

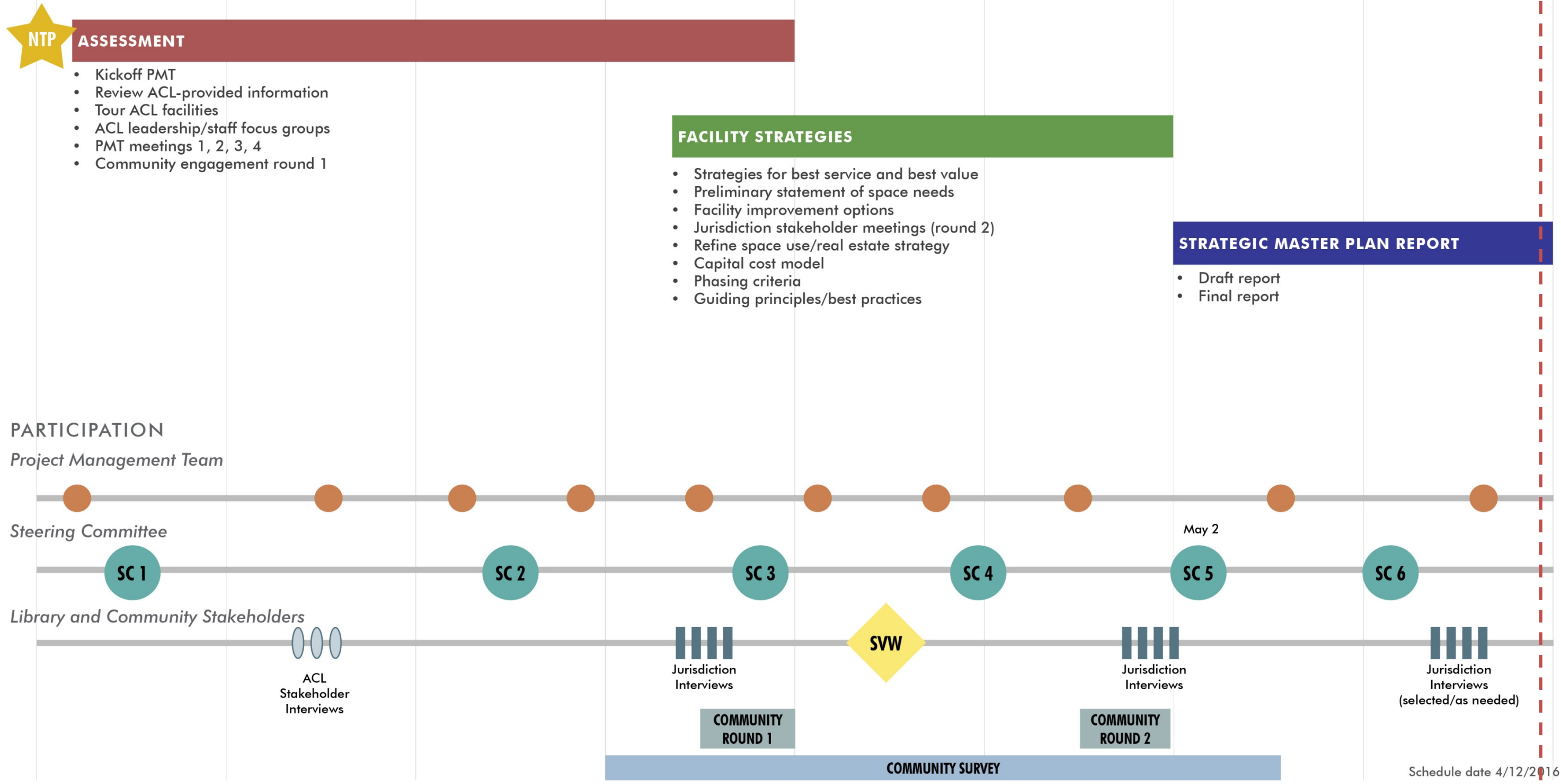
# Alameda County Library Master Space Plan

