



**SOCIAL AND ECONOMIC JUSTICE COMMISSION
REGULAR MEETING**

City Hall Council Chambers – 1000 San Pablo Avenue

Tuesday, May 5, 2015 – 7:30 PM

1. CALL TO ORDER

2. APPROVAL OF ACTION MINUTES: January 2015

3. PUBLIC COMMENT

For persons desiring to address the Commission/Committee/Board on an item that is not on the agenda please note that each speaker is limited to three (3) minutes. The Brown Act limits the Committee's ability to take and/or discuss items that are not on the agenda; therefore, such items are normally referred to staff for comment or to a future agenda.

4. ANNOUNCEMENTS FROM COMMITTEE MEMBERS

5. ANNOUNCEMENTS FROM STAFF

6. PRESENTATION

6-1 Albany Senior Center – Isabelle Leduc, Community and Human Services Manager will provide information on programs, services and activities at the Albany Senior Center.

7. UNFINISHED BUSINESS

7-1 Needs Assessment: Staff will provide an overview of the work accomplished and key findings of the Human Services Needs Assessment.

Staff Recommendation: That the Commission include information received and Human Services Needs Assessment findings in the discussion of the SEJC 2015 Work Plan.

Attachment: Staff report, Needs assessment plan, Exemptions, discount programs and services for low income households table, List of programs and services-homelessness, Survey questions, List of key informants

7-2 Area Wide Minimum Wage: The subcommittee will provide an update.

Staff Recommendation: Receive information

7-4 Albany Project HOPE - Housing Opportunities Expanded: Staff will provide an update.

Staff Recommendation: Receive information.

Attachment: BFHP quarterly report

7-5 Berkeley Mental Health Commission: Member Grossman will provide an update.

Staff Recommendation: Receive information.

8. NEW BUSINESS

8-1 Review of Social and Economic Justice Purpose and Charge: The Commission will review and discuss its purpose and charge.

Staff Recommendation: That the Commission review and discuss its purpose and charge. If any amendments are agreed upon, amendments will be sent to the City Council for approval.

Attachments: Resolutions #05-15, #05-21 & #2014-20

8-2 Social and Economic Justice Commission 2015 Work Plan: The Commission will discuss work items to include in its 2015 Work Plan.

Staff Recommendation: That the Commission review and finalize the 2015 Work Plan and present to Council March 16, 2015.

Attachments: Staff report, 2014 Work Plan

8-3 Eden I & R, Inc. Reports: Staff will provide information on Eden I & R and the monthly reports provided by the organization.

Staff Recommendation: Receive information.

Attachments: Staff report, Eden I&R, Inc 2-1-1 Alameda County monthly narrative report & Alameda County summary by city - January 2015

9. FUTURE AGENDA ITEMS

(Commission/Committee/Board Member announcement of requests for future agenda items. No public comment will be taken on announcement of future agenda items). **Next Meeting:** Tuesday, July 7, 2015, 7:30pm, City Hall Council Chambers, 1000 San Pablo Ave.

10. ADJOURNMENT

Please note that if you provide your name and address when speaking before the Commission/Committee/Board it will become part of the official public record, which will be posted on the Internet.



ALBANY SOCIAL AND ECONOMIC JUSTICE COMMISSION MEETING

Tuesday, January 6, 2015, 7:30 PM

Albany City Hall – Council Chambers, 1000 San Pablo Avenue

ACTION MINUTES

1. Call to Order: 7:35pm. Members Present: Chair O'Curry, Members Marks, Grossman, and Zweben. Staff Present: Isabelle Leduc

2. Approval of Minutes: Motion to approve minutes from November 3, 2014 was made by Member Marks, seconded by Member Zweben.

AYES: Members Grossman, Marks, O'Curry and Zweben

NOES: None

Abstain: None

Motion carried and so ordered.

3. Public Comments

4. Announcements from Commission Members

5. Announcement from Staff

6. Presentation

6-1 Presentation by Aimee Armata, Director of Programs and Services at Building Opportunities for Self-Sufficiency (BOSS) on the Homeless Outreach Team (HOT) Mental Health Advocacy Project.

7. Unfinished Business

7-1 Human Services Needs Assessment: The subcommittee provided an update.

7-2 Berkeley Mental Health Commission: Member Grossman will provided an update.

Motion: Motion for the Commission to request staff to ask Berkeley Mental Health (BMH) to provide information on the MHSA funding formula and how much funding BMH receives to serve Albany residents and the number of Albany residents served by all BMH programs and service was made by Member Grossman and seconded by Chair O'Curry.

AYES: Members Grossman, Marks, O'Curry and Zweben

NOES: None

Abstain: None

Motion carried and so ordered.

7-3 Area Wide Minimum Wage: The committee discussed next steps.

7-4 Albany Project HOPE - Housing Opportunities Expanded: Staff provided information on the Berkeley Food and Housing Project contract approved by Council in December.

7-5 Monthly Meetings: The Commission discussed meeting monthly.

8. New Business

8-1 Election of Officers: The Commission will nominate and elect Chair and Vice-Chair.

Motion: Motion to elect Member O'Curry as Chair was made by Member Marks and seconded by Member Grossman.

AYES: Members Grossman, Marks, O'Curry and Zweben

NOES: None

Abstain: None

Motion carried and so ordered.

Motion: Motion to elect Member Zweben as Vice-Chair was made by Chair O'Curry and seconded by Member Marks.

AYES: Members Grossman, Marks, O'Curry and Zweben

NOES: None

Abstain: None

Motion carried and so ordered.

9. Future Agenda Items

Human Services Needs Assessment, Area Wide Minimum Wage, Homeless Outreach and Engagement Program, Berkeley Mental Health, 2015 Work Plan, Senior Center Presentation

10. Adjournment: 9:15 pm

**CITY OF ALBANY
SOCIAL AND ECONOMIC JUSTICE COMMISSION
STAFF REPORT**

Agenda Date: May 5, 2015

SUBJECT: Needs Assessment

REPORT BY: Isabelle Leduc, Community and Human Services Manager

STAFF RECOMMENDATION

That the Commission receive the Needs Assessment information and select issues identified in the needs assessment for inclusion as work items in the 2015 Social and Economic Justice Commission Work Plan to be approved by Council March 16, 2015.

BACKGROUND

The 2014 Social and Economic Justice Commission Work Plan included the implementation of a Needs Assessment of basic social services available to include services provided by faith based communities, non-profits and other organizations. Also included in this work items was the assessment of needs for a drop in center and access to showers for individuals experiencing homelessness as well as exploring the possibility of a permanent emergency shelter using the existing temporary facility in Albany in a modified form. Commissioners Grossman and Zweben agreed to be on the Needs Assessment subcommittee and to collaborate with the Human Services Manager on this work item.

At the SEJC May meeting, the subcommittee presented a Needs Assessment Plan (attached) that was unanimously supported by the Commission. The plan included the following 2 goals:

- 1) Assemble and disseminate information about services available to Albany community residents
- 2) Assess service needs of Albany residents

DISCUSSION

Goal #1: Assemble and disseminate information about services available to Albany community residents

The Human Services Manager has been working diligently on goal #1 and created 2 separate documents. The first document entitled “List of Programs and Services for People Experiencing Homelessness” was provided to Council in December 2014 and provides a general overview of some of the services and programs available to people experiencing homelessness in Albany.

The second document “Exemptions, Discount Programs and Services for Low Income Households” was provided to Council in February 2015 and consists of a table with detailed information on Tax Exemptions, discount programs and services for low income households. Both documents are attached to this report. The next step is to include the information on the City website and City Newsletter.

Goal #2: Assess service needs of Albany residents

The subcommittee and Human Services Manager determined that an online survey sent to key informants would provide valuable information to assess service needs of Albany residents. Assessment questions were drafted (attached) and a list of key informants was generated. The list of key informants was presented to the SEJC meeting in September and the subcommittee revised the list based on feedback collected from the SEJC and members of the public. The list of key informants is attached to this report. The online survey was sent to 123 key informants in mid-September and was closed at the beginning of December, 2014. 70 responses were received for a response rate of 57%.

