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RESOLUTION NO. 2021-88

**A RESOLUTION OF THE ALBANY CITY COUNCIL AUTHORIZING
THE CITY MANAGER TO EXECUTE CONTRACT NO. C21-73
FOR IT HELPDESK SUPPORT SERVICES**

WHEREAS, the City's Information Technology (IT) support service needs have grown over the past few years consistent with the increase in the City's services to the public; and

WHEREAS, Computer Courage, Inc., a reputable local IT services company has been providing excellent support services to the City of Albany on an as needed basis since 2018 and greatly helped IT meet the service level needed to support all City departments in their daily operations; and

WHEREAS, engaging the services of Computer Courage on an ongoing basis will provide additional desktop and helpdesk support services and allowing the IT Manager to focus on major IT improvements required to keep pace with technological enhancements and the needs of the City; and

WHEREAS, the amount of the contract with Computer Courage is \$60,000 per year and has been budgeted for fiscal years 2021-22 and 2022-23 in the IT operating budget.

NOW, THEREFORE, BE IT RESOLVED, that the Albany City Council hereby authorizes the City Manager to execute Contract No. C21-73 with Computer Courage, Inc. in an amount not to exceed \$60,000 per year for a period of two years.



GE'NELL GARY, MBA - MAYOR



City of Albany

1000 San Pablo Avenue • Albany, California 94706
(510) 528-5710 • www.albanyca.org

RESOLUTION NO. 2021-88

PASSED AND APPROVED BY THE COUNCIL OF THE CITY OF ALBANY,

The 7th day of September, 2021, by the following votes:

AYES: Council Members Jordan, McQuaid, Nason, Tiedemann and Mayor Gary

NOES: none

ABSENT: none

ABSTAINED: none

RECUSED: none

WITNESS MY HAND AND THE SEAL OF THE CITY OF ALBANY, this 8th
day of September, 2021.

Anne Hsu
CITY CLERK