Albany Library Advisory Board (ALAB)  
Meeting  
September 20, 2016





NOVEMBER 2015    DECEMBER 2015    JANUARY 2016    FEBRUARY 2016    MARCH 2016    APRIL 2016    MAY 2016    JUNE 2016

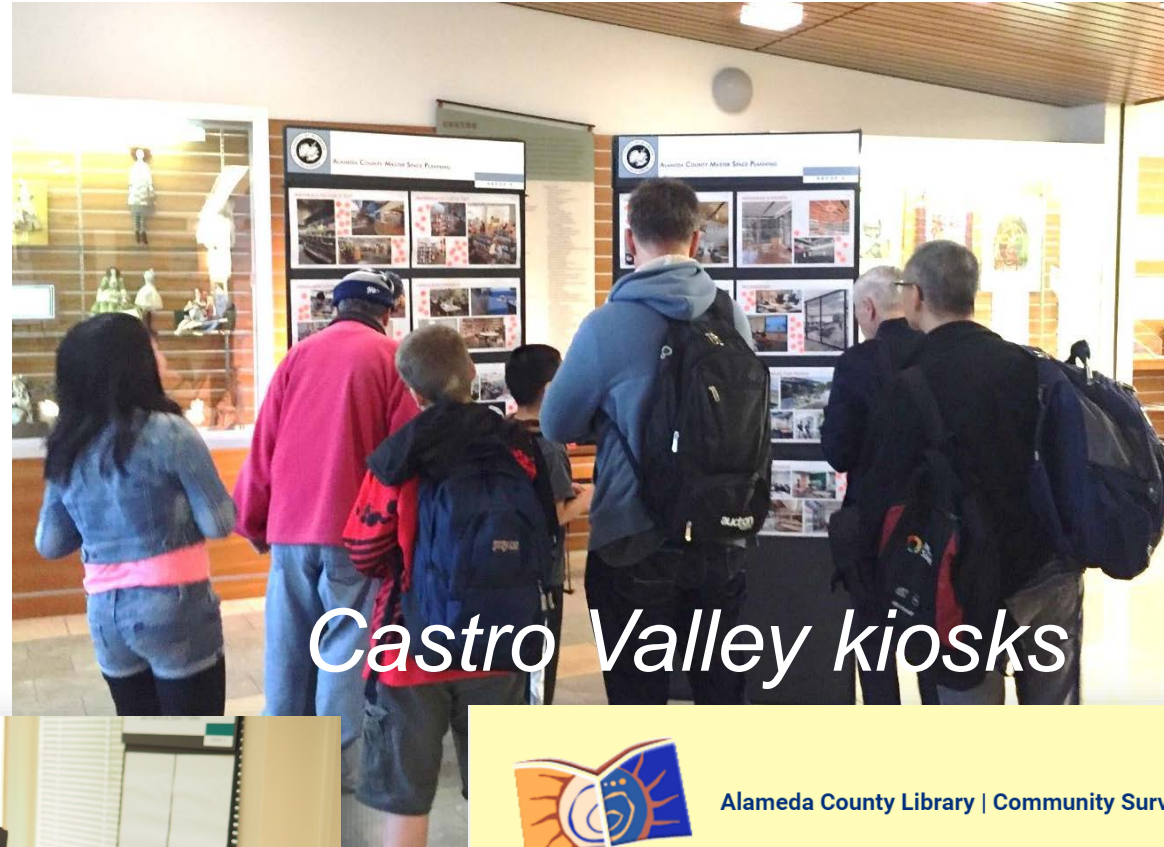




# COMMUNITY LIBRARY SERVICE VISION



*Union City Community Meeting*



*Castro Valley kiosks*



*Strategic Vision-Workshop*

Alameda County Library | Community Survey

Welcome to the Alameda County Library's community survey

Alameda County Library is developing a master plan for library services and facilities over the next 10-20 years.

Take our community survey and let us know what library services are important to you. The survey only takes 5 minutes to complete. We are committed to incorporating the voice of the community and value your input to help us shape the future vision of Alameda County Library.

Click the appropriate link below if you would prefer to take this survey in:

- Chinese <https://zh.surveymonkey.com/r/ACLibraryChinese>
- Hindi <https://www.surveymonkey.com/r/ACLibraryHindi>
- Spanish <https://es.surveymonkey.com/r/ACLibrarySpanish>

For more information on opportunities to participate in the development of the plan, please visit [www.aclibrary.org](http://www.aclibrary.org).

Thank you for your input!

17%

Next

[www.surveymonkey.com/r/ACLibrary](http://www.surveymonkey.com/r/ACLibrary)



# COMMUNITY LIBRARY SERVICE VISION

## *Strategic Vision Workshop*

### **SERVICES**

- *Extended hours of operation/access to library services*
- *Expanded learning and cultural programs, tailored to meet local needs*
- *Leverage established community destinations as “micro branches”*