Key informants

30 surveys representing 43% of respondents were received from Council Members, Chairs of Advisory Boards and city employees working in different Departments and facilities throughout the City. 40 surveys representing 57% of respondents were received from other key informants as follow:

- 21 surveys from Advocacy/Business/Service Organizations and Faith Based Communities (29%)
- 11 surveys from residents (16%)
- 8 surveys from Albany Unified School District (11%)

Key Findings

The top area of unmet need identified by key informants is affordable housing to meet the diverse needs of Albany residents including its elderly population, low income residents and people experiencing homelessness.

Although not identified as high of a need as affordable housing, a second area of need identified by key informants is the difficulty and challenges for seniors to age in place and the need for affordable in-home supportive services and a friendly visitor program.

A third area of unmet need identified is affordable mental health services including the availability of mental health services for youth and seniors.

Other service area gaps for low-income households and people experiencing homelessness were identified by key informants such as a resource/drop in center, food pantry, and access to affordable medical care.

The top resources in Albany key informants refer residents to are the Albany Senior Center, the Albany Community Center, After School/Child Care programs, the Albany Library, the Albany Fire Department and Albany Unified School District.

The top resources in the region (outside of Albany) key informants refer residents to are Berkeley Mental Health, Homeless Shelters, Berkeley Food and Housing Project and different organizations that serve seniors.

Key informants identified education (k-12), enrichment activities for youth (after school, summer camp, internships), Home Delivered Meals and transportation for seniors and volunteer opportunities as the top services available to Albany residents.

NEXT STEPS

Goal #1: Assemble and disseminate information about services available to Albany community residents

The Commission may choose to continue this goal as part of the 2015 Social and Economic Justice Commission Work Plan.

Goal #2: Assess service needs of Albany residents

While the needs assessment provides some insights on the availability of services and lack thereof, it was not meant to be statistically conclusive. The goal of the needs assessment was to provide the Commission with a list of issues with some sense of where there are services available and where service gaps exist.

The next step for the Commission is to select issues identified in the needs assessment for inclusion as work items in the 2015 Social and Economic Justice Commission Work Plan to be approved by Council March 16, 2015. Once approved, the Commission may follow up with focus groups, community meetings and presentations to gather more information on the work items selected for the work plan.

Attachments:

- a) Needs Assessment Plan
- b) Exemptions, discount programs and services for low income households table
- c) List of programs and services-Homelessness
- d) Survey questions
- e) List of key informants

Needs Assessment Plan

Goal 1 – Assemble and disseminate information about services available to Albany community residents

Process:

- To assemble information, we will work with Isabelle who has begun collecting this information and made it available on the City's website
- Post additional information on the City of Albany website.
- Recommend to Council the creation of a Service Guide brochure to be distributed at key locations in the City – e.g. city hall, police station, fire department, recreation center, parks etc.

Goal 2 – Assess service needs of Albany residents

Process:

- Begin with a key informants' survey on-line. This will be directed at those in the city who have regular contact with individuals and families who might have unmet needs. Key informants would include council members, city staff, police, fire, school counselors, commission chairs, faith institutions, chamber of commerce, Rotary, Lions Club, Albany Community Foundation, librarians, child care providers, UC village staff, agencies with service contracts or service agreements with the city, health providers etc.
- The on-line survey will assess the kinds of problems key informants regularly see in terms of such categories as: health, mental health, social services (poverty, homelessness, housing, transportation, employment, aging, substance abuse, domestic violence, child maltreatment, delinquency etc.)
- Respondents will be asked to rate problems in terms of frequency, seriousness and resources available. They will also be asked to identify the helping systems to which they refer if any.
- This process should give us a fairly inclusive list of issues with some sense of where there are services available and where there are gaps in service in the City. We may follow with focus groups, community meetings, presentations etc. depending on the findings.
- The commission will then consider recommendations to the Council as to what service needs are unmet or inadequately addressed and what the City might do to respond. Recommendations may include creation of local resources such as a drop-in service center, contracts with other agencies, better dissemination of information etc. The recommendations will be rooted in the survey findings so that the Council will have data to support the need.

EXEMPTIONS, DISCOUNTS PROGRAMS AND SERVICES FOR LOW INCOME HOUSEHOLDS

There are a number of tax exemptions, discounts, and service programs available to Seniors and Low-Income residents. The City has compiled a listing of current programs available, including how to obtain applications and who to contact for additional information.

Tax Exemptions

Program Title	Description	Eligibility	Applications	Contact
Albany Unified School District's Parcel Tax(es) J & LL Senior exemption	\$869 for tax year 2015-2016. Deadline to apply is May 31, 2015 for the following tax year. Does not need to reapply every year.	Any resident 65 years of age or older who owns and occupies a parcel	Available Jan 1 on District website at www.ausdk12.org , at Albany Library and Albany Senior Center Submit to: AUSD Att: Measure J & LL Exemption Application, 1051 Monroe St., Albany, CA 94706	Angela Pagtalonía, SCI Consulting Group Angela.pagtalonía@sci-cg.com Janet Fohner, AUSD jfohner@ausdk12.org
Albany Unified School District's Parcel Tax(es) J - low income exemption other than senior	\$591 for tax year 2015-2016. Deadline to apply is May 31, 2015 for the following tax year. Needs to reapply every year.	Parcel owned and occupied by a person or persons whose combined family income is at or below the income level qualifying as low income or very low income under Section 8 of the U.S. Housing Act of 1937. Any tenant who is a tenant in a rental unit not exempt from the education parcel tax and whose combined family income is at or below the income level	Available Jan 1 on District website at www.ausdk12.org , at Albany Library and Albany Senior Center Submit to: AUSD Att: Measure J & LL Exemption Application, 1051 Monroe St., Albany, CA 94706	Angela Pagtalonía, SCI Consulting Group Angela.pagtalonía@sci-cg.com Janet Fohner, AUSD jfohner@ausdk12.org

		qualifying as low income or very low income under Section 8 of the U.S. Housing Act of 1937.		
Albany Unified School District's Parcel Tax(es) LL - low income exemption other than senior	\$278 per year Deadline to apply is May 31, 2015 for the following tax year. Needs to reapply every year.	Any parcel owned and occupied by a person receiving Supplemental Security Income for a disability, regardless of age. Any parcel owned and occupied by a person receiving Social Security Disability Insurance benefits, regardless of age whose yearly income does not exceed 250 % of the 2012 federal poverty guidelines issued by the U.S. Dept. of Health & Human Services.	Available Jan 1 on District website at www.ausdk12.org , at Albany Library and Albany Senior Center Submit to: AUSD Att: Measure J & LL Exemption Application, 1051 Monroe St., Albany, CA 94706	Angela Pagtalonía, SCI Consulting Group Angela.pagtalonía@sci-cg.com Janet Fohner, AUSD jfohner@ausdk12.org
City of Albany Parcel Tax Exemption (Measures N, G, F)	Rates vary yearly. Max rate FY 15-16-Library Services Act of 1994, Measure N : \$72.07 Supplemental Library Services Act of 2006, Measure G: 29.83 Albany Street Paving and storm drain facility improvement, Measure F, 2006: \$119.34 Deadline to apply June 1 of each year for the fiscal year beginning. Needs to apply every year.	Homeowners residing in Albany whose combined family income qualify as very low income as defined by HUD. Renters are eligible to apply for the Library Service Tax Exemption only.	Available in April on city website at www.albanyca.org , at Albany Library and Albany Senior Center Submit to: NBS Att: City of Albany Parcel Tax Exemption 32605 Temecula Parkway, Suite 100 Temecula, CA 92592	NBS (800) 676-7516 http://www.albanyca.org/index.aspx?page=157

