PRODUCTS	19,187,400	28.44%	4,353,400	5,428,800	4,652,600	4,752,600	4,359,600
ENERAL RETAIL	10,072,500		2,343,800	2,567,600	2,519,600	2,541,500	2,419,700
ONSTRUCTION	7,029,400	10.42%	1,341,300	1,632,100	2,122,800	1,933,200	1,397,200
USINESS TO BUSINESS	2,685,300	3.98%	514,100	627,400	750,700	693,100	635,00X
(ISCELLANEOUS	68,300		10,300	35,500	8,500	14,000	7,800
TOTALS	67,455,900	160,60%	9 999360	\$ 17,67E.100	97,000,000	\$ 17,286,508	9 15 122.500
ECONOMIC SEGMENT			2008Q1	2007/24	2007/23	2007@2	2007@1
UTO SALES - NEW	13,546,000	20.08%	3,178,500	3,130,200	3,980,200	3,257,100	3,130,90
ERVICE STATIONS	10,905,500	16.17%	2,555,700	2,735,300	2,755,900	2,857,500	2,243,10
QUOR STORES	10,032,700	14.87%	2,149,500	3,089,700	2,372,900	2,420,600	2,068,60
	9.092.500	13.48%	2,199,400	2,290,100	2,274,500	2,328,500	2,286,40
RESTAURANTS BLDG MATLS-RETAIL	7,029,400	10.42%	1,341,300	1,632,100	2,122,800	1,933,200	1,397,20
MISCELLANEOUS RETAIL	5,394,000	8.00%	1,254,700	1,347,000	1,338,500	1,453,800	1,276,80
URNITURE/APPLIANCE	3,731,500	5.53%	857,300	1,010,200	962,500	901,400	905,30
	3.711.300		861,500	890,000	958,100	1,001,700	899,20
AUTO PARTS/REPAIR	1,496,400		349,100	321,400	446,200	379,700	328,10
LEASING	851.500		200,100	201,500	234,500	215,300	209,20
LIGHT INDUSTRY	792,200		191,100	175,400	185,600	240,100	194,10
RECREATION PRODUCTS		4	64,900	97,700	70,000	98,100	97,78
OFFICE EQUIPMENT	330,700		35,300	23,200	56,200	135,500	90,4
AUTO SALES - USED	250,200		40,700	35,000	32,900	45,200	43,5
FLORISTANURSERY	154,800		10.300	35.500	8,500	14,000	7,8
HEALTH & GOVERNMENT		0.10%	4,500	49,000	5,200	3,500	4,5
FOOD MARKETS	62,200		7,7	6.700		-	_
BUSINESS SERVICES	5,700	0.01%		1.0	-	1_	-
APPAREL STORES		<u> </u>	-		-		
BLDG.MATLS-WHOLE	+	<u> -</u>	-	·	 -	+	<u>-</u>
DRUG STORES	-			·	 	+	-
MISCELLANEOUS OTHER	_	 -	1 15,253,366	-	\$ 17,804,500		0.15.6576

	(SITY OF	ALBANY -	Table 3 D	·	··	
		EA9	TSHORE HIGH	NAY			
	,	QUART	ERLY SALES DO	OLLARS			
ECONOMIC CATEGORY			22,252	2397729		201722	
GENERAL RETAIL	74,662,000	86.83%	18,236,400	21,615,100	17,063,400	17,745,100	17,084,600
CONSTRUCTION	18,142,100	11,60%	2,279,300	2,039,400	2,575,500	3,187,900	2,339,100
TRANSPORTATION	689,100	D.80%	188,100	173,000	163,400	164,680	163,300
FOOD PRODUCTS	412,800	0.45%	73,300	174,400	35,500	129,600	112,400
BUSINESS TO BUSINESS	77,900	0.09%	6,200	25,000	2,500	44,100	28,300
TGTALS:	85,983,900	108.0054	3 29,713,340	24(46)(50)	\$ 19,840,400	\$ 21,272,300	6 (5,772,760
ECONOMIC SEGMENT			2008Q1	2007Q4	2007@3	2007@2	2007@1
DEPARTMENT STORES	62,805,700	73.04%	14,336,100	18,860,300	15,695,200	13,920,100	14,409,300
MISCELLANEOUS RETAIL	9,535,800	11.09%	3,254,400	2,225,900	849,900	3,205,500	2,184,600
BLOG MATLS-RETAIL	5,188,500	6.03%	1,294,500	1,215,700	1,295,400	1,382,900	1,198,900
BLDG MATLS-WHSLE	4,953,600	5.75%	984,800	883,700	1,250,100	1,805,000	1,140,200
FURNITURE/APPLIANCE	1,469,700	1.71%	373,100	292,300	425,300	379,000	299,100
RECREATION PRODUCTS	850,800	0.99%	278,800	237,600	93,000	241,400	191,600
RESTAURANTS	412,800	0.45%	73,300	174,400	35,500	129,500	112,400
AUTO PARTSIREPAIR	404,400	0.47%	95,800	90,400	107,200	111,000	98,500
AUTO SALES - USED	284,700	0.33%	92,300	82,600	56,200	53,600	64,800
BUSINESS SERVICES	77,900	0.09%	6,200	25,000	2,500	44,100	28,300
MISC. VEHICLE SALES	-	-	-		-		-
TOTALS	85,963,900	100.00%	\$ 20,763,360	7,667,900	8 (2) EVB VIR	E (1) (7/2/4)	E PALEZZANICH

Alameda Cou			Albany		
Type of Parelisases	742 424 424	4.06%	APPAREL STORES	241,800	0.57%
Apparel stores group	149,737,800	4.35	AFFACE STORES	241,000	UASS A
Seneral mentionalise stores	438,013,000	11.19%	DEPARTMENT STORES	14,410,000	33,85%
Orug stares	82,024,060	2.23%	DRUG STORES	368,200	0.86%
Food stores group	178,166,000	4.13%	FOCO MARKETS	1,434,400	3.37%
Ealing and ditriting group	471_902_000	12.81%	RESTAURANTS	5,573.600	13,095
Home funishings and appliances	194,351,000	5.27%	FURNITURE/APPLIANCE	1,395,500	3.28%
Building materials	366,487,000	9.95%	Building materials total BLDG.MATLS-RETAIL	4,883,200 2,985,200	11,477
			BLDG.MATLS-WHSLE	1,898,000	
New motor vehicle dealers	580,710,000	15.76%	AUTO SALES - NEW	3,130,900	7.35%
lised motor vehicle dealers	51,126,000	1.39%	AUTO SALES - USED	155,200	0.367
Automobile supplies and parts	50,205,000	1.36%	ALITO PARTSIREPAIR	1,280,700	3.017
RV and all other vehicles	38,666,000	1.05%			
Service stations	406,217,000	11.02%	SERVICE STATIONS	2,243,100	5.275
Sporting goods	36,373,000	0.99%	RECREATION PRODUCTS	683,100	1.60
Florists	11,272,000	0.3156	FLORISTANURSERY	115,900	0.27
Office supplies, computer stores	225,911,000	6.13%	OFFICE EQUIPMENT	111,100	0.25
Padiaged locur stores	32,674,000	0.1344	LIQUOR STORES	2,359,300	5.54
Miscellaneous retail (office specialite	371,144,000	10.07%	MISCELLANEOUS RETAIL	4,184,900	9.83
Retall Stores Totals	3,684,97E,000	100,00%	Retall total	42,570,900	100.00
Totals All Outlets	6,012,309,000		TOTALS	69,050,00	

