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**RESOLUTION NO. 2024-30**

**A RESOLUTION OF THE ALBANY CITY COUNCIL AUTHORIZING  
THE CITY MANAGER TO EXECUTE A ONE-YEAR CONTRACT EXTENSION  
WITH COMPUTER COURAGE FOR INFORMATION TECHNOLOGY  
HELPDESK SUPPORT SERVICES**


**WHEREAS**, the City’s Information Technology (IT) support service needs have increased consistently with the increase in City’s services to the public; and

**WHEREAS**, Computer Courage, Inc., a reputable local IT services company has been providing excellent support services to the City of Albany since 2018 and helped IT meet the operational service level needed to support all City departments; and

**WHEREAS**, extending the services of Computer Courage to provide additional helpdesk support services will allow the IT Manager to focus on major IT improvements required to keep pace with technological enhancements, cyber security measures, and the needs of the City; and

**WHEREAS**, the amount of the Computer Courage contract extension is not to exceed \$224,640 for one year and funding in the IT operating budget is available to cover the cost of the contract extension.

**NOW, THEREFORE, BE IT RESOLVED**, that the Albany City Council hereby authorizes the City Manager to execute a one-year contract extension with Computer Courage, Inc. in an amount not to exceed \$224,640.

  
\_\_\_\_\_  
JOHN MIKI, MAYOR



# City of Albany

1000 San Pablo Avenue • Albany, California 94706  
(510) 528-5710 • [www.albanyca.org](http://www.albanyca.org)

## RESOLUTION NO. 2024-30

PASSED AND APPROVED BY THE COUNCIL OF THE CITY OF ALBANY,

The 20th day of May, 2024, by the following votes:

AYES: Council Members Hansen-Romero, Jordan, López, Tiedemann and

Mayor Miki

NOES: none

ABSENT: none

ABSTAINED: none

RECUSED: none

WITNESS MY HAND AND THE SEAL OF THE CITY OF ALBANY, this 21st  
day of May, 2024.

Anne Hsu  
CITY CLERK

*Albany is committed to providing a healthy, safe, and accessible city,  
and strives to lift every voice in our community.*