



Status Report:
2022

Outreach Methods:
 Posters at City Facilities
 Flyers Available at City Facilities
 and via mail distribution
 City Website - City ENews
 Senior Center Newsletter
 Recreation & Community Services Activity Guide

Rent Review - Initial Engagement - Conducted by Albany CARES

| | |
|-----------|----|
| Landlords | 28 |
| Tenants | 31 |
| Others | 5 |

Methods of Engagement
 In Person - Email - Telephone

Rent Review - Engagement Management - Referrals to ECHO

| <u>Counseling /Advocacy</u> | <u>Landlord / Tenant Issue</u> | <u>Conciliation</u> | <u>Mediation</u> |
|-----------------------------|--------------------------------|---------------------|------------------|
| 44 | 20 | 1 | 1 |