SOURCE: STATE BOARD OF EQUALIZATION; MUNISERVICES, LLC; NEIL MAYER ASSOCIATES

Leakage

Economists use the term leakage to refer to the amount a community's residents spend on goods (and sometimes services) outside their own community, above or below what residents of other locales are spending into that community. We can estimate the retail sales leakage out or into Albany by comparing purchases per resident within the city to that of a wider area in which most purchases are expected to take place, here Alameda County. The assumption is that Alameda County is big enough and diverse enough in its shopping supply that its sales level represents at least roughly what the typical consumer is spending throughout his/her market area (area of bricks-and-mortar store shopping). If sales per capita in Albany exceed those in the county, then there is some net purchasing coming into Albany compared to that going out.

Table 5 presents the leakage figures in total and by type of product sold. Adopting the convention used in a similar 2001 leakage study for Albany⁷, the negative numbers in the table signify subsectors in which Albany likely attracts more dollars from elsewhere than its residents spend outside the city. Overall, for retail stores, Albany has significant leakage <u>inward</u>. The city takes in more than its share by nearly 8%-roughly \$825 per person more than Alameda County averages. However, without department stores the net leakage <u>outward</u> is about \$1,750 per person. Albany's department store sales volume per person is three times that of the county and more than compensates for the leakage outward in sales by all other types of retail stores combined.

Albany does show a net attraction into city shopping in several other sectors besides department stores. The largest by far is in liquor store sales, both in absolute terms and in percentage difference from the county (over 600 percent higher per capita spending). The other significant sectors are building materials (32 percent), automotive supplies and parts (137 percent but on a smaller base), and miscellaneous (specialty) retail (14 percent). Perhaps surprisingly, the eating and drinking sector (restaurants and bars, not grocery stores and supermarkets) shows only a 4 percent advantage for the city, but that is consistent with the information already cited about restaurants' fairly similar share of all retail in Albany and in the county.

Leakages out are diverse as well, led by new motor vehicles, office and computer equipment and supplies, service stations, and apparel. The motor vehicle sales have the largest dollar leakage out per capita at \$788, and office equipment and apparel have the largest leakages as a percentage of Alameda County per capita sales.

Change in Retail Sales

⁷ See Ultra-Research, Inc., 2001 Retail Sales Analysis Report for the City of Albany, CA.

Retail sales grew rapidly in Albany over the past 4 years (see Table 6.a.). The annual growth rate was over 9 percent between the first quarter of 2004 and the same quarter of 2008, though slowing to 3.5 percent between the most recent first quarters and to zero for the last 4 quarters combined compared to the previous year. The total of 42 percent increase in sales during the period was nearly 4 times the rate of inflation (11 percent total for the 4 years), without any increase in city population.

	:	Albany	Albany Retail Sales Leakage, 2007 – Table 5	Leakage	2007 -	- Table 5	
Alameda Coun	unty		Albany			Comparison	Percentage Difference
					7	Alameda # - Albany #	(Alameda # - Albany #1/ Alameda #
Apparel stores group	659,218,000	\$450.22	\$450.22 APPAREL STORES	611,800	\$38.06	\$412.16	
General merchandise stores	1,958,554,000	\$1,337.63	\$1.337.63 DEPARTMENT STORES	62,886,700	\$3,912.08	\$2.574.46	
	344,322,000	\$235.16	\$235.16 DRUG STORES	1,495,200	\$93.01	\$142.15	The state of the s
Food stores group	787,917,000	\$538,12	\$538.12 FOOD MARKETS	6,394,900	\$397.82	\$140.30	26.1%
Eating and drinking group	1,934,265,000	\$1,321.04	\$1,321.04 RESTAURANTS	22,005,400	\$1,368.92	5847.88	
Home furnishings and appliance	822,445,000	\$561.70	\$561.70 FURNITURE/APPLIANCE	6,088,400	\$378.75	\$182.95	32.6%
Building materials	1,551,407,000	\$1,059.56	\$1,059.56 Building materials total BLDG.MATLS-RETAIL	22,490,800	\$1,399.12	BC:6253	%0785.
			BLDG.MATLS-WHSLE	8,316,700	\$517.37		
New motor vehicle dealers	2,383,568,000	\$1,627.90	\$1,627.90 AUTO SALES - NEW	13,498,400	\$839.71	\$788.18	48.4%
Used motor vehicle dealers	207,173,000	\$141.49	\$141.49 AUTO SALES - USED	562,500	\$34.99	\$106.50	75.3%
Automotive supplies and parts	204,366,000	\$139.58	\$139.58 AUTO PARTS/REPAIR	5,312,400	\$330.48	06 DC1S	%89C
RV and all other vehicles	1 731 394 000	\$115.98	\$115.98 \$1 182 48 SEBVICE STATIONS	10.597.900	\$658.97	\$5.72 KO	700 11
Sporting goods	160 292 000	\$109.47	\$109.47 RECREATION PRODUCT	3,007,000	\$187.06	70 77 S	
Florists	45,962,000	\$31.39	\$31.39 FLORIST/NURSERY	501,600	\$31.20	\$0.19	7.9.0
Office supplies, computer stores	897,821,000	\$613,18	\$613.18 OFFICE EQUIPMENT	401,500	\$24.98	\$588.20	95.9%
Packaged liquor stores	147,433,000	\$100.69	\$100.69 LIQUOR STORES	11,362,900	\$706.87	\$606.13	*602.0%
Miscellaneous retail (other special	1,439,068,758	\$982.83	\$982.83 MISCELLANEOUS RETA	17,950,600	\$1,116.68	\$	9,9 <u>9</u> 1,-11,000,000,000,000,000,000,000,000,00
Retaii Stores Totals	15,656,993,000	\$10,693.19	\$10,693.19 Retail total	185,163,000	\$11,518.69	\$825.50	
	25,694,284,000	\$17,548.32	\$17,548.32 TEO TANESTER STREET	190,766,700	\$11,867.29	\$5,681.03	32.4%
Alameda pop = 1,464,202			Albany pop = 16075			hghlight indicates Albany # greater than Alameda #	reale: than Alameda #