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Discounts

Program Title	Description	Eligibility	Applications	Contact
Garbage Collection Discount	WMAC and the City of Albany offers a 20% senior monthly discount on garbage bill 10 gallon micro can is available for residents generating very little trash	Seniors who own and occupy their residence and are at least 62 years of age Residents producing very little trash	Available year round at Albany Senior Center and on City website Submit to: Waste Management of Alameda County Customer Service Center, 172 98 th Avenue Oakland, CA 94603-1004	WM (510) 613-8710 http://www.albanyca.org/index.aspx?page=134
Federal Low Income Home Energy Assistance Program (LIHEAP)	Assist qualified low-income households with energy costs.	Priority assistance to Households with seniors, disabled persons and households with children 5 and under—150% of the poverty level as maximum income level based on U.S. Dept. of Health & Human Services	Available year round at Albany Senior Center Submit to: Spectrum Community Services HEAP Program P.O. Box 4317 Hayward, CA 94540 Application available at Albany Senior Center	Spectrum Community Services (510) 881-0300, ext: 216, 214, 225 or 227 (510)889-0921 http://www.spectrumcs.org/
PG&E CARE (California Alternate Rates for Energy) Program	Assist qualified low-income households with energy costs-monthly discount Recertification every two years or four years if on fixed income	Residential single-family customers. Based on total income of everyone living in the home or participation in qualifying public	Available year round Submit online or via mail to: PG&E CARE Program P.O. Box 7979 San Francisco, CA	Contact: 1-866-743-2273 Email: careandfera@pge.com http://www.pge.com/en/myhome/customerservice/financialassistance/care/singlefamily/index.page

		assistance (income guideline on application and website)	94120-7979 Fax: (415) 973-6419	
Lifeline Federal Communications Commission	Affordable telephone service for income eligible subscribers. Provides discount on monthly telephone service	Income that is at or below 135% of federal poverty guidelines or participation in one of the eligible assistance programs	Call contracted agency in your area	Lifeline support http://www.lifelinesupport.org/ls/companies/CompanyListing.aspx?state=CA&stateName=California
Internet essentials from Comcast	\$9.95 internet service and low-cost computer	Have at least 1 child eligible to participate in the National School Lunch program, no subscription to Comcast in the last 90 days, no outstanding Comcast debt under 1 year old	Apply online or call 1-855-8-internet	1-855-8-internet http://www.internetessentials.com/how-it-works
EBMUD Customer Assistance Program (CAP)	For single-family dwellings 50% of standard bimonthly service charge and 50% of home water use up to a max of 1,050 gallons per person per month 35% discount on EBMUD wastewater service charge and flow charges	Low income households. Income requirements stated on website. Must be primary residence of applicant.	Apply online pick up in person at 375 – 11 th Street, Oakland request application mailed	1-866 403-2683 https://www.ebmud.com/node/545

Programs and Services

Program Title	Description	Eligibility	Applications	Contact
Mercy Brown Bag	Provides grocery bags	Seniors 60+ on fixed	Available and submit at	Sponsored by Mercy Retirement and Care

	of nutritious food on the 1 st & 3 rd Friday of each month	income Monthly income under \$1,354 for one person and under \$2,192 for 2 or more 1 membership per household	Albany Senior Center Voluntary contribution of \$10 per year is requested. No one is turned away if unable to contribute	Center Albany Senior Center (510) 524-9122 http://www.albanyca.org/index.aspx?page=212
AARP Tax Preparation	Free volunteer-run tax assistance and preparation service between February – April 15. Appointments available Thursday afternoon.	Focus on low income adults 50+, but no one is turned away.	Appointments available Thursday afternoon starting in February through April 15	Call Albany Senior Center (510) 524-9122 http://www.albanyca.org/index.aspx?page=212
Tri City Café Congregate Meal Program	Provides dinner M-F at 4pm. Suggested donation: \$4, no one turned away if unable to contribute	Seniors 60+	Must fill out registration form at 1 st visit	Albany Senior Center (510) 524-9122 http://www.albanyca.org/index.aspx?page=212
Meals on Wheels	Meals delivered 4 days per week to homebound seniors. Suggested donation: \$4, no one turned away if unable to contribute	Seniors 60+	Registration and in-home assessment before starting the program	Albany Senior Center (510) 524-9122 http://www.albanyca.org/index.aspx?page=212
Taxi Subsidy program	Provides a subsidy on taxi rides	Albany residents 80 years + and people with disabilities, unable to use public transportation 18+	Registration form available and submit to Albany Senior Center	Albany Senior Center (510) 524-9122 http://www.albanyca.org/index.aspx?page=212
East Bay Paratransit	Main provider of Paratransit services	anyone who cannot drive or use public transportation due to a disability	In person interview	Call (510) 287-5000 for an appointment and get application http://www.eastbayparatransit.org/
Over 60 Health Clinic	Nurse provides free foot care, blood pressure checks, medication review 2 nd Monday every other month	Seniors 60+	First come first serve – no application	Albany Senior Center (510) 524-9122 http://www.albanyca.org/index.aspx?page=212

2-1-1	Links to a full range of health, housing and human services	Anyone in need	none	Eden I & R 2-1-1 http://www.edenir.org/
Housing Rehabilitation	Offers grants and low interest loans for emergency repairs of plumbing, carpentry, electrical, railings, grab bars, toilets, water heater, furnaces, doors, locks and more. Accessibility grants, curb appeal paint grants, low interest rehab loans for major repairs	Must own home, low income up to 80% of AMI as determined by HUD	Application available by calling Healthy Homes	AC Community Development Healthy Homes Dept. (510) 670-5399 http://www.achhd.org/programs/housing-rehab/index.htm
ECHO Housing	Fair Housing Services: counseling, investigation, mediation, enforcement, and education	Albany residents		Oakland office (510) 496—0496 or 855-ask-echo toll free http://www.echofairhousing.org/
Albany Curbside Garbage, Recycling and Organics Program- Exemption from Curbside Placement	Exemption to curbside service – cart will be serviced from location as designated by resident	Residents with ongoing physical disability that prevents them to wheel a cart curbside	Available on City website Submit to: Waste Management of Alameda County- Albany Curbside Exemption Customer Service Center, 172 98 th Avenue Oakland, CA 94603-1004	WM: (510) 613-8710 http://www.albanyca.org/index.aspx?page=134
Weatherization	Provides free conservation measures (including energy-efficient appliances and weather-stripping) and education	Live in Alameda County, Priority assistance to Households with seniors, disabled persons and households with children 5 and under– 150% of the	Available year round at Albany Senior Center Submit to: Spectrum Community Services HEAP/Weatherization Program P.O. Box 4317	Spectrum Community Services (510) 881-0300 x 272 http://www.spectrumcs.org/

		poverty level as maximum income level based on U.S. Dept. of Health & Human Services	Hayward, CA 94540	
CalFresh	Food assistance	Low income individuals and families	Available on website	https://www.mybenefitscalwin.org/
Covered California	Affordable health insurance		Available on website	http://www.coveredca.com/
Medi-Cal	Free or low-cost health coverage	Low income adults, families with children, seniors, persons with disabilities, children in foster care and former foster youth up to age 26, and pregnant women	Apply online, over the phone or local county office	http://www.coveredca.com/ (800) 300-1506 Social Services Agency 8477 Enterprise Way, Oakland, CA 94621 (888) 999-4772
CalWORKS – California Work Opportunity and Responsibility to Kids	Cash aid program to meet basic needs. Also provides education, employment, and training programs	There must be a child (under age 18 or 19) in the home who is deprived of parental support and care because one or both parents are deceased, disabled, unemployed or continuously absent. See website for more details.	Available on website	https://www.mybenefitscalwin.org/
My Benefits CalWIN	Website to learn about and apply for medical, food and cash assistance programs	Low income individuals and families	Available on website	https://www.mybenefitscalwin.org/

LIST OF PROGRAMS AND SERVICES – *This list provides a general overview of some of the services and programs available to people who are experiencing homelessness in Albany. It is not meant to be a comprehensive list.*

Referral Services

Program	Agency	Description
2-1-1 Alameda County	Eden I&R	Links to a full range of health, housing and human services

Outreach

Program/Service Name	Agency
Albany Project HOPE	Berkeley Food and Housing Program
North County Housing Connect	Bay Area Community Services (BACS)
Homeless Outreach Team (HOT)	Building Opportunities for Self-Sufficiency (BOSS)
City of Berkeley Homeless Outreach	Berkeley Mental Health
Healthcare for the Homeless	Alameda County Public Health