### **PARTNERSHIPS**

- *Expanded partnerships for economic development and entrepreneurship*
- *Expanded partnerships for creative arts and learning*
- *Expanded partnerships with county and local governments for “one-stop” access to services*
- *Expanded partnerships with other libraries – “universal library card”*

### **TECHNOLOGY**

- *Innovative delivery methods*
  - *expanded bookmobile services, pick-up lockers, physical delivery for housebound patrons*
  - *rapid delivery through increased e-books, web catalog, and electronic platforms*



# COMMUNITY LIBRARY SERVICE VISION

## *Library staff input*

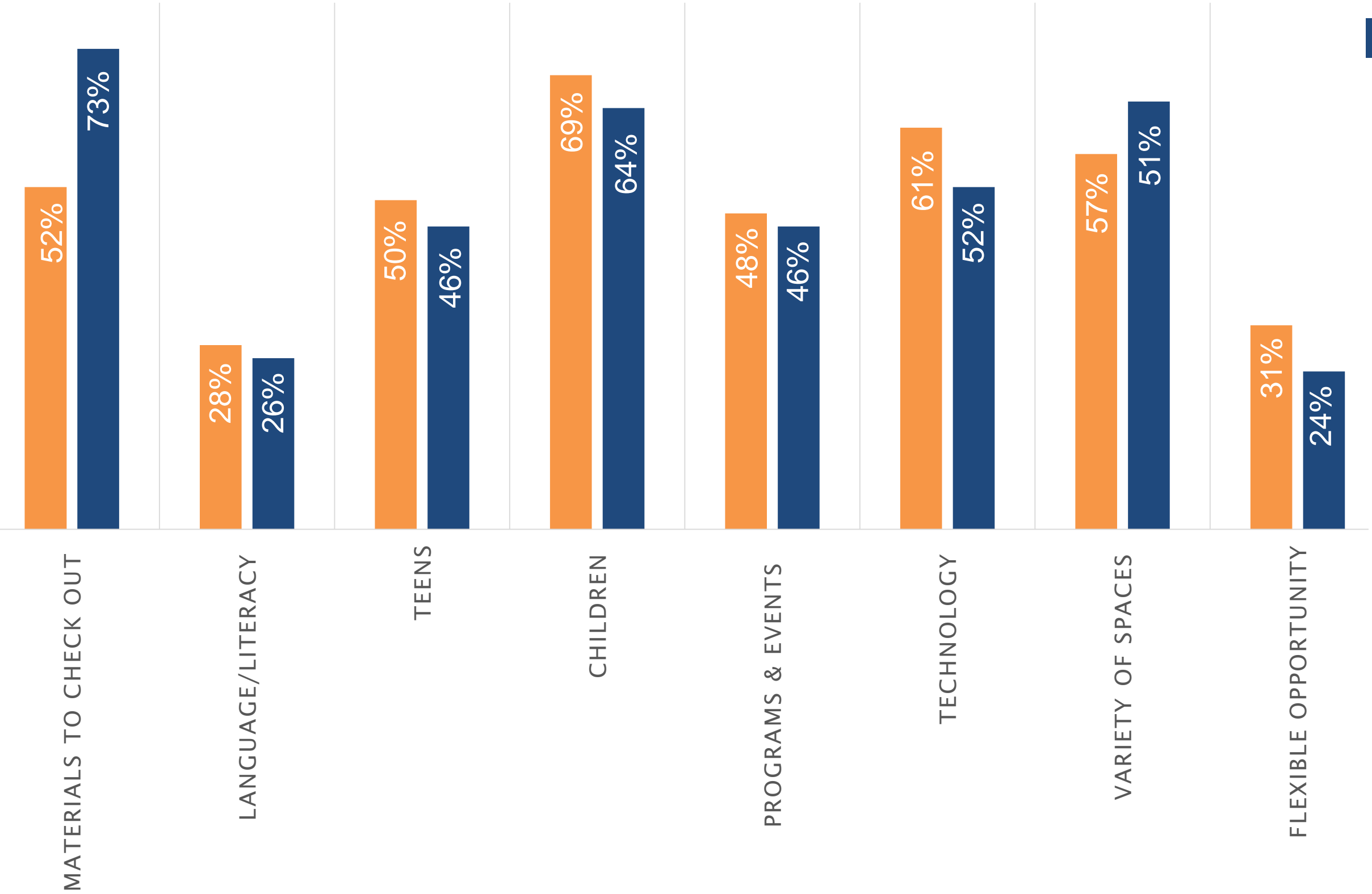
- *“A library system that is available (accessible) everywhere, not just branches. A ‘distributed’ library model with digital learning centers and services in the community as well as branches”*
- *“A community-centered library, not just a storefront”*
- *“Service the southern part of our service area – Warm Springs”*
- *“Focus on intergenerational programs based on interests, not age”*
- *“Open consistent hours at all major branches”*
- *“I would like our libraries to look modern, with new computers and laptops available for our patrons”*
- *“Establish a recognized Adult Education component that advances learning, workforce skill building, computer basics, and literacy in an integrated, significant way”*
- *“More fully integrated with other County Departments”*
- *“To be a balance of both library (information hub, study, and learning center) and community center (activities and entertainment)”*
- *“Prepare for a growing aging population”*