SOURCE: MUNISERVICES, LLC; EAST BAY ECONOMIC DEVELOPMENT ALLIANCE; NEIL MAYER ASSOCIATES

JARTERLY S			Annual Company			
WALESALT S			CIVADE	<u> </u>		
-	LES UCLER	ALES UNITARS Percent Change Data	ge Data	% Change 6701 - #801	* Charles	
		_				1044 - 1764 Minero V
GENERAL RETAL	22,417,400	21,364,200	Tabe 521 01	E Senson	Total Change	Artest Change 14 yrs
FOCO PRODUCTS	9,339,000	9.367.300	3 545 SAC	\$ 1	121,47%	
TRANSFORTATION	7,087,100	6.809.900	7 745 536		3,65%	
CONSTRUCTION	4,905,700	4.883.2ng	200 m	4.03.4		
BUSINESS TO BUSINESS	1,462,500	1.305.900	200 COC +	D.46%	17.02%	
MISCELLANEOUS	#58.300	13. T.C.	Care and	11.00%	21.59%	18 ac 4
TOTALE	45 475 6en	2223		27.63%		#9E'S
	200 (17.70)	*********	1, 57, 526, 366	3.46%	42.29%	
ECOMOMIC REGMENT	20082	71022	2			
DEPARTMENT STORES	14,330,100	14,410,000	44 670		2 (1000000000000000000000000000000000000	
RESTAURANTS	5,403,000	5,573,600	C50 5	# C 25	Ä	432.854
MISCELLANEOUS RETAIN	5,324,700	4,149,700	7.310.200	Ware.		283.
BLOG MATTER RETAIL	3,063,500	2,985,200	2,232,900	i i		-7.529
AUTO BALES - NEW	3,178,500	3,130,900	4,527,9483	BECCT.		8.23%
LICACOR STORES	2,443,900	2338 300	2.811.700			\$47a
SERVICE STATIONS	2,555,700	2,243,100	1,906,900	Photo Control of the		4
BLDG MATLS WHOLE	1,842,100	000(858,1	1,959,200			890 6
PUCC MARKETS	1,492,100	1434,400	1,452,400			-1.53%
FLECKITLEGAPPLIANCE	1,406,200	395.500	1,415,9231		2,73%	8.89 D
AUTO PARTS/REPASE	1,225,300	250 ABC	135 Page 1	% 50	\$25.0·	*7: O
RECREATION PRODUCT	741,200	683 100	100 CEL		-5.43%	-2.45%
LIGHT INDUSTRY	481,100	238,200	288, 1200	# CO 0	\$ 583.4	を対す
LEACHING .	475, 100	463,700	200,202	REGOTE !	66.994	13.68%
UNION STORES	431,500	368,200	248.800	ROTAL STATE	-5.36%	#KT-
BUSINESS SERVICES	005,854	152,900	130 310	EGIST.	23.74%	\$ 46%
HEALTH & GOVERNMEN	125,400	DDE 5-58	85,100	MARKET!	231.16%	34.30%
AUTO MATER - USED	127,600	155,200	52 480		48.53%	IGADIL
F-ORISTANRBERY	95,700	115,900	115.400	#077E	44.94x	38.178
APPAREL STORES	86,000	241,800	217 Mg	17.43%	-17.78%	A 786
OF FIXE EQUIPMENT	74,600	111,180	1773 DOG	-54.43%	-60.42%	- 10 Case
MISCELLANEOUS OTHER	32,500	DESC. SE	25 AND	- 32.00.0%	-72,57%	-77 True
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MISC. VEHICLE SALES	•	,			f	
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MINNING THAT	200, 100	269.300	47.8 40.0	STA .	49,55%	4578
RECREATION PRODUCTS	194,160	156.180	100 CE	#00 T	61.24%	12.65%
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WTO SALES - USED	35,300	S0.4m	2004-02	#15.52.57	-65.35%	-23.28%
FLORISTIMURSERY	40,700	43.500	22, 1980 23 Sprin.	-612.95%	#45E CE-	427
HEALTH & GOVERNMENT	10,300	7.800	The same	****	-7.25%	
FOOD MARKETS	4 53		Part C	3205%	#4 39%	10101
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してき出く		S Percent Change Data		009'#80'21	2,339,100	163,300	11.2. (M.)	28,300	# 18,727,780	200741	DDE 607 71	2,184,500	1,198,900	1,140,200	299,100	131,600	112,400	38,500	25,800	28,300	ì	# 18,727,700 I	
		GUAKIEKET SALES DOLLAKS PER		18,235,430	2.279.300			6,200	# 24,722,500	2000021			1,294,500	264,823		73	73,388	95.838	92,300	907.9	•	\$ 20,723,300	
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But the department store category, with the opening of Target, accounted for all of the growth and more. Growth in all other retail subsectors combined was a negative 2.7 percent in total for the 4 year period, and thus a negative 14 percent after adjusting for inflation. In the most recent year alone, the situation was worse for sectors other than department stores. If we compare annual sales for the year ending 2008:1 with that for 2007:1, taxable retail sales generators outside of department stores combined for sales decline of about 4 percent, before inflation.

Significant changes in sales in the past four years were experienced by a number of Albany retail subsectors (see again Table 6.a.). Besides department stores, three of the city's larger sectors grew significantly: retail building materials (8 percent annually), liquor stores (5 percent/yr.), and service stations (9 percent/yr., with rising gas prices). Other significant gains were in subsectors with smaller retail sales in Albany, including drug stores, business services, used auto sales, light industry, and health and government. Primary losers over 4 years were miscellaneous retail (down 8 percent annually though back up very sharply in 2007-2008), new auto sales (also 8 percent/yr), and the much smaller apparel sector (21 percent/yr).

Summary of Overall Business Conditions

In sum, by most aggregate measures, the Albany economy has been stable or growing in recent years, with a composition rather similar to its surrounding county. The most notable change overall is the growth in department store sales while the rest of the retail sector in aggregate has lost sales, especially in real terms. Some other sectors, notably building materials sales, are also prospering. But the decline of non-department-store retail suggests a possible need and potential for public and private action to increase the vitality of at least some of the city's commercial areas. Following sections of this report address the circumstances and potential action in those 3 geographic areas individually.

b. Retail Sales Projections under Alternative Scenarios

Total taxable retail sales in Albany stores of \$192 million in the 4 quarters through March, 2008 generated \$`1.92 million in sales taxes to the City. Table 7 presents some possible scenarios for future change, over the longer haul.⁸ The first row represents annual growth in sales tax revenues at the rate of the most recent data: 1st quarter 2008 compared to 1st quarter 2007. The second row represents the flat sales corresponding to the most recent full year compared to the immediate prior year. The third row is the

⁸ We do not try to estimate immediate changes potentially triggered by the current economic downturn.

annual sales gain at the rate of the previous 4 years, which could likely only be repeated by new retail opening on the scale of Target. The fourth and fifth are the sales declines should department store sales flatten out and non-department store establishments continue to decline at their four-year pace and their latest year decline respectively.

A decline in sales growth rate from that during the period including Target's opening and ramp up would have significant short- and long-term financial impacts. In the worst case among these scenarios, the difference in sales tax change from the growth experienced since 2004 would be over \$250,000 per year.