Warming Centers & Shelters

Program Name	Location
Dorothy Day House Storm Shelter / Warming Center	First Congregational Church of Berkeley, 2345 Channing Way, Berkeley
YEAH – Shelter for youth 18-25 years	1744 University Ave., Berkeley
BFHP Men’s Overnight Shelter	1931 Center Street, Berkeley
BFHP Women’s Overnight Shelter	2140 Dwight Way, Berkeley
BOSS – Harrison Family Shelter	711 Harrison Street, Berkeley
St. Mary’s Center	925 Brockhurst Street, Oakland
EOCP-Crossroads	7515 International Blvd., Oakland

St. Vincent de Paul Warming Center	2272 San Pablo Ave., Oakland
Henry Robinson Warming Center	559 16 th Street, Oakland

Subsidized Housing with Support Services

Program Name	Agency
Albany Project HOPE	BFHP
North County Project Connect	BACS
North County Senior Homeless Connect	BACS
Shelter Plus Care	Alameda County

Mental Health & Case Management

Program Name	Agency
Berkeley Mental Health Adult Health Services Clinic	Berkeley Mental Health
TRUST Clinic	Alameda County Public Health
Multi-Agency Service Center (MASC)	BOSS

Drop In Centers

Program Name	Agency	Location
BFHP Multi-Service Center	BFHP	2362 Bancroft Way, Berkeley
Multi-Agency Service Center (MASC)	BOSS	1931 Center Street, Berkeley

Introduction

The Social and Economic Justice Commission has the responsibility of making recommendations to the Albany City Council on issues and needs that affect the wellbeing of Albany residents. The Commission is gathering data to help identify issues of unmet and/or under-addressed human services needs and hopes to launch a discussion on services and needs in Albany and the City's possible role in responding. This survey is intended to be a first step in the process.

You have been identified as someone with knowledge and experience involving the needs of Albany's residents. We would greatly appreciate your taking the time to respond to the following questionnaire from your perspective as a helping person in the Albany community. The survey presents a list of areas of need that you may have been called upon to address either directly or by referral to resources in Albany or elsewhere. It asks you to tell us about the needs you have addressed, resources that you have found, areas of unmet need and your perception of the importance of these needs.

The survey is designed in such a way that you can answer questions that are relevant to your area of knowledge and skip others that do not apply to you. The survey should take only a short while to complete.

Please note that while this is not an anonymous survey no one will be identified by name in any communication about the findings. This is not intended to be a definitive measure of need. Rather we hope to use it as a springboard for discussion in community meetings, City boards and commissions and the City Council. We thank you in advance for your commitment to the people of Albany.

The Social and Economic Justice Commission

Bart Grossman
Robert Lieber
Margie Marks
Paul O'Curry
Ellen Zweben

* 1. Basic Information

Affiliation/Organization:

Name:

Title/Role:

Email:

Phone Number:

2. Here is a list of HEALTH related needs that residents may have. In your capacity, in which of these areas have you been asked for assistance?

	Never	Rarely	Sometimes	Often	Always
Affordable Health Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Free and Low-Cost Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Free and Low-Cost Immunization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Low Cost Prescriptions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Dental Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alternative Medicine (naturopathy, chiropractic, acupuncture, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance Abuse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Care Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wellness/Preventative Health Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

3. Here is a list of HOUSING related needs that residents may have. In your capacity, in which of these areas have you been asked for assistance?

	Never	Rarely	Sometimes	Often	Always
Affordable Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Subsidized Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing with Support Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transitional Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homeless Shelter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rental Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tenant/Landlord issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Minor Home Repair & Rehabilitation Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mortgage Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utilities Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

4. Here is a list of YOUTH related needs that residents may have. In your capacity, in which of these areas have you been asked for assistance?

	Never	Rarely	Sometimes	Often	Always
Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Mental Health Care/Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable & Reliable Child Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable & Reliable After-School Childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enrichment Activities (after-school, summer camp, internship)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Abuse Prevention/Treatment/Maltreatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disabled Youth Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services for At-Risk Youth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

5. Here is a list of ADULT related needs that residents may have. In your capacity, in which of these areas have you been asked for assistance?

	Never	Rarely	Sometimes	Often	Always
Domestic Violence Prevention Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic Violence Intervention Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic Violence Shelter/Permanent Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hunger/Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Mental Health Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adult Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Language & Literacy Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteer Opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cultural Fellowship	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

6. Here is a list of OLDER ADULT related needs that resident may have. In your capacity, in which of these areas have you been asked for assistance?

	Never	Rarely	Sometimes	Often	Always
In-Home Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisted Living	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Prescription Drugs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Mental Health Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social/Recreational Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance with Utilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Elder Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fraud Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Case Management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendly Visiting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hunger/Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adult Day Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Caregiver Support Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Delivered Meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteer Opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

7. Here is a list of HEALTH related needs that residents may have. Rank each area of need by the level of availability to Albany residents.

	Not Available	Somewhat Available	Available	I Don't Know
Affordable Health Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Free and Low-Cost Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Free and Low-Cost Immunization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Low Cost Prescriptions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Dental Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alternative Medicine (naturopathy, chiropractic, acupuncture, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance Abuse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Care Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wellness/Preventative Health Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

8. Here is a list of HOUSING related needs that residents may have. Rank each area of need by level of availability to Albany residents.

	Not Available	Somewhat Available	Available	I Don't Know
Affordable Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Subsidized Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing with Support Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transitional Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homeless Shelter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rental Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tenant/Landlord issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Minor Home Repair & Rehabilitation Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mortgage Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utilities Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

9. Here is a list of YOUTH related needs that residents may have. Rank each area of need by the level of availability to Albany residents.

	Not Available	Somewhat Available	Available	I Don't Know
Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Mental Health Care/Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable & Reliable Child Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable & Reliable After-School Childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enrichment Activities (after-school, summer camp, internship)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Abuse Prevention/Treatment/Maltreatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disabled Youth Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services for At-Risk Youth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

10. Here is a list of ADULT related needs that residents may have. Rank each area of need by the level of availability to Albany residents.

	Not Available	Somewhat Available	Available	I Don't Know
Domestic Violence Prevention Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic Violence Intervention Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic Violence Shelter/Permanent Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hunger/Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Mental Health Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adult Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Language & Literacy Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteer Opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cultural Fellowship	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

11. Here is a list of OLDER ADULT related needs that residents may have. Rank each area of need by the level of availability to Albany residents.

	Not Available	Somewhat Available	Available	I Don't Know
In-Home Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisted Living	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Prescription Drugs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Mental Health Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social/Recreational Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance with Utilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Elder Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fraud Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Case Management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendly Visiting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hunger/Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adult Day Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Caregiver Support Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Delivered Meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteer Opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

12. In your opinion what are the five (5) most important areas of unmet needs?

- 1.
- 2.
- 3.
- 4.
- 5.

13. List top five (5) resources in Albany you refer Albany residents to.

- 1.
- 2.
- 3.
- 4.
- 5.

14. List top five (5) resources in the region (outside of Albany) you refer Albany residents to.

- 1.
- 2.
- 3.
- 4.
- 5.

Thank you for your time!