# COMMUNITY LIBRARY SERVICE VISION

*Community service priorities – top results for ACL*

ACL systemwide results  
(1,048 participants)

Albany Library results  
(101 participants)





# COMMUNITY LIBRARY SERVICE VISION

## *Albany Residents Survey Response Trends*

Albany Residents are **more** likely than average in ACL to:

- Volunteer
- Be involved in shared-interest groups
- Have lived in the community a long time
- Find knowing neighbors to be an important issue
- Find local history to be an important issue
- Find ACL locations to be safe and clean
- Find ACL to be a good value
- Recommend ACL
- Express that online access to their library account is important
- Express that print materials at the library are important
- Express that research databases are important.

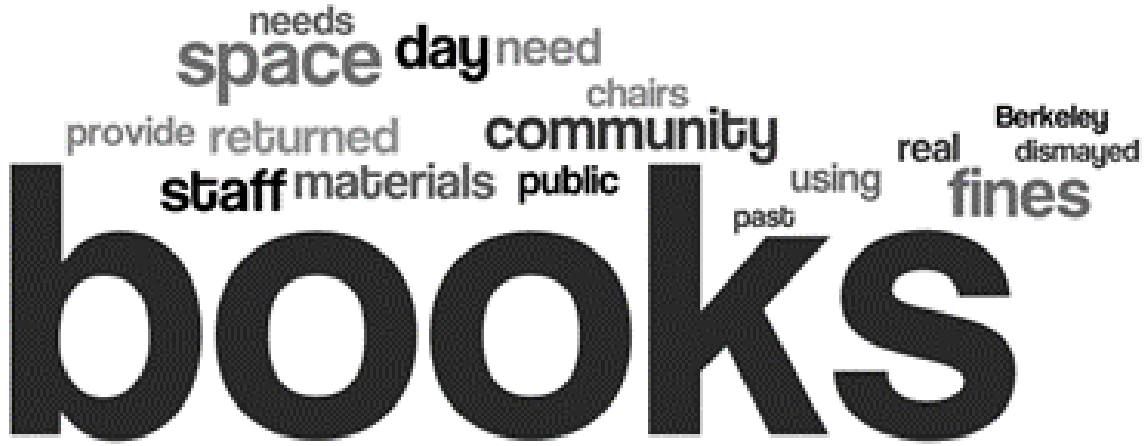
# COMMUNITY LIBRARY SERVICE VISION

## *Albany Residents Survey Response Trends*

Albany Residents are **less** likely than average in ACL to:

- Plan to start a career
- Feel that preparing children for school is an important issue to them
- Express interest in a café at the library
- Express interest in children’s play and learn areas
- Express interest in homework centers at the library