Table 7
Additional Annual Sales Tax Revenue for the City of Albany under Various Assumptions

<u>Scenario</u>	<u>Dollar Change</u> <u>Perd</u>	<u>cent Change</u>
Most recent 1st quarter over 1st quarter	\$67,000	3.5%
sales growth rate		
Most recent year over year	0	0.0
Four year annual rate	176,000	9.2
Non-department store 4 yr. decline	- 13,000	-0.7
Non-department store 1 yr. decline	- 80,000	- 4.2

Source: Neil Mayer & Associates

II. SOLANO AND SAN PABLO AVENUE CORRIDORS

a. Current Economy of the Areas.

Scale and Mix

Albany's two lengthy retail and service corridors have a limited set of broad similarities but many important differences. According to the City's business license records, Solano⁹ Avenue has 343 businesses, over 80 percent more than on San Pablo. But the Solano businesses are on average significantly smaller as measured by employment, with 2.4 workers per businesses compared to 3.4 for San Pablo (Table 8), so that total employment is more similar.

The numbers of <u>retail</u> businesses and employees are each quite similar on the two corridors. But <u>service</u> businesses are much more numerous, and smaller, on Solano than on San Pablo. Over 77 percent of the Solano business establishment total is in services and only 23 percent in retail, compared to 64 percent services and 36 percent retail on San Pablo. The service to retail balance is more even between the two corridors in terms of employment, though Solano still has a smaller share in retail.¹⁰

Table 8
Businesses and Employment on
Solano and San Pablo Avenues

	<u>total</u>	# service	# <u>retail</u>	% service
Solano Avenue Group businesses employees	343 811	265 502	78 309	77% 62%
San Pablo Avenue businesses employees	189 636	121 357	68 279	64% 56%

Source: City of Albany Business Licenses, Neil Mayer & Associates

⁹ Together with businesses very close to Solano on cross streets.

¹⁰ The significant number of one-person therapy businesses on Solano and its side streets may be important in shifting the balance toward service establishments there.

On the retail side, we have much more detailed data which can be separated among Albany districts. Overall, retail sales on San Pablo are much higher than on Solano Avenue. San Pablo yearly sales totaled nearly \$67.5 million in the year ending in March, 2008, comprising 35 percent of citywide taxable sales (see Table 1.c.). The corresponding figures for the same period on Solano were \$28.7 million and 15 percent of the Albany total (Table 1.b.).

The composition of the two districts' retail sectors is very different as well. Solano Avenue is dominated by food-related retail and provision of basic necessities, comprising 4 of the largest 5 subsectors. Restaurants are the largest retail subsector at 43 percent of total Solano sales, totaling over \$12 million. Food markets follow at half that level (22 percent).

Miscellaneous retail—including book, gift, jewelry and other specialty stores—interrupts the food and necessities string, ranking third at 10 percent. Drugstores (6 percent) and liquor stores (4 percent) rank a distant fourth and fifth (see Table 3.b.).

No subsector is nearly as dominant on San Pablo Avenue as are restaurants on Solano. The leaders are auto-related. The top producer is new auto sales at 20 percent of the corridor's sales total, followed by service stations at 16 percent. Liquor stores and restaurants follow right behind at 15 percent and 13 percent respectively. But there are several other categories of consequence, including retail building materials, miscellaneous retail, furniture and appliances, and auto parts and repair (Table 3.c.). It is worth noting that on San Pablo Avenue many of the principal products available for sale would typically require that customers have vehicles to transport them easily from the stores. 12

Changes in Retail Sales

How have sales changed over time? On Solano, over the past 4 years, total retail sales grew by 17 percent, outstripping the inflation rate of 11 percent in the same period (Table 6.b.). Solano maintained small growth 1st quarter to 1st quarter for the most recent year (2007-2008) as the economic downturn kicked in. The 4-year growth rate was highest in the small category of light industry at 30 percent a year. The other growing subsectors were led by additional smaller categories in business services and florist businesses, at very rapid 14 and 13 percent annual levels. But larger subsectors' growth per year—in liquor, drug, and food stores—also well outstripped inflation, by two to four times the rate of price change. And the other two major sectors, restaurants and miscellaneous retail, grew by a more modest 4 percent annually over the 4 years, but

 $^{^{11}}$ Total sales at food stores are again very much understated by the sales tax exemption for most food at such outlets.

 $^{^{12}}$ Or have them delivered. Autos would of course be driven away themselves, and auto parts are often sold as part of an auto repair services purchase with the auto on site.

¹³ We do not know which firms on Solano constitute this surprising category.

still more than a percentage point per year ahead of prices. The primary sales loser was apparel, with an annual decline of 27 percent, moving it from sixth largest category to eleventh over the period.

San Pablo Avenue retail sales in nominal dollars were almost exactly identical at the start of 2004 and 4 years later (see Table 6.c.). Given even the modest 11 percent inflation over the period, that represented a significant drop in real dollars and goods sold. As on Solano, the most rapid growth was among small subsectors--here light manufacturing and recreation products. But among larger categories, service station and retail building materials establishments had sales growth around 9 percent annually. Fastest percentage declines were in the small office equipment and food store categories. But the more important big dollar amount declines were in sales of new autos, down 8 percent per year, and of auto parts and repair, down 6 percent per year. If we separate out the loss in new auto sales, the rest of San Pablo Avenue sales, at nearly 13 percent, did a bit better than keep pace with inflation.

Other Signals of Economic Climate

Solano Avenue has over the first 9 months of 2008 been very stable in terms of businesses (retail and service together) departing and arriving. Fourteen new businesses arrived while 17 departed, only 4 and 5 percent of the current total establishments. San Pablo was somewhat more active, with 19 businesses moving in and 19 out, 10 percent of a smaller base of establishments. Between the two streets, the largest gross increases were in therapists, nail salons, and restaurants. ¹⁴ There were 4 incoming retailers outside of restaurants: a gift shop, bridal store, convenience market, and used car dealer. The higher turnover on San Pablo Avenue is not necessarily a problem, given that new businesses are replacing those moving out at least in numbers. Much depends on the quality, scale, and longevity of the businesses moving in and their contribution to overall customer traffic on the street.

Current vacancy rates ¹⁵ are low, especially on Solano Avenue. The 13 Solano vacancies represent less than 4 percent of spaces and the 14 San Pablo vacancies are less than 7 percent ¹⁶.

Public action may help increase the rate of retail sales and thus sales tax revenue.¹⁷ The Solano sales tax base currently is relatively small, so that a given percentage

 $^{^{\}rm 14}$ We do not know the types of businesses that departed and therefore do not know the net change.

¹⁵ Again based on numbers of spaces, not square footage.

¹⁶ These figures may slightly overstate or understate vacancies, over because they generally count buildings for sale as vacant and, while we looked at many of them, we did not directly observe that all were empty (at least one is occupied and we counted it as such), or under because vacancies neither marked by signs nor listed with the City or EBEDA will be counted.

acceleration in sales growth produces relatively modest dollar impact. Raising growth rate in taxable sales by 1 percent in a single year would increase sales tax revenues by less than \$3,000, and even a hefty 10 percent sales increase would therefore yield \$30,000 annually. Of course the higher rate would produce significantly more compounding if accelerated growth could be sustained. The corresponding figures for San Pablo Avenue, with over twice the current sales, would be less than \$7,000 and \$70,000 respectively.