Human Services Needs Assessment – Key informants

City

- City Council Members
- Chairs of City Boards
- Staff members – City Manager, Dept. Heads & front line staff designated by Dept. Head

Public Facilities/Programs

- Community Center
- Senior Center
- Teen Center
- After School Childcare Facilities-Friendship Club
- Library
- Pool
- YMCA

Churches

- St. Alban's Episcopal
- Solano Community Church
- The Church on the Corner
- Albany United Methodist Church
- Berkeley Buddhist Piori
- Southern Baptist – Mosaic Bay

Service Organizations

- Rotary
- Lions Club
- Albany Community Foundation
- Friends of Albany Seniors
- Friends of the Library
- Kiwanis
- Albany Historical Society
- Citizens for Eastshore State Park

Business Organizations

- Chamber of Commerce
- Solano Avenue Association

Groups

- Neighborhood watch groups- Block captains
- Help Furnish Project
- Transition Albany
- Albany Housing Advocates
- Diverse Housing Working Group
- Share the Bulb
- Food not Bombs
- Albany Farm Alliance

Education

- Albany School counselors, superintendant, board, secretaries
- Albany Education Foundation

- Albany Preschool
- UC Village
- Bright Star Montessori school

Other agencies

- Berkeley Mental Health
- Berkeley Food and Housing Project
- Homeless Action Center

Report to Albany City Council:
January 2015-March 2015

Activities To-Date

The program has continued providing case management/housing maintenance assistance to clients this quarter. The new Project Hope Case Manager, Carmen Francois, began working on the project in January. Carmen was one of the Project Hope Case Managers from July 2013 through December 2013 so she was already familiar with most of the clients and she has been well received by them upon her return. In order to have the most flexibility to meet client needs, Carmen works several days a week into the early evening and works on Saturdays. She has focused her time in this first quarter on re-establishing relationships with clients and completing new assessments and housing stabilization plans. Carmen primarily provided services to 4 distinct households, each comprised of 3 or 4 formerly homeless Albany residents. In addition, she met with three new clients this quarter - all referred by the City of Albany, and established contact with two individuals who had been involved with Project Hope in the past but who are currently on the street.

Successes in Quarter One

- All housed clients maintained their housing this quarter.
- We had an increase in this quarter of referrals from the City of Albany of non Albany Bulb homeless people. Two new referrals from the City of Albany, both of older, frail men, were permanently housed by the Project Hope Case Manager in Board and Care programs.
- The Oakland household that transitioned from a City of Albany Master Lease to holding their own leases with the landlord has remained stable during this transition and all clients in the household have begun partially contributing to their rents.
- Of the 4 clients who were identified to receive Shelter plus Care vouchers, three of them successfully submitted all the required paperwork to the City of Berkeley and received their voucher. One household has been able to use the voucher to remain housed in the same location. The other two clients are still looking for housing, with the assistance of the Project Hope Case Manager. The fourth person, who is currently homeless, has connected with the Project Hope Case Manager and completed an intake, assessment and case plan. We hope to have her Shelter plus Care voucher soon.
- One client who has been receiving an ESG subsidy transitioned to paying all of his own rent at the end of the quarter.
- We successfully transitioned one family household to CalWORKS Rapid Re-Housing funds (a new program of BFHP)- freeing ESG and Albany funds for other clients.

Challenges in Quarter Four

- Our Urban County ESG subsidy funds are almost completely spent and therefore subsidies will end for the remaining three ESG clients at the end of April. Two of these

clients have received Shelter plus Care vouchers but locating housing for them has been challenging. We are hopeful that we will secure a new lease for each of these clients before the end of April.

- We have found it difficult to hire for the part time Albany Case Manager position. We have combined the position with another part time case management position in the hopes that it will be easier to hire for a full time staff.

HMIS Documentation

A demographic report for Albany Aftercare clients is attached. Aftercare clients include people who were housed and who remain in contact with the Albany Case Manager.

An APR (showing outcomes) for Albany Outreach clients is also attached. The APR shows that there were two clients who exited the program this quarter and that both clients moved to permanent housing (question 29). This represents the two new referrals from the City of Albany who were housed by the case manager.

In addition to the HMIS reports, we are keeping a spreadsheet of all clients housed with their date housed and length of housing. We have housed a total of 34 clients since the Albany Project Hope contract began in July, 2013. Unfortunately, we are currently not in contact with 7 of these clients and so do not know their current housing status. As discussed in previous reports, some clients reported no longer needing case management services after they were housed. However, of the remaining 27 clients, we know that 16 have maintained their housing for at least 6 months and 5 have maintained their housing for at least 1 year. The remaining 6 clients have not reached the 6 month mark of housing yet.

HUD CoC APR

Annual Performance Report

Question 7

7. HMIS or Comparable Database Data Quality

Total number of records for All Clients	22
Total number of records for Adults Only	21
Total number of records for Unaccompanied Youth	0
Total number of records for Leavers	2

Data Element	Don't Know or Refused	Missing Data
First Name	0	0
Last Name	0	0
SSN	0	1
Date of Birth	0	1
Race	0	3
Ethnicity	0	1
Gender	0	1
Veteran Status	0	0
Disabling Condition	0	0
Residence Prior to Entry	0	0
Zip of Last Permanent Address	0	0
Housing Status (at entry)	0	0
Income (at entry)	0	0
Income (at exit)	0	0
Non-Cash Benefits (at entry)	0	2
Non-Cash Benefits (at exit)	0	0
Physical Disability (at entry)	0	1
Developmental Disability (at entry)	0	1
Chronic Health Condition (at entry)	0	1
HIV / AIDS (at entry)	0	1
Mental Health (at entry)	0	1
Substance Abuse (at entry)	0	1
Domestic Violence (at entry)	0	1
Destination	0	0

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Annual Performance Report
Questions 8-9

8. Persons Served During the Operating Year by Type

Number of Persons in Households Served During the Operating Year

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Adults	21	21	0	0	0
Children	0	0	0	0	0
Don't Know/Refused	0	0	0	0	0
Missing Information	1	0	0	0	1
TOTAL	22	21	0	0	1

Average Number of persons Served Each Night

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Average Number of Persons	20.17	19.17	0	0	1

Point-in-Time Count of Persons on the Last Wednesday in

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
January	20	19	0	0	1
April	0	0	0	0	0
July	0	0	0	0	0
October	0	0	0	0	0

9. Households Served During the Operating Year

Number of Households Served During the Operating Year

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Households	22	21	0	0	1

Point-in-Time Count of Households Served on the Last Wednesday in

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
January	20	19	0	0	1
April	0	0	0	0	0
July	0	0	0	0	0
October	0	0	0	0	0

HUD CoC APR

Annual Performance Report

Question 12

12. Client Contacts and Engagements

Number of Persons Contacted Rates During the Operating Year

	Total	First contacted at place not meant for human habitation	First contacted at non-housing service site	First contacted at housing location	First contact place was missing
Once	0	0	0	0	0
2-5 Times	0	0	0	0	0
6-9 Times	0	0	0	0	0
10+ Times	0	0	0	0	0
TOTAL	0	0	0	0	0

Number of Persons Engaged by Number of Contacts During the Operating Year

	Total	First contacted at place not meant for human habitation	First contacted at non-housing service site	First contacted at housing location	First contact place was missing
1 Contact	0	0	0	0	0
2-5 Contacts	0	0	0	0	0
6-9 Contacts	0	0	0	0	0
10+ Contacts	0	0	0	0	0
TOTAL	0	0	0	0	0

Rate of Engagement	0	0	0	0	0
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HUD CoC APR

Annual Performance Report

Question 15

15a. Gender - Adults

**Gender of Adults
Number of Adults in Households**

	Total	Without Children	With Children and Adults	Unknown HH Type
Male	15	15	0	0
Female	6	6	0	0
Transgendered	0	0	0	0
Other	0	0	0	0
Don't Know/Refused	0	0	0	0
Information Missing	0	0	0	0
Subtotal	21	21	0	0

15b. Gender - Children

**Gender of Children
Number of Children in Households**

	Total	With Children and Adults	With Only Children	Unknown HH Type
Male	0	0	0	0
Female	0	0	0	0
Transgendered	0	0	0	0
Other	0	0	0	0
Don't Know/Refused	0	0	0	0
Information Missing	0	0	0	0
Subtotal	0	0	0	0

15c. Gender - Missing Age

**Gender of Persons Missing Age Information
Number of Persons in Households**

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Male	0	0	0	0	0
Female	0	0	0	0	0
Transgendered	0	0	0	0	0
Other	0	0	0	0	0
Don't Know/Refused	0	0	0	0	0
Information Missing	1	0	0	0	1
Subtotal	1	0	0	0	1

HUD CoC APR

Annual Performance Report

Questions 16-17

16. Age

Age
Number of Persons in Households

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Under 5	0	0	0	0	0
5 - 12	0	0	0	0	0
13 - 17	0	0	0	0	0
18 - 24	0	0	0	0	0
25 - 34	3	3	0	0	0
35 - 44	6	6	0	0	0
45 - 54	6	6	0	0	0
55 - 61	5	5	0	0	0
62+	1	1	0	0	0
Don't Know/Refused	0	0	0	0	0
Information Missing	1	0	0	0	1
Age Error (Negative Age or 100+)	0	0	0	0	0
Total	22	21	0	0	1

