



## Status Report: 2021

Outreach Methods:  
 Posters at City Facilities  
 Flyers Available at City Facilities  
 and via mail distribution  
 City Website - City ENews  
 Senior Center Newsletter  
 Recreation & Community Services Activity Guide

Rent Review - Initial Engagement - Conducted by Albany CARES

Landlords	35
Tenants	34
Others	9

Methods of Engagement  
 In Person - Email - Telephone

Rent Review - Engagement Management - Referrals to ECHO

<u>Counseling /Advocacy</u>	<u>Landlord / Tenant Issue</u>	<u>Conciliation</u>	<u>Mediation</u>
33	45	4	1