In sum, Solano Avenue business seems healthy by conventional standards we can measure, at least before the very recent economic downturn. The corridor has a very substantial service component relative to retail, which limits its contribution to retail sales taxes. The retail activity is very heavily concentrated in food and drink related businesses. Policy-makers may wish to affect either or both of those two mixes.

San Pablo Avenue has fewer firms and employees, but a larger proportion of them are in the retail sector. Its retail performance has been weaker, due to decline in new auto and some related sales. Prosperity on San Pablo may well depend on the ability of other sectors to offset patterns in car sales and service station revenues (if gas prices stay lower).

b. Short- and Medium-Term Strategies and Actions.

Based on our analysis of current data, meetings and discussions with stakeholders including especially the Solano Avenue Association and the Chamber of Commerce, direct observation and photographing of current physical conditions, and reference to successful efforts in other communities, we have identified a set strategies and actions for further strengthening Solano and San Pablo Avenues and begun working in collaboration with City staff to implement some of them. These include:

- A business attraction and retention strategy that has applicability to both Solano and San Pablo Avenues.
- Creation of a broader strategic action plan for strengthening Solano and San Pablo Avenue business and the links between them. The plan and implementation program and activities would center on Main Street program principles.
- A "Shop Local" campaign for Albany, including a potential collaboration with the existing Berkeley program.
- A citywide green certification program.

 $^{^{17}}$ It could also help raise other tax bases, including property tax and business license fees, but there is no similarly convenient measure of tax base for these corridor aggregates and we have not attempted to create them.

Business attraction and retention

A crucial starting place for a business retention and attraction strategy is to make it easy, convenient, and desirable for businesses to arrive and stay in Albany. On the attraction side in particular, important initial elements include helping potential incoming firms to find appropriate space and then to meet permitting requirements.

<u>Finding space</u>. It is helpful for the City to be able to steer businesses interested in locating in Albany conveniently to complete information about space available in any of the city's commercial areas. We have recommended two approaches. First, add information on the City's website about the East Bay Economic Development Alliance (EBEDA) website property listings. Major spaces are usually listed there, and brokers (though not all) representing properties in Albany do regularly use them. The City has already implemented this item.

Second, request that property owners (or brokers) notify City staff of vacancies, on a standardized form containing key information about the space. That way, when a business contacts the City about its potential interest in the community, the City can inform them about spaces available, even if not listed with EBEDA, and refer them to the appropriate brokers or owners for spaces in which they may have an interest. The City has already started implementing that item, beginning by notifying every property owner of the opportunity to become part of the City's listing and then posting their responses on the City's website. Between EBEDA and the City, there is now strong and convenient coverage of property vacancies, making it easy for prospective occupants to find the available options and for City staff to direct those businesses to them. Maintaining this program and encouraging brokers and property owners to use it at both ends of the leasing/buying process should prove of value.

Revising the Doing Business web-pages. The City already provides access to extensive information about its zoning and permitting requirements on the Doing Business portion of its website. We have recommended changes to make it easier for businesses to use and less daunting. One principal recommendation is to adjust the tone of some of the information on the website to make it more welcoming and encouraging to potential businesses, and to emphasize the City's willingness to help a business navigate the regulatory route successfully. The regulatory requirements, and how to access them electronically, can still be communicated in a clear way with some revision in style that indicates the City will help firms make their way through the process of meeting standards. Additional recommendations include providing basic guidance regarding allowable uses and key requirements for City zoning classifications, and making it easier

for businesses and developers to identify the person or people on City staff who can help them with particular matters, including but not limited to identifying potential space. A fuller list of recommendations is contained in Attachment 1. City staff have already begun to implement these changes as well.

<u>Referrals for assistance</u>. Another element in assisting both incoming businesses and those already in place is to refer them to sources of types of business assistance that the City does not now and is not likely to itself provide. These would include sources of financing, financial incentives and grants, technical assistance, information on environmental and health requirements, and potentially others. The EBEDA site provides a good start for referrals, and the City's website can refer firms there and to other important locations and players. We will continue to identify additional sources for referral.

A recruitment packet. Albany should have a recruitment package for its primary commercial areas to distribute at least to businesses that might locate there, real estate brokers, and interested property owners. Packages elsewhere include enticing descriptions of target areas, maps, information about customer base, sales data, testimonials from existing businesses, and ways to communicate more rapidly changing information including space available, calendar of events, etc. The locus can be a brochure with inserts, website, or a combination of these and perhaps other emerging mechanisms. We will be reviewing some effective packages from elsewhere and suggesting information to be developed for use in one for Albany.

<u>Signage</u>. Another factor in attracting both businesses and customers to commercial areas is the quality of physical infrastructure, appearance of public and private spaces and features, and ease of access. One important component is signage, directing and welcoming people to the business district, contributing to its branding and attractiveness. We identified a series of specific improvements that could be made to identify Albany and its prime commercial corridors with improved signage. The specifics of these recommendations are provided in Attachment 2 to this report. Many other physical elements deserve review as well, as noted in the next section.

Green branding and doing green business. Albany has a possible opportunity to brand itself as a favorable place to do green business, in retail and services sectors, with possible impact in attracting further such firms and customers. Its citizens show an interest in green products, and it has received some acknowledge and publicity for its environmental consciousness. For illustration, researchers at UCLA recently named Albany as greenest city in California based on its voting for green ballot issues

translating into concrete action in high registration of hybrid cars and large number of LEED building certifications.

One way of improving the environment and further highlighting/branding Albany in this direction is to continue expanding the number of the city's businesses that obtain green certification, and then publicizing the results. Eighteen businesses have been certified through Alameda County's rigorous Green Business program that verifies businesses meeting high standards of environmental performance (see Attachment 3), somewhat concentrated among auto repair shops. Our investigation suggests that if more Albany firms indicate an interest in the certification, the County can find resources to conduct its process. The City of Albany also has 2 programs through which it has certified about 20 businesses. But there are over five hundred companies in the Solano and San Pablo corridors, leaving many more to participate. Both the firms and the corridors could earn enhanced "bragging rights" in the green arena, potentially enhancing their own markets and creating enthusiasm for other businesses to locate there.

With City staffer Nichole Almaguer, County program coordinator Pam Evans, and the Albany Sustainability Committee, we will explore this further potential in our next stage of work.

Strategic Action Plan for Solano and San Pablo Avenues

We have held a series of discussions with the Solano Avenue Association (SAA), the Chamber of Commerce and City staff to discuss a medium term approach to strengthening Albany's central commercial corridor. Currently, both SAA_and the Chamber focus primarily on promotions in their activities to expand business. The consultants have raised ideas for a more comprehensive strategy for managing and encouraging increase in business activity, specifically within the framework provided by successful Main Street programs in over 2,000 communities in the country.