17a. Ethnicity

Ethnicity
Number of Persons in Households

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Non-Hispanic/Non-Latino	19	19	0	0	0
Hispanic/Latino	2	2	0	0	0
Don't Know/Refused	0	0	0	0	0
Information Missing	1	0	0	0	1
Total	22	21	0	0	1

17b. Race

Race
Number of Persons in Households

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
White	11	11	0	0	0
Black or African-American	3	3	0	0	0
Asian	2	2	0	0	0
American Indian or Alaska Native	2	2	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	1	1	0	0	0
Don't Know/Refused	0	0	0	0	0
Information Missing	3	2	0	0	1
Total	22	21	0	0	1

HUD CoC APR

Annual Performance Report

Questions 18-19

18a. Physical and Mental Health Types of Conditions at Entry

**Known Physical and Mental Health Conditions
Number of Persons in Households**

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Mental Illness	2	2	0	0	0
Alcohol Abuse	2	2	0	0	0
Drug Abuse	1	1	0	0	0
Chronic Health Condition	3	3	0	0	0
HIV/AIDS and Related Diseases	0	0	0	0	0
Developmental Disability	1	1	0	0	0
Physical Disability	3	3	0	0	0

18b. Physical and Mental Health Known Conditions at Entry

**Number of Known Conditions
Number of Persons**

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
None	8	8	0	0	0
1 Condition	5	5	0	0	0
2 Conditions	1	1	0	0	0
3+ Conditions	1	1	0	0	0
Condition Unknown	6	6	0	0	0
Don't Know / Refused	0	0	0	0	0
Information Missing	1	0	0	0	1
TOTAL:	22	21	0	0	1

19a. Victims of Domestic Violence

**Past Domestic Violence Experience
Number of Adults and Unaccompanied Children in Households**

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Yes	3	3	0	0	0
No	17	17	0	0	0
Don't Know/Refused	0	0	0	0	0
Information Missing	1	1	0	0	0
TOTAL	21	21	0	0	0

19b. When Past Domestic Violence Experience Occurred

Number of Adults and Unaccompanied Children in Households

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Less than 3 Months	3	3	0	0	0
3 to 6 Months Ago	0	0	0	0	0
6 to 12 Months Ago	0	0	0	0	0
More than a year Ago	0	0	0	0	0
Don't Know/Refused	0	0	0	0	0
Information Missing	0	0	0	0	0
TOTAL	3	3	0	0	0

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Question 20

20a1. Residence Prior to Program Entry - Homeless Situations

**Residence Prior to Program Entry - Homeless Situations
Number of Persons in Households**

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Emergency Shelter	0	0	0	0	0
Transitional housing for homeless persons	0	0	0	0	0
Place not meant for habitation	20	20	0	0	0
Safe Haven	0	0	0	0	0
TOTAL	20	20	0	0	0

20a2. Residence Prior to Program Entry - Institutional Settings

**Residence Prior to Program Entry - Institutional Settings
Number of Persons in Households**

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Psychiatric hospital or other psychiatric facility	0	0	0	0	0
Substance abuse treatment facility or detox center	0	0	0	0	0
Hospital (Non-psychiatric)	0	0	0	0	0
Jail, prison , or juvenile detention facility	0	0	0	0	0
Foster Care	0	0	0	0	0
TOTAL	0	0	0	0	0

20a3. Residence Prior to Program Entry - Other Locations

**Residence Prior to Program Entry - Other Locations
Number of Adults and Unaccompanied Youth in Households**

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
PSH for Homeless persons	0	0	0	0	0
Owned by Client, no Subsidy	0	0	0	0	0
Owned by Client, with Subsidy	0	0	0	0	0
Rental by Client, no subsidy	0	0	0	0	0
Rental by Client, with VASH Subsidy	0	0	0	0	0
Rental by Client, with other ongoing Subsidy	0	0	0	0	0
Hotel/Motel, Paid by Client	0	0	0	0	0
Staying or Living with Family	0	0	0	0	0
Staying or Living with Friend(s)	0	0	0	0	0
Other	1	1	0	0	0
Don't Know/Refused	0	0	0	0	0
Information Missing	0	0	0	0	0
TOTAL	1	1	0	0	0

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Questions 21-22

21. Veteran Status

**Veteran Status
Number of Adults in Households**

	Total	Without Children	With Children and Adults	Unknown HH Type
Veteran	2	2	0	0
Not a Veteran	19	19	0	0
Don't Know/Refused	0	0	0	0
Information Missing	0	0	0	0
Total	21	21	0	0

22a1. Physical and Mental Health Condition Types at Exit - Leavers

**Known Physical and Mental Health Conditions
Leavers - Total Number by Type**

	All Persons	Adults	Children	Unknown
Mental Illness	0	0	0	0
Alcohol Abuse	0	0	0	0
Drug Abuse	0	0	0	0
Chronic Health Condition	1	1	0	0
HIV/AIDS and Related Diseases	0	0	0	0
Developmental Disability	0	0	0	0
Physical Disability	1	1	0	0

22a2. Known Physical and Mental Health Condition at Exit - Leavers

**Number of Known Conditions
Leavers - Total Number by Type**

	All Persons	Adults	Children	Unknown
None	0	0	0	0
1 Condition	2	2	0	0
2 Conditions	0	0	0	0
3+ Conditions	0	0	0	0
Condition Unknown	0	0	0	0
Don't Know / Refused	0	0	0	0
Information Missing	0	0	0	0
TOTAL:	2	2	0	0

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Questions 21-22

22b1. Physical and Mental Health Condition Types at Exit – Stayers

**Known Physical and Mental Health Conditions
Stayers - Total Number by Type**

	All Persons	Adults	Children	Unknown
Mental Illness	2	2	0	0
Alcohol Abuse	2	2	0	0
Drug Abuse	1	1	0	0
Chronic Health Condition	2	2	0	0
HIV/AIDS and Related Diseases	0	0	0	0
Developmental Disability	1	1	0	0
Physical Disability	2	2	0	0

22b2. Known Physical and Mental Health Condition at Exit – Stayers

**Number of Known Conditions
Stayers - Total Number by Type**

	All Persons	Adults	Children	Unknown
None	8	8	0	0
1 Condition	3	3	0	0
2 Conditions	1	1	0	0
3+ Conditions	1	1	0	0
Condition Unknown	6	6	0	0
Don't Know / Refused	0	0	0	0
Information Missing	1	0	0	1
TOTAL:	20	19	0	1

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Questions 23-24

23. Cash Income Range	Number of Adults		
	Income at Entry	Income at Latest Follow-up for Stayers	Income at Exit for Leavers
No Income	7	0	0
\$1 - \$150	1	1	0
\$151 - \$250	1	0	0
\$251 - \$500	1	0	0
\$501 - \$1,000	10	1	1
\$1,001 - \$1,500	1	0	1
\$1,501 - \$2,000	0	0	0
\$2,001 +	0	0	0
Don't Know/Refused	0	0	0
Information Missing	0	17	0
Total	21	19	2

24.a Number of Adults By Income Category	Adults at Entry	Adults at Latest Follow-up (Stayers)	Adults at Exit (Leavers)
Adults with Only Earned Income	2	0	0
Adults with Only Other Income	12	2	2
Adults with Both Earned Income and Other Income	0	0	0
Adults with No Income	7	0	0
Adults with DK/R Income Information	0	0	0
Adults with Missing Income Information	0	17	0
Total Adults	21	19	2
Adults with Income Information at Entry and Follow-up/Exit		2	2