**Albany**

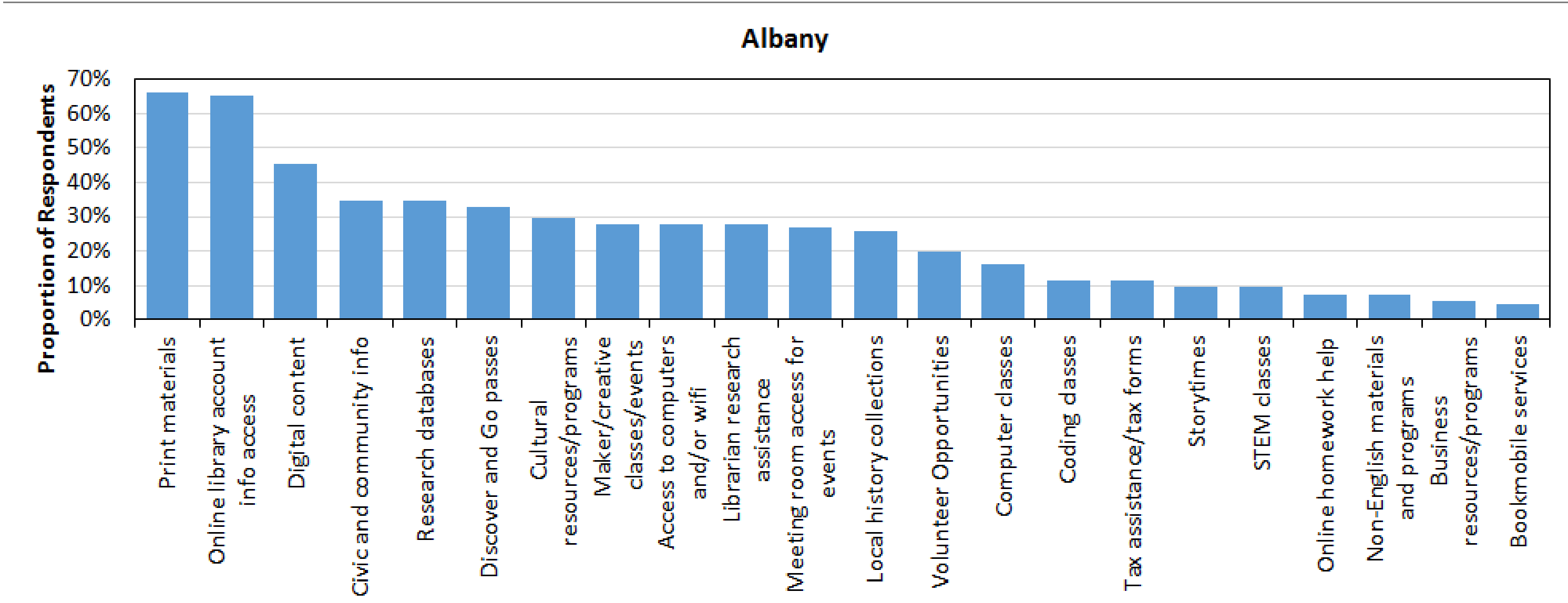


*Word cloud of additional comments left by survey takers*



# COMMUNITY LIBRARY SERVICE VISION

*Albany Residents Survey Response Trends*



*Important Services to Me or My Family (Albany)*



# COMMUNITY LIBRARY SERVICE VISION

## *Role of the Library – community survey*



*Promotes continuing/lifelong learning*



*Connecting the community with information & resources*



*Provides access to technology*



*Helps prepare children for school*



*Provides affordable programs materials for recreation or entertainment*

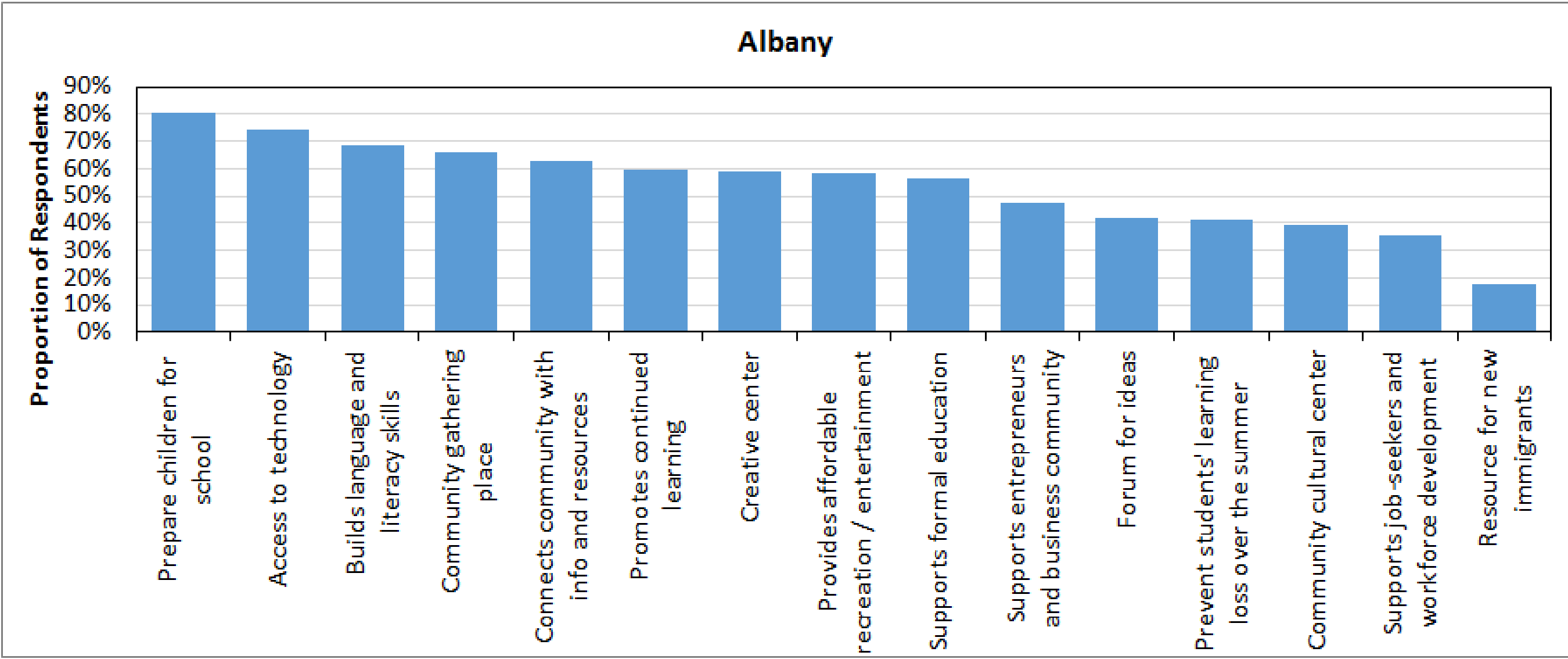


*&t builds language and literacy skills*



# COMMUNITY LIBRARY SERVICE VISION

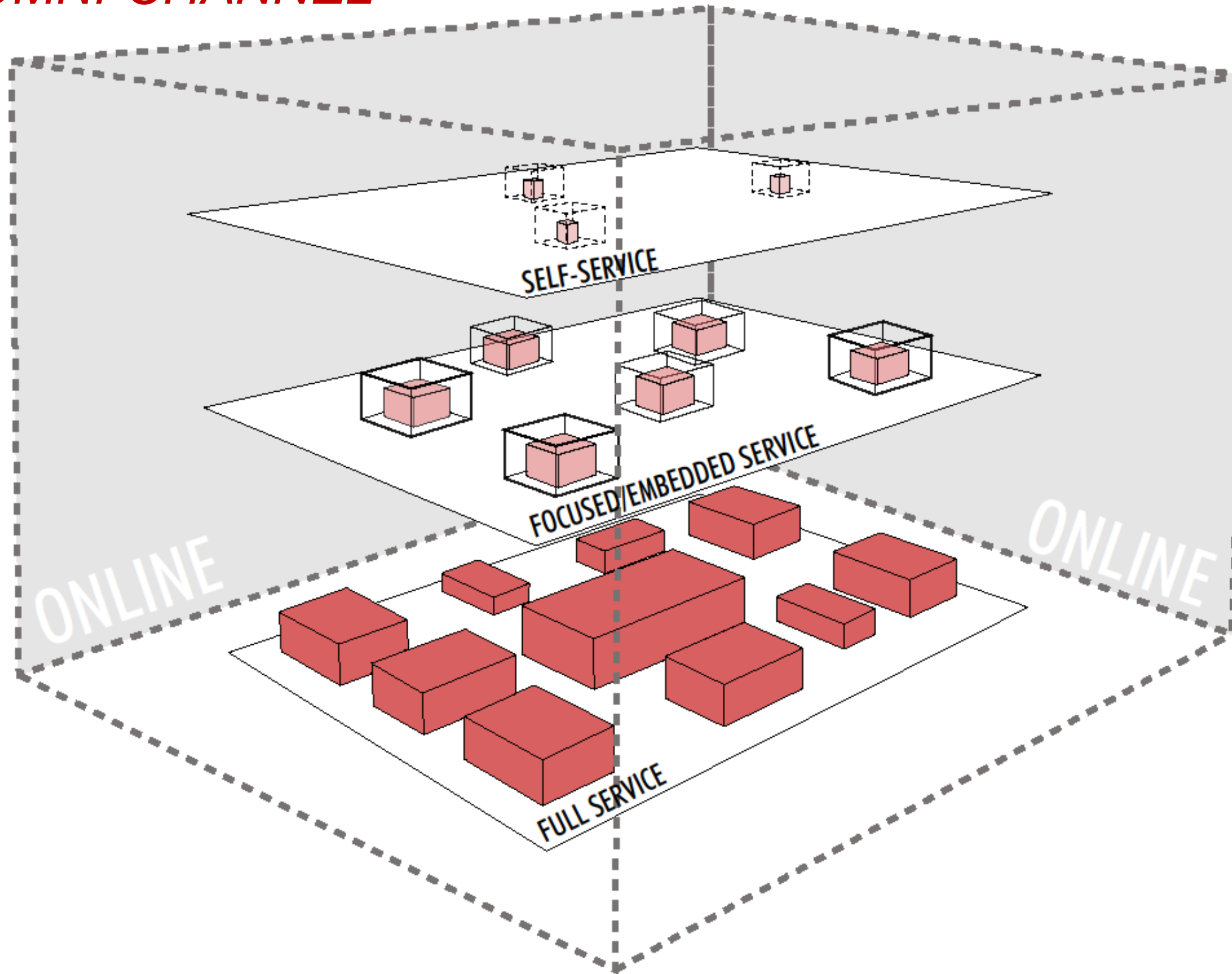
*Albany Residents Survey Response Trends*



*Important Services to the Community (Albany)*

# DIRECTIONS FOR SERVICE AND FACILITIES

## OMNI-CHANNEL



### **POP-UP/SELF-SERVICE:**

*“PULSE” Pop Up Library Services for Everyone*