Main Street's proven approach is to include action in all of four major areas: <u>design</u>—physical improvements, <u>organization</u>—administration of the effort to raise commercial prosperity, <u>promotion</u>, and <u>economic structuring</u>—shaping of the mix of businesses and the ways they collaborate to enhance the attraction of customers and additional businesses. Another Main Street principle is community-driven action by a broad set of stakeholders including businesspeople, property owners, residents, public and non-profit sectors, and others.

Our discussions about the desirability of strategic planning and the notion of comprehensiveness along Main Street lines—including slideshow presentations on Main Street concepts and existing Albany conditions that could use attention— have led to

agreement by the SAA Board and Chamber to hold a "retreat" format gathering scheduled for January. It will be used to create a 3 to 5 year strategic plan, dovetailing in timing with the installation of the SAA's new board in February. Consultant team member Darlene Rios Drapkin, a leader of Main Street efforts in many localities, will provide in advance an initial blueprint for discussion. In addition, we intend to interview a small sample of successful businesspeople on Solano and San Pablo about the kinds of opportunities and concerns they identify as well.

For example, just in the design area, items for consideration can include:

Public streetscape improvements

- signage
- street paving
- sidewalks
- street lighting
- directional signs
- tree boxes and planters
- benches
- trash receptacles
- news racks
- public open spaces
- public art

Private streetscape improvements

- façade improvements
- building improvements

Design education, regulation and review

visual merchandising

Beautification

- safety and cleanliness
- graffiti abatement

The signage recommendations in Attachment 2 provide a starting place for both signage considerations specifically and branding more broadly. It will be important to inventory the range of elements that contribute to a visually pleasing pedestrian environment, and changes and investments that might be made. One focus should be on creating a program that incorporates the work of local artists and the creative, distinguishing ingredients they bring to the district through a sense of beauty, pride, and place. Questions include how to use information and assistance, incentives, enforcement and regulation, City government staff, and private stakeholders' resources to develop and maintain the design components.

In the area of organization, Albany's core already includes two strong associations in the SAA and Chamber. A question is how to organize and engage a broad array of stakeholders, including but not limited to merchants, whose participation is necessary for pursuing a successful Main Street type agenda for Solano and San Pablo Avenues together.

In the area of promotion, Albany already has a healthy assortment of events. Additional promotional steps potentially include:

- inventorying the numerous events carried out by SAA, the Chamber, and other groups and prioritizing ones from which to build continued area visibility and attraction
- revisiting issues of identity and subsequent branding to create a consistent message
- building a strong "buy local" campaign patterned after neighboring Berkeley, which at our request has agreed to share the groundwork it has already done.

We have already begun exploring further ways to pursue "buy local" including adaptation of a gift card mechanism.

Finally, in the area of economic restructuring, Main Street issues and activities include market analysis, business assistance, business attraction and outreach. Previous sections of this report provide components of the necessary market analysis and a number of early steps in business attraction and assistance/retention. One central issue is to further identify the kinds of additional businesses that would likely make a contribution to overall economic health of the corridor and their current businesses, and to the satisfaction of residents/customers and policy-makers, based in part on the market analysis reported. That would allow business recruitment efforts to focus on particular types of firms. Albany might then also consider instruments it has at its disposal, such as zoning requirements regarding the location of retail, service, and housing uses and their density, to shape the business and development mix.

An area of possible opportunity in economic restructuring is within and nearby to the Whole Foods development on San Pablo Avenue, should it be approved. In its current form, the proposed development includes a substantial amount of retail space in addition to that to be occupied by the supermarket. And it may well be a sufficiently significant draw to help attract other retail uses to San Pablo Avenue. If economically desirable uses have been identified, the City could itself participate in their recruitment and encourage private actors to do the same. The scale of the opportunity at one moment could have a greater impact, at least in the shorter run, than efforts to place one small business at a time in smaller spaces along the corridors.

III. REDEVELOPMENT AREA

a. Current Economy of the Area

This small area, comprising 37 usable acres on Cleveland Avenue and Eastshore Highway, is currently developed as a combination of mostly retail and wholesale/distribution uses on Eastshore and mostly industrial uses on Cleveland. It was designated as a redevelopment area in 1998. It is currently zoned Commercial Mixed Use (CMX), which allows for manufacturing, warehousing and other industrial uses; retail; and office uses. Two significant-sized manufacturing firms, Adhesive Products, Inc. and Albany Steel, along with the City of Albany's Public Works Department, lumberyard Lumber Baron, and a Pacific Steel Casting storage (and very limited fabrication) yard and open structure are the principal occupants of Cleveland Avenue's parcels. A PetsMart store and parking lot, Toyota of Berkeley's repair and used car auxiliary facility, a Target store and large parking lot, distributor Allied Building Products, retailer Floor Dimensions, and Lumber Liquidators are the principal occupants on Eastshore. PetsMart, Toyota, and Target are recent re-uses of formerly industrial properties, housed in new or renovated structures.

While an area of mixed use overall, the Eastshore section of the redevelopment area is, in terms of taxable retail sales volume, the City of Albany's retail center. The area accounts for 45 percent of all retail sales in Albany (\$86 million for the most recent year)—roughly three times the volume on Solano Avenue and more than one-and-aquarter times the volume on San Pablo Avenue (see Table 3.d.). ¹⁸ The department store category constitutes nearly three quarters of total sales on Eastshore, followed at a distance by retail and wholesale building materials (12 percent combined) and miscellaneous retail (11 percent).

Driven by the addition of new retailers Target and PetSmart, and the continuing sales growth especially at Target, the redevelopment area has been the primary engine for citywide growth in retail sales. As mentioned earlier, during the last four years, the change in Albany citywide sales would have been slightly negative, instead of up over 40 percent, if not for Target growth. Data on retail sales is available disaggregated within the city through the first quarter of 2008. Overall, Eastshore retail was still growing at least between the start of 2007 and the start of 2008, with sales expanding 5.4 percent (see Table 6.d.). The sharpest changes among sectors of significant size in that

¹⁸ In our final report, we will integrate data from the much more limited retail activity on Cleveland Avenue in with the Eastshore section, capturing the Lumber Baron and any taxable sales from the manufacturers.

 $^{^{19}}$ Throughout our analysis, we computed changes by comparing first quarter of 2008 to first quarter of other years.

year were a rise of nearly one half in sales within miscellaneous retail and a drop of 14 percent in wholesale building materials. Over a four year period, however, miscellaneous retail declined sharply, and retail building materials grew by more than half.

Our leakage analysis, introduced in Section I, does not treat the various portions of the city separately, because they are too small individually for a leakage computation to be meaningful in terms of net sales in and out of the community. However we can look at the sectors citywide for which Eastshore and Cleveland are the dominant locations within Albany, as a close proxy for leakage analysis for the redevelopment area alone. As mentioned earlier, the arrival and success of Target result in a very large net "leakage" of sales into the city in the department store category. Department store sales per capita are about three times as high in Albany as in Alameda County as a whole, at nearly \$4,000 (see Table 5). The other business category which is readily identifiable with the redevelopment area and which has significant leakage in is building materials. Albany's sales of nearly \$1,400 per capita in 2007 are one third greater than that of the County. This is a switch in leakage status: in 2001 Albany showed a leakage in building materials expenditure out of the city. In sum, two major redevelopment area business sectors are, from a city viewpoint, significant and growing exporters of goods and importers of dollars that generate sales tax revenue.