24.b.1 Income Change by Income Category (Universe: Adult Stayers with Income Info at Entry and Follow-up)	Had Income Category at Entry and Not at Follow-up	Retained Income Category But Had Less \$ at Follow-up	Retained Income Category and Same \$ at Follow-up	Retained Income Category and Increased \$ at Follow-up	Did Not Have Income Category at Entry and Gained it at Follow-up	Did Not Have the Income Category at Entry or at Follow-up	Total Adults (Including those with no income)
Adults with Earned Income	0	0	0	0	0	2	2
Avg Change in Earned Income	0	0		0	0		
Adults with Other Income	0	0	2	0	0	0	2
Average Change in Other Income	0	0		0	0		
Adults Any Income	0	0	2	0	0	0	2
Avg Change in Overall Income	0	0		0	0		\$0.00

24.b.2 Income Change by Income Category (Universe: Adult Leavers with Income Info at Entry and Exit)	Had Income Category at Entry and Did Not Have at Exit	Retained Income Category But Had Less \$ at Exit	Retained Income Category and Same \$ at Exit	Retained Income Category and Increased \$ at Exit	Did Not Have Income Category at Entry and Gained it at Exit	Did Not Have the Income Category at Entry or at Exit	Total Adults (Including those with no income)
Adults with Earned Income	0	0	0	0	0	2	2
Avg Change in Earned Income	0	0		0	0		
Adults with Other Income	0	0	2	0	0	0	2
Avg Change in Other Income	0	0		0	0		
Adults Any Income	0	0	2	0	0	0	2
Avg Change in Overall Income	0	0		0	0		\$0.00

24.b.3 Income Change by Income Category (Universe: Total Adults with Income Info at Entry and Either Follow Up (Stayers) or Exit (Leavers))	Had Income Category at Entry and Did Not at Follow-up/Exit	Retained Income Category But Had Less \$ at Follow-up/Exit	Retained Income Category and Same \$ at Follow-up/Exit	Retained Income Category and Increased \$ at Follow-up/Exit	Did Not Have Income Category at Entry and Gained it at Follow-up/Exit	Did Not Have the Income Category at Entry or at Follow-up/Exit	Total Adults (Including those with no income)
Adults with Earned Income	0	0	0	0	0	4	4
Avg Change in Earned Income	0	0		0	0		
Adults with Other Income	0	0	4	0	0	0	4
Avg Change in Other Income	0	0		0	0		
Adults Any Income	0	0	4	0	0	0	4
Avg Change in Overall Income	0	0		0	0		\$0.00

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Question 25

25a1. Cash Income Types by Exit Status - Leavers

Cash-Income Sources
Type of Cash-Income Sources by Number of Persons - Leavers

	Total	Adults	Children	Age Unknown
Earned Income	0	0	0	0
Unemployment Insurance	0	0	0	0
SSI	0	0	0	0
SSDI	2	2	0	0
Veteran's Disability	0	0	0	0
Private Disability Insurance	0	0	0	0
Worker's Compensation	0	0	0	0
TANF or Equivalent	0	0	0	0
General Assistance	0	0	0	0
Retirement (Social Security)	0	0	0	0
Veteran's Pension	0	0	0	0
Pension from Former Job	0	0	0	0
Child Support	0	0	0	0
Alimony (Spousal Support)	0	0	0	0
Other Source	0	0	0	0
TOTAL	2	2	0	0

25a2. Cash-Income by Exit Status - Leavers

Cash-Income Sources
Number of Cash-Income Sources by Number of Persons - Leavers

	Total	Adults	Children	Age Unknown
No Sources	0	0	0	0
1+ Source(s)	2	2	0	0
Don't Know / Refused	0	0	0	0
Missing this Information	0	0	0	0
TOTAL	2	2	0	0

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Question 25

25b1. Cash-Income Sources - Stayers

Cash-Income Sources
Type of Cash-Income Sources by Number of Persons - Stayers

	Total	Adults	Children	Age Unknown
Earned Income	2	2	0	0
Unemployment Insurance	0	0	0	0
SSI	6	6	0	0
SSDI	2	2	0	0
Veteran's Disability	0	0	0	0
Private Disability Insurance	0	0	0	0
Worker's Compensation	0	0	0	0
TANF or Equivalent	0	0	0	0
General Assistance	1	1	0	0
Retirement (Social Security)	0	0	0	0
Veteran's Pension	0	0	0	0
Pension from Former Job	0	0	0	0
Child Support	0	0	0	0
Alimony (Spousal Support)	0	0	0	0
Other Source	0	0	0	0
TOTAL	11	11	0	0

25b2. Cash Income Number of Sources - Stayers

Cash-Income Sources
Number of Cash-Income Sources by Number of Persons - Stayers

	Total	Adults	Children	Age Unknown
No Sources	7	7	0	0
1+ Source(s)	12	12	0	0
Don't Know / Refused	0	0	0	0
Missing this Information	0	0	0	0
TOTAL	19	19	0	0

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Question 26

26a1. Non-Cash Benefit Types by Exit Status - Leavers

Non-Cash Benefits
Non-Cash Benefits by Number of Persons - Leavers

	Total	Adults	Children	Age Unknown
Supplemental Nutritional Assistance Program	0	0	0	0
MEDICAID Health Insurance	2	2	0	0
MEDICARE Health Insurance	0	0	0	0
State Children's Health Insurance	0	0	0	0
WIC	0	0	0	0
VA Medical Services	0	0	0	0
TANF Child Care Services	0	0	0	0
TANF Transportation Services	0	0	0	0
Other TANF-Funded Services	0	0	0	0
Temporary Rental Assistance	0	0	0	0
Section 8, Public Housing, Rental Assistance	0	0	0	0
Other Source	0	0	0	0
TOTAL	2	2	0	0

26a2. Non-Cash Benefits by Exit Status - Leavers

Client Non-Cash Benefits by Exit Status
Number of Non-Cash Benefits by Number of Persons - Leavers

	Total	Adults	Children	Age Unknown
No Sources	0	0	0	0
1+ Source(s)	2	2	0	0
Don't Know / Refused	0	0	0	0
Missing this Information	0	0	0	0
TOTAL	2	2	0	0

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Annual Performance Report
Question 26

26b1. Non-Cash Benefit Sources - Stayers

Non-Cash Benefits
Non-Cash Benefits by Number of Persons - Stayers

	Total	Adults	Children	Age Unknown
Supplemental Nutritional Assistance Program	2	2	0	0
MEDICAID Health Insurance	0	0	0	0
MEDICARE Health Insurance	0	0	0	0
State Children's Health Insurance	0	0	0	0
WIC	0	0	0	0
VA Medical Services	0	0	0	0
TANF Child Care Services	0	0	0	0
TANF Transportation Services	0	0	0	0
Other TANF-Funded Services	0	0	0	0
Temporary Rental Assistance	0	0	0	0
Section 8, Public Housing, Rental Assistance	0	0	0	0
Other Source	0	0	0	0
TOTAL	2	2	0	0

26b2. Number of Non-Cash Benefit Sources - Stayers

Client Non-Cash Benefits by Exit Status
Number of Non-Cash Benefits by Number of Persons - Stayers

	Total	Adults	Children	Age Unknown
No Sources	15	15	0	0
1+ Source(s)	2	2	0	0
Don't Know / Refused	0	0	0	0
Missing this Information	2	2	0	0
TOTAL	19	19	0	0

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Question 27

27. Length of Participation by Exit Status

**Length of Participation by Exit Status
Number of Persons**

	Total	Leavers	Stayers
Less than 30 days	2	2	0
31 to 60 days	0	0	0
61 to 180 days	0	0	0
181 to 365 days	3	0	3
366 to 730 days (1-2 Yrs)	17	0	17
731 to 1095 days (2-3 Yrs)	0	0	0
1096 to 1460 days (3-4 Yrs)	0	0	0
1461 to 1825 days (4-5 Yrs)	0	0	0
More than 1825 Days (>5 Yrs)	0	0	0
Information Missing	0	0	0
Total	22	2	20

Average and Median Length of Participation in Days

	Average Length	Median Length
Leavers	8	7.5
Stayers	527	572.5

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Question 29

29a1. Destination by Household Type and Length of Stay (All Leavers who Stayed More than 90 Days) Number of Leavers in Households