- Abode Family Services, Fremont
- Family Justice Center, Oakland
- Child Support Services, Pleasanton
- Bookmobile

### **EMBEDDED LIBRARY SERVICES:**

- REACH Ashland
- Juvenile Justice Center, San Leandro
- Camp Sweeney, San Leandro
- Santa Rita Jail, Dublin
- Glenn Dyer Jail, Oakland

### **SPECIAL FOCUS LIBRARIES:**

- Irvington
- Niles
- Cherryland
- Warm Springs (opt. 1)

### **FULL SERVICE LIBRARIES:**

- Albany
- Castro Valley
- Centerville
- Dublin
- Fremont
- Newark
- San Lorenzo
- Union City
- Warm Springs (opt. 2)



# EMBEDDED SERVICES



*Cherryland Community Center*



*REACH Ashland Youth Center*



*Juvenile Justice Center*



*Family Justice Center*



# DIRECTIONS FOR SERVICE AND FACILITIES

## *PLACE FOR PEOPLE*



*Castro Valley*



*San Lorenzo*



# DIRECTIONS FOR SERVICE AND FACILITIES

## *DESTINATION FOR INNOVATION*



*Maker Space  
Johnson County Library*



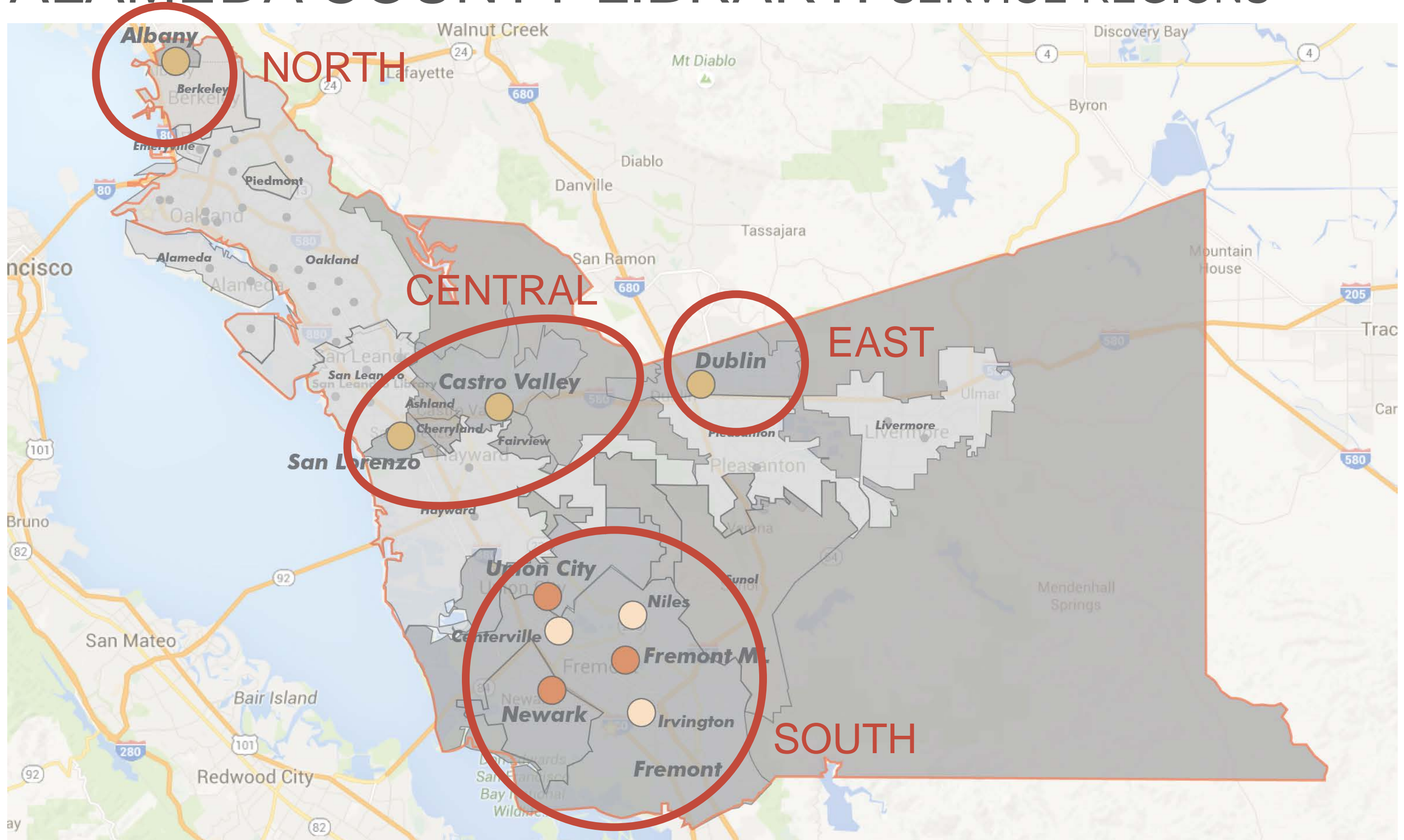
*Opportunity Space  
Northwest Branch,  
Dayton Metro Library*