In terms of immediate opportunity to bring new businesses and development to the redevelopment area, there are promising possibilities; but space availability imposes at least a short-term constraint. At the moment, there is only a limited set of properties in the redevelopment area not occupied by operating businesses, and even less real estate is actually on the market. Vacancies on Cleveland include a largely undeveloped 10,000 square foot, narrow triangular parcel at the south end (not yet on the market but expected to be so very soon), a 14,000 square foot retail and ancillary uses space (formerly a bridal store for a brief time) currently being marketed, and a shell structure adjacent to the Public Works facility and being considered currently as a site to be acquired for the future home of that department. The one property actually testing the market, the retail building, is being offered for lease at \$1.50 per square foot (gross). The triangular lot is expected to be marketed at a bit over \$50 per square foot of land.

On Eastshore, the one significant vacancy is a 6,000 square foot pad within the Target parking lot, undeveloped but already entitled for separate use. Target expects to put that parcel up for sale at the start of the new year. Its attractive location next to the Target store, with use of the ample parking on Target's site, is likely to produce an asking price per square foot several or even many times that of the vacant land on Cleveland.

If Public Works were in fact to move to its next door property eventually, that would open its current site of about 37,000 square feet of land and 26,000 square feet of building (partly open-sided). The other properties in the area are in the main leased for lengthy terms or owned by the occupant manufacturers. Nonetheless, other opportunities may of course emerge over time. We discuss some options for engaging them as they occur, catalyzing them, or undertaking more direct action to bring them about, in section III.c. below.

b. <u>Projections of Sales Tax Revenue</u>

Of special interest for Albany is the generation of additional tax revenues within the redevelopment area. A variety of uses of property could generate some additional property tax revenue. The main difference-maker among them would be the potential for expanded retail store use, sales, and therefore sales tax revenues.

In Table 9, we estimate very roughly the additional sales tax revenue that would be generated by various alternative scenarios for the mid- term Eastshore/Cleveland future. The most pessimistic option is a repeat of change in sales by businesses other than department stores (those sales assumed to flatten after rapid growth since arrival of Target), producing a reduction of \$50,000 per year, because overall other sales have been declining. Growth with department stores included at their most recent year pace reverses that result to a gain of almost the same amount.²⁰ The other four figures, ranging from \$12,000 per year to \$95,000, reflect the additional impact (beyond one of those two trend figures) of filling with retail the major site currently on the market and one that may become available. None of these figures reflects the likely immediate future: some level of response to the worsening overall economic environment which we, like others, cannot yet estimate.

Table 9
Additional Annual Sales Tax Revenue from the Redevelopment Area under Various Assumptions

<u>Scenario</u>

<u>Dollar Change</u>

Percent Change

²⁰ We do not show 4 year growth with Target as an option, because that would follow the track of a new store with Target's size and growth—meaning replacing all existing uses on Cleveland Avenue at once. The overall growth rate was nearly 25% per year in that period between Target's opening and the first quarter of 2008.

Reproducing annual growth in 2007-2008	\$ 46,0	000	5.4 %
Annual growth 2004-2008 w/o dept stores	- 50,000		- 5.8
Filling Public Works site at high sales/s.f. Filling Public Works site at low sales/s.f. Filling 14,000 s.f. structure at high sales/s.f. Filling 14,000 s.f. structure at low sales/s.f.	95,000 22,000 53,000 12,000	11.0 2.6 6.2 1.4	

Source: Neil Mayer & Associates

The table suggests that public and private action that, at least in the longer run, sustains recent growth trends, strengthens the performance of non-Target firms and sustains Target, and/or fills current or future available structures with successful retail uses can be of significance in terms of sales tax revenue.

c. Short-Term, and Medium-and Long-Term, Strategies and Actions

This section lays out some preliminary options for increasing business activities and revenues in the redevelopment area. As in Section II.b. for Solano and San Pablo Avenues, we at this stage pose options for strategy and action, not final recommendations. We are at an interim stage in our work. The exception is that we have already recommended some free and low-cost activities for the City to undertake that are important regardless of the specifics of other choices, also introduced in Section II.

<u>Broad attraction and retention.</u> One approach to policy toward the redevelopment area is to leave its further growth and development essentially to the market forces of the private sector, concentrating on low-cost ways to make it easier for an existing firm to do successful business and for an incoming or new business to start up when vacancies occur. We have already recommended three components of such an approach, and these pieces are in various stages of implementation. All three are applicable citywide and have been described already in Section II of this report and in the attachments to which it refers. In brief review, those three are:

- Making it easier for business owners and real estate developers to know what space is available in the redevelopment area;
- Improving the Doing Business portion of the City's website to make it more user friendly; and

• Improving signage for street access. The redevelopment area in particular, and Cleveland Avenue most specifically, are very difficult to find by following existing street signs. Signage is needed to make it easier to head toward the two streets, Cleveland and Eastshore, and to know where and how to actually enter them. The details of signage needs for this area are included in Attachment 2. City staff have already begun developing recommendations about taking on some of this work.

Another valuable component of a limited approach to redevelopment area action is to work to retain existing firms—both industrial and retail/wholesale—by meeting needs they may have. Especially in an economic downturn, but even at other times, it is much easier to retain existing firms, which after all have previously chosen Albany for some reason and have costs to moving, than it is to attract new ones. A good starting centerpiece for that component is to meet at least once with each significant business in the area, inquiring about any needs the City can help meet or helping them in identifying other sources of assistance. The small number of firms involved makes that task relatively manageable. The mix of potential needs may vary widely, for example from picking up old mattresses dumped by others onto streets and private properties, to financing for expansion. The City will not be able to respond to all, but it can likely respond to some. Sometimes more important is to use the contact to start creating an interactive relationship, which might encourage firms to later speak up about their needs before making plans to depart, or encourage them to stay.

Note that this limited approach does not try to direct property usage in a particular direction, meaning that industrial uses may both remain in place and continue to occupy spaces as they become available. Perhaps surprisingly to many, industrial space in the East Bay overall remained in strong demand, with a vacancy rate of only 5.1 percent through the second quarter of 2008.

<u>Building supplies focus.</u> If the City wants to choose a focus on retail uses for the redevelopment area, it may have to re-zone the district to limit industrial uses to those already present or use redevelopment funds to acquire properties as they become available and then re-sell for specific uses—specifically in the case of Cleveland Avenue. Given the weakened market for retail uses in the current economic environment, limiting potential use to retail that would be a risky approach for the short term.

A more aggressive and somewhat longer-term strategy for the redevelopment area is to pursue specifically its existing strength in the building supplies sector, perhaps extending to home improvement and furnishings. As our listing of individual firms in the

area indicates (see Section III.a. above), retailing and wholesaling of building materials is the business of a substantial share of the companies on the combination of Cleveland and Eastshore. And indeed there are further firms in this sector to the north of the Albany border on Cleveland (as it becomes Jacuzzi Avenue).