*Collaboration Space,  
Oakland Impact Hub*

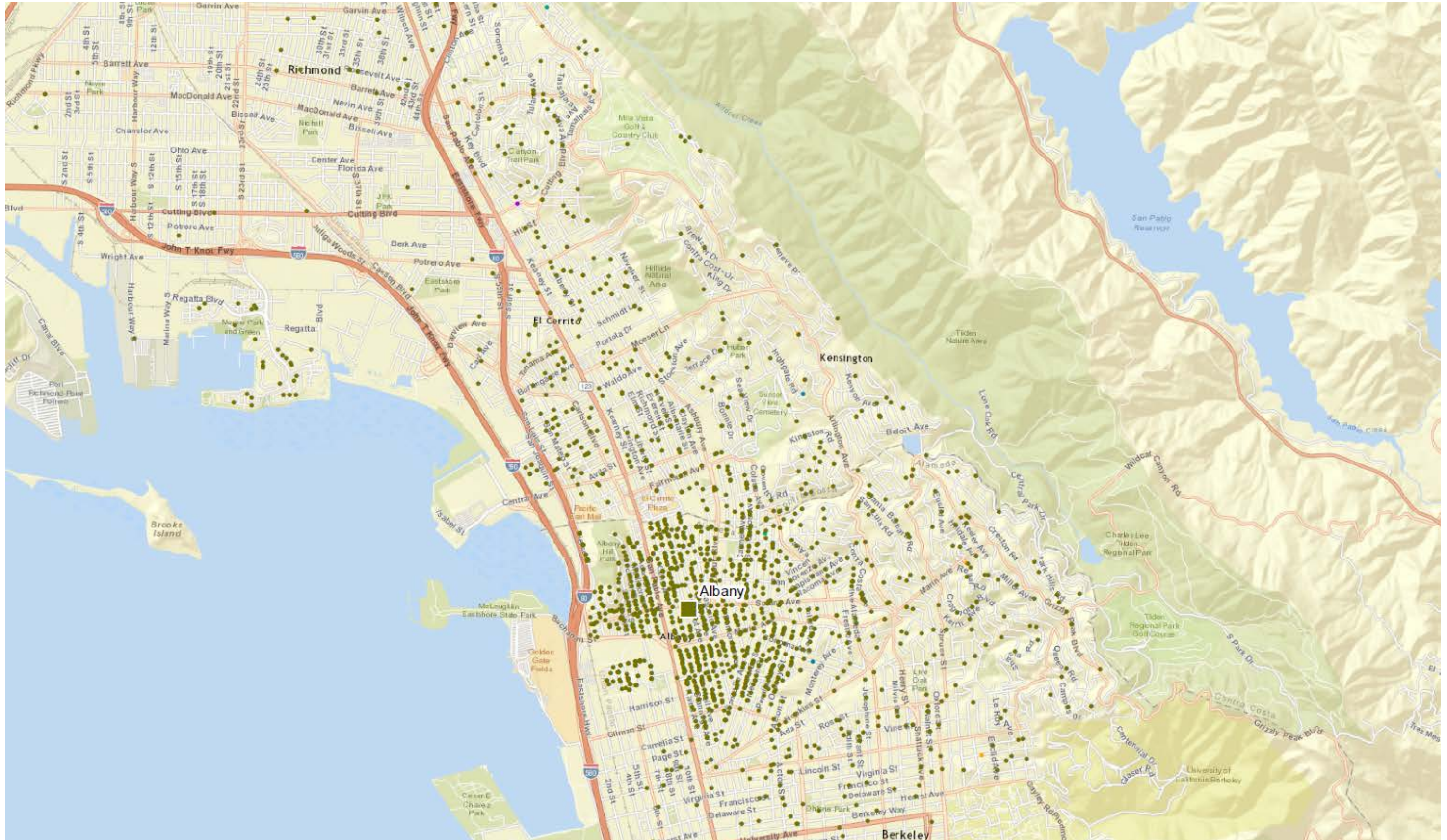


# ALAMEDA COUNTY LIBRARY: SERVICE REGIONS





# LIBRARY USE PATTERNS: ALBANY LIBRARY USERS





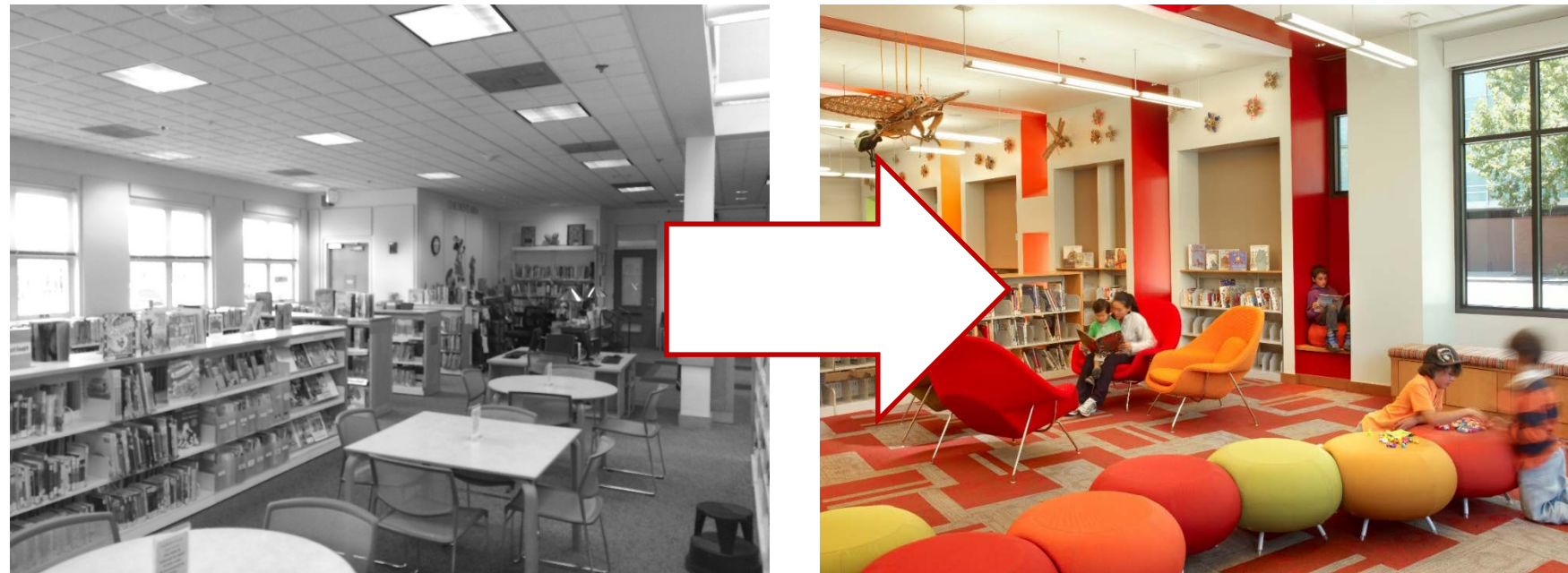
# SYSTEM CAPACITY

ZONE	WITHIN CURRENT ACL FACILITIES INVENTORY								
	TODAY			2020			2030		
	APPROX. POP.	APPROX. LIBRARY SF	LIBRARY SF/CAP	APPROX. POP.	% INC SINCE TODAY	LIBRARY SF/CAP	APPROX. POP.	% INC SINCE TODAY	LIBRARY SF/CAP
<b>ACL TOTAL</b>	<b>556,800</b>	<b>233,000</b>	<b>0.42</b>	<b>582,800</b>	5%	<b>0.4</b>	<b>628,000</b>	13%	<b>0.38</b>
<b>SOUTH ZONE</b>	<b>347,500</b>	<b>110,000</b>	<b>0.32</b>	<b>362,300</b>	4%	<b>0.31</b>	<b>390,900</b>	12%	<b>0.29</b>
Fremont	226,600	83,000		232,700			252,800		
<i>Fremont Main</i>		69,000							
<i>Centerville</i>		6,000							
<i>Irvington</i>		6,000							
<i>Niles</i>		2,000							
Newark	44,200	15,000		52,100			56,200		
Union City	72,700	12,000		73,400			77,600		
Unincorp west (@ Fremont)	4,000	0		4,100			4,300		
<b>CENTRAL ZONE</b>	<b>132,900</b>	<b>56,000</b>	<b>0.42</b>	<b>137,900</b>	4%	<b>0.41</b>	<b>146,200</b>	10%	<b>0.39</b>
Castro Valley CDP	61,600	35,000		64,600			68,500		
San Lorenzo CDP	24,000	19,000		24,700			26,200		
Ashland CDP	22,500	0		23,100			24,500		
Cherryland CDP	15,100	2,000		15,500			16,400		
Fairview CDP	9,700	0		10,000			10,600		
<b>EAST ZONE</b>	<b>57,800</b>	<b>30,000</b>	<b>0.52</b>	<b>62,900</b>	9%	<b>0.48</b>	<b>69,900</b>	21%	<b>0.43</b>
Dublin	51,800	30,000	0.58	56,800		0.53	63,500		0.48
Unincorp east	6,000	0	0	6,100		0	6,400		0
<b>NORTH ZONE</b>	<b>18,600</b>	<b>12,000</b>	<b>0.65</b>	<b>19,700</b>	6%	<b>0.61</b>	<b>21,000</b>	13%	<b>0.58</b>
Albany	18,600	12,000	0.65	19,700		0.61	21,000		0.58
<b>SYSTEM SERVICES</b>		<b>25,000</b>							
Administration		10,000							
Central Services		15,000							

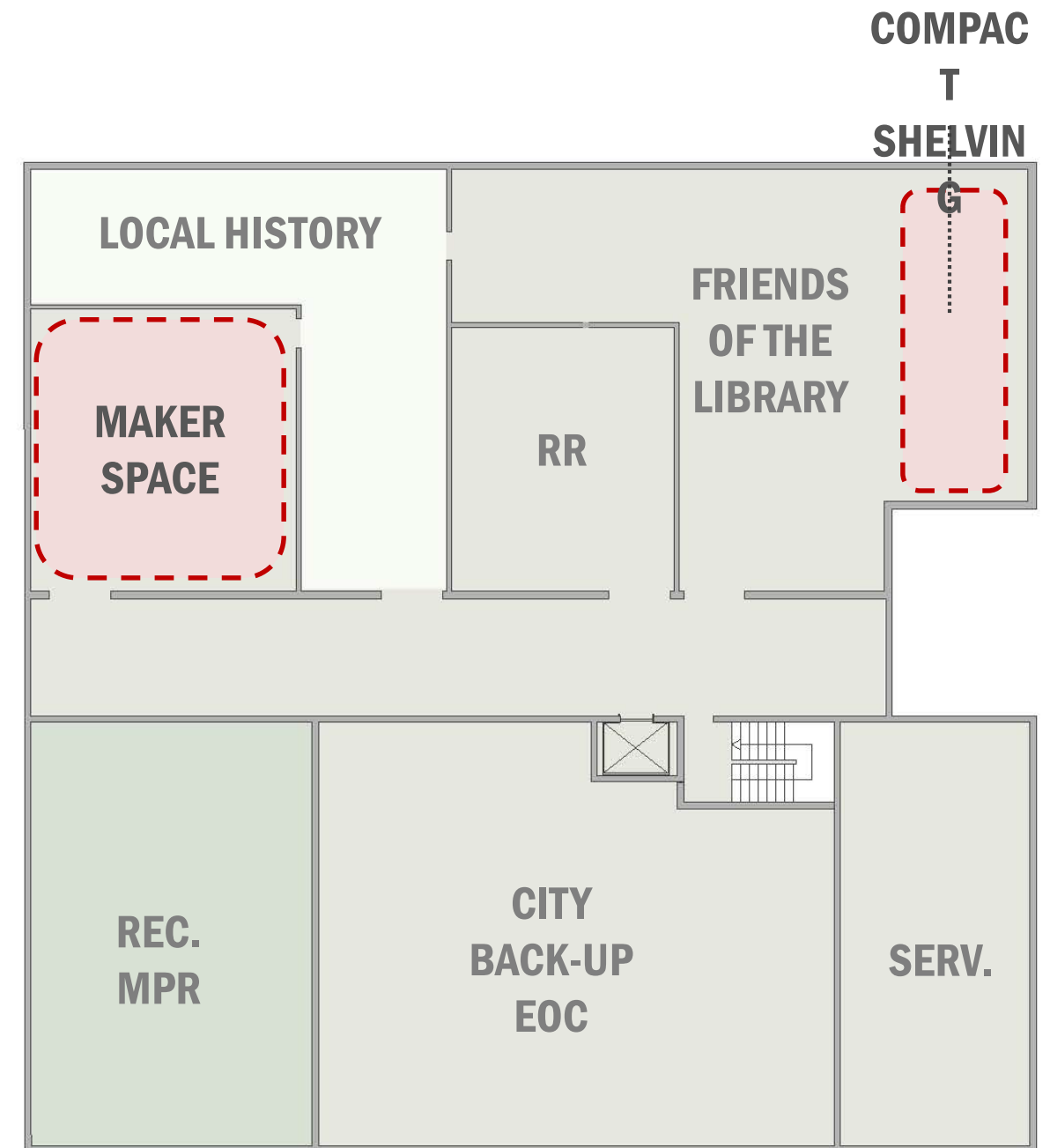


# ALBANY

## Facility Recommendations – makeover



*Service model make-over*

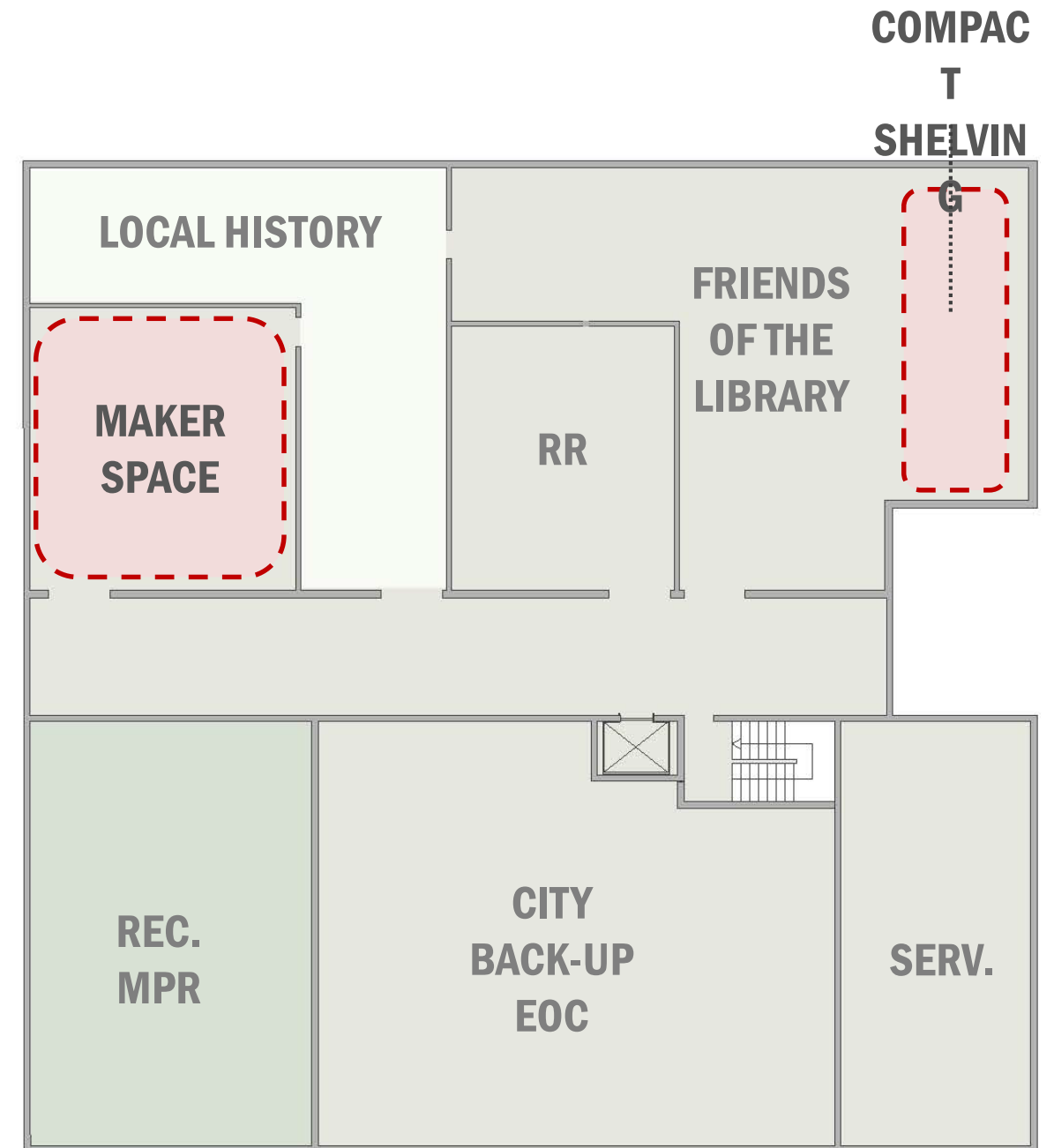


*Expansion into lower level*



# LOWER LEVEL CONCEPTS

## MAKER SPACE







COMMENTS?  
QUESTIONS?

THANK YOU!