The sector is by multiple measures already a strong one in Albany. The retail and wholesale sales of building materials comprises 12 percent of Albany's taxable sales (\$22.5 million), the second largest source of sales tax revenue after department stores. Over the four years ending the first quarter of 2008, sales taxes from and sales of building materials grew 4 percent a year within existing Albany businesses, without bringing in additional firms of this type. As mentioned earlier, the building materials sector has become a strong exporter: Albany sales per capita, at a third higher than that for Alameda County, indicate that more shoppers outside Albany are coming in to purchase these goods than are local residents and businesses going outside to buy them.

Existing structures on vacant or potentially vacant properties, industrial in nature, may require lesser renovation to fit building supplies sales and home improvement/furnishings businesses than other uses. Moreover, potential incoming firms may well recognize an advantage to co-locating with other suppliers. There is a natural linkage to sellers of various products more thought of as home improvement and furnishings (carpets and flooring for example—already represented in the redevelopment area), as a way of expanding the breadth of the sector. The study that preceded adoption of the Albany Redevelopment Plan suggested a home furnishings center as one option for future direction for the area.²¹

There are a variety of actions the City can take or encourage to promote development of this sector, as properties become available for re-use. Choosing to pursue these actions can be partly a near-term and partly probably a mid-term strategy. Weakness in real estate construction and the overall economy makes growing this sector immediately a challenge, though we might expect home renovations and improvements to perform better than new construction. In the short-term, the non-sector-specific strategies discussed above in this section apply well to this existing sector's firms and potential entrants. The City might add to that an encouragement to the building and improvements suppliers to do joint marketing in the Cleveland/Jacuzzi and Eastshore area. Building supplies are also a significant component of Albany's San Pablo Avenue sales, with a possible further opportunity for collaboration in marketing.

²¹ Bay Area Economics et. al., "Economic, Land Use, and Market Analysis of Albany Development Opportunities.

In the longer term, the City could consider a combination of continuing those items and such possibilities as: targeted marketing efforts to attract additional firms of these types, emphasizing the current concentration of firms; indication to real estate brokers and property owners of the City's interest in promoting the sector and perhaps expediting permit processing to do so; zoning revision to favor retail/wholesale firms over manufacturers; and highlighting the sector in broader City promotional efforts, to help attract customers.

An advantage to promoting this sector is that, because it is already established, when a single property becomes available it may well be possible to build on the sectoral advantages to attract an additional firm or firms. Beginning a new concentration of compatible and mutually reinforcing firms in a different sector might well require assembling multiple parcels currently in separate ownership and by no means all available at this time—a more difficult task for private or public actors. One might hope that the private sector would take on this more limited task, leaving redevelopment funds for infrastructure improvements.²²

<u>Promoting a green building sector.</u> Concentration on the building supplies and home improvement sectors can be a valuable part, or indeed a major focus, of a broader greening business strategy for Albany over time. The green building industry is a central part of the region's sustainable economy on both supply and demand sides.²³ Increasingly, green materials are being sought by builders/contractors, architects, and consumers—especially in the Bay Area. The upcoming federal stimulus package is expected to feature significant attention to green building in energy efficiency and other areas.

Albany might be able to link the building supplies firms already in the redevelopment area to opportunities to increase the sustainable components of their inventories, either directly or through referrals to County, non-profit, and for-profit sources of information and products. The City could target its business-attraction efforts to suppliers of re-used building materials, environmentally sensitive and safe products (e.g. linoleum versus vinyl), sustainably produced products, and many other green-building elements. Suppliers of new and/or environmentally focused building and home improvement products, from efficient water heaters and appliances to solar collectors, could display and sell. Manufacture of green building products could complement the retail and wholesaling uses.

 $^{^{\}rm 22}$ On some properties, public assistance may be needed for toxic clean-up. We have not conducted a study of toxics conditions.

²³ See for example Craft Consulting Group, "Developing Green Economy Industry Clusters," June, 2008, and San Francisco Planning and Urban Research Association, "Growing Green," in the Urbanist, September, 2008.

The suppliers and the City could then market the Cleveland and Eastshore area as a center for the provision of green building supplies. Both the efforts to attract firms in the green building sector and then to bring an expanded customer base to this primary supply locus could be linked to the regional East Bay Green Corridor effort, should it begin to function along those lines. The combination of an Albany green building supplies center with a greened Berkeley 4th Street home improvement and furnishings focus and other regional draws would provide a variety of opportunities for attracting customers region-wide. All these efforts could be complemented with similar development of green building and furnishings and related retail along San Pablo Avenue in some of its larger spaces. Our final report will be more specific about the kinds of firms that might be attracted and some ways to seek them out.

At the still more aggressive end of the spectrum of action, the City could potentially use its own redevelopment tax increment resources to purchase an area property and resell it at a somewhat reduced price to a developer or enterprise committed to installing green building supplies/home improvement uses.

<u>Building on Eastshore success.</u> A different direction for growth is to take advantage of the strong regional attraction power of Target, by encouraging redevelopment on Eastshore Highway itself. Most of the Albany property along Eastshore is owned by a single property owner who has expressed interest in partnering with a developer to undertake its long-run redevelopment. Encouragement of such investment, creating additional space for sale of a variety of consumer goods of interest to Target and PetsMart customers, could be another revenue generator. The City's potential action to solve creek drainage problems could contribute to this development opportunity.

Cities logically often are interested in attracting additional auto dealers to their communities, because of the potentially high sales tax revenues. Encouraging the development of a multi-dealership auto mall to the redevelopment area does not seem to be a realistic possibility in short or medium term. The current decline in auto sales, together with possible demise of one or more manufacturers, is one short-term inhibiting factor. More long-lasting is the limitation on even potential space. The total acreage of all properties along Cleveland Avenue is about 11 acres. Auto malls require at the very least 10 acres, and in most cases several times, often many times, that amount with room for many nameplates' dealers. Even if every property along the Albany portion of the Cleveland were simultaneously available, by happenstance or through active acquisition by the City/Reinvestment Agency or a private developer, the space would be barely adequate for the smallest-end mall. In the past, there has seemed to be some possibility of attracting the new car sales of the Berkeley Toyota

dealership to its current Cleveland site for repair services and used car sales. Specific obstacles stand in its way, but it is worthwhile revisiting that possibility as part of our next steps in exploration of revenue-generating alternatives.

Some additional directions for exploration. We expect to explore additional possibilities for the redevelopment area during the next part of our effort. One part of that work will examine other aspects of the green economy that might have potential in addition to green building and furnishings. Another will be to assess additional sectors, not already strong in Albany, that have shown promise in the region. Also, the redevelopment agency annual tax increment appears to offer a significant, as yet not fully tapped, resource. We shall be looking further at the annual funds and their potentially capitalized value²⁴ in relation to choices for using those investment dollars.

²⁴ The City can borrow against the future tax increment through various means.