Permanent Destinations

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Owned by Client, no Ongoing Subsidy	0	0	0	0	0
Owned by Client, with Ongoing Subsidy	0	0	0	0	0
Rental by Client, no Ongoing subsidy	0	0	0	0	0
Rental by Client, with VASH Subsidy	0	0	0	0	0
Rental by Client, with other Ongoing Subsidy	0	0	0	0	0
PSH for Homeless Persons	0	0	0	0	0
Living with Family, Permanent Tenure	0	0	0	0	0
Living with Friends, Permanent Tenure	0	0	0	0	0
Subtotal	0	0	0	0	0

Temporary Destinations

Emergency Shelter	0	0	0	0	0
TH for Homeless Persons	0	0	0	0	0
Staying with Family, Temporary Tenure	0	0	0	0	0
Staying with Friends, Temporary Tenure	0	0	0	0	0
Place Not Meant for Human Habitation	0	0	0	0	0
Safe Haven	0	0	0	0	0
Hotel or Motel, Paid by Client	0	0	0	0	0
Subtotal	0	0	0	0	0

Institutional Settings

Foster Care	0	0	0	0	0
Psychiatric Facility	0	0	0	0	0
Substance Abuse or Detox Facility	0	0	0	0	0
Hospital (non-Psychiatric)	0	0	0	0	0
Jail or Prison	0	0	0	0	0
Subtotal	0	0	0	0	0

Other Destinations

Deceased	0	0	0	0	0
Other	0	0	0	0	0
Don't Know/Refused	0	0	0	0	0
Information Missing	0	0	0	0	0
Subtotal	0	0	0	0	0

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Question 29

29a2. Destination by Household Type and Length of Stay (All Leavers who Stayed 90 Days or Less)

Number of Leavers in Households

Permanent Destinations

	Total	Without Children	With Children and Adults	With Only Children	Unknown HH Type
Owned by Client, no Ongoing Subsidy	0	0	0	0	0
Owned by Client, with Ongoing Subsidy	0	0	0	0	0
Rental by Client, no Ongoing subsidy	2	2	0	0	0
Rental by Client, with VASH Subsidy	0	0	0	0	0
Rental by Client, with other Ongoing Subsidy	0	0	0	0	0
PSH for Homeless Persons	0	0	0	0	0
Living with Family, Permanent Tenure	0	0	0	0	0
Living with Friends, Permanent Tenure	0	0	0	0	0
Subtotal	2	2	0	0	0

Temporary Destinations

Emergency Shelter	0	0	0	0	0
TH for Homeless Persons	0	0	0	0	0
Staying with Family, Temporary Tenure	0	0	0	0	0
Staying with Friends, Temporary Tenure	0	0	0	0	0
Place Not Meant for Human Habitation	0	0	0	0	0
Safe Haven	0	0	0	0	0
Hotel or Motel, Paid by Client	0	0	0	0	0
Subtotal	0	0	0	0	0

Institutional Settings

Foster Care	0	0	0	0	0
Psychiatric Facility	0	0	0	0	0
Substance Abuse or Detox Facility	0	0	0	0	0
Hospital (non-Psychiatric)	0	0	0	0	0
Jail or Prison	0	0	0	0	0
Subtotal	0	0	0	0	0

Other Destinations

Deceased	0	0	0	0	0
Other	0	0	0	0	0
Don't Know/Refused	0	0	0	0	0
Information Missing	0	0	0	0	0
Subtotal	0	0	0	0	0

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Question 36

36a. Permanent Housing Programs / Rapid Re-Housing Programs

Performance Measure	Exhibit 2 Target # of persons who were expected to accomplish this measure	Exhibit 2 Target % of persons who were expected to accomplish this measure	Actual # of person in the program for whom the measure is appropriate	Actual # of persons who accomplished this measure	Actual % of persons who accomplished this measure	% Difference between Exhibit 2 Target and Actual Performance
1. Housing Stability Measure			0	0	0.00%	
2a. Total Income Measure			0	0	0.00%	
2b. Earned Income Measure			0	0	0.00%	

36b. Transitional Housing Programs

Performance Measure	Exhibit 2 Target # of persons who were expected to accomplish this measure	Exhibit 2 Target % of persons who were expected to accomplish this measure	Actual # of person in the program for whom the measure is appropriate	Actual # of persons who accomplished this measure	Actual % of persons who accomplished this measure	% Difference between Exhibit 2 Target and Actual Performance
1. Housing Stability Measure			0	0	0.00%	
2a. Total Income Measure			0	0	0.00%	
2b. Earned Income Measure			0	0	0.00%	

36c. Street Outreach Programs

Performance Measure	Exhibit 2 Target # of persons who were expected to accomplish this measure	Exhibit 2 Target % of persons who were expected to accomplish this measure	Actual # of person in the program for whom the measure is appropriate	Actual # of persons who accomplished this measure	Actual % of persons who accomplished this measure	% Difference between Exhibit 2 Target and Actual Performance
1. Housing Stability Measure			2	2	100.00%	
2a. Physical Disability			0	0	0.00%	
2b. Developmental Disability			0	0	0.00%	
2c. Chronic Health			0	0	0.00%	
2d. HIV/AIDS			0	0	0.00%	
2e. Mental Health			0	0	0.00%	
2f. Substance Abuse			0	0	0.00%	

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Question 36

36d. Supportive Services Only (SSO) Programs

Performance Measure	Exhibit 2 Target # of persons who were expected to accomplish this measure	Exhibit 2 Target % of persons who were expected to accomplish this measure	Actual # of person in the program for whom the measure is appropriate	Actual # of persons who accomplished this measure	Actual % of persons who accomplished this measure	% Difference between Exhibit 2 Target and Actual Performance
1. Housing Stability Measure			0	0	0.00%	
2a. Total Income Measure			0	0	0.00%	
2b. Earned Income Measure			0	0	0.00%	

36e. Safe Haven Programs

Performance Measure	Exhibit 2 Target # of persons who were expected to accomplish this measure	Exhibit 2 Target % of persons who were expected to accomplish this measure	Actual # of person in the program for whom the measure is appropriate	Actual # of persons who accomplished this measure	Actual % of persons who accomplished this measure	% Difference between Exhibit 2 Target and Actual Performance
1. Housing Stability Measure			0	0	0.00%	
2a. Total Income Measure			0	0	0.00%	

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Additional Information

User Prompt Field	Value(s) Selected
1. Select Provider Group(s):	-None Selected-
1. Select Provider(s):	-None Selected-; BFHP Albany Outreach(440)
2. Enter Start Date:	1/1/2015
3. Enter End Date PLUS 1 Day:	4/1/2015
4. Select Entry Type:	HUD
5. Enter Adult Age:	18
EDA Provider	-Default Provider-
Enter Effective Date	4/1/2015
Is using the Disability Determination field part of your workflow for HUD reporting?	Yes
Is using the Receiving Income Source field part of your workflow for HUD reporting?	Yes
Is using the Receiving Benefit field part of your workflow for HUD reporting?	Yes
Is using Interim Reviews part of your workflow for HUD reporting?	Yes

Provider Reporting Information	Client Count Based on Uid	Unduplicated Count
BFHP Albany Outreach(440)	22	22

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Demographics - Agency

Report period: Jan 1, 2015 through Mar 31, 2015

All Clients	Adults	Children	Households
27	27	0	23

HH Category	Chldrn	Adults	HHs
Adults Only	0	8	4
Single Adults	0	19	19
Total	0	27	23

Family Type	Chldrn	Adults	HHs
d. Single person	0	19	19
e. Two adults - no children	0	8	4
Total	0	27	23

Races	Clients
a. White	21
b. Blk or Afr Amer	2
c. Nat Amer or AK Nat	1
f. Nat Amer or AK Nat & White	1
	2
Total	27

Ethnicity	Clients
Hispanic/Latino (HUD)	5
Non-Hispanic/Non-Latino (HUD)	22
Total	27

Gender	Clients
Female	7
Male	20
Total	27

Extent of Domestic Violence	Clients
More than a year ago (HUD)	2
Unknown	1
Total	3

Age (Pgm Entry)	Clients	%
a. Under 5	0	0%
b. 6-12	0	0%
c. 13-17	0	0%
d. 18-21	3	11%
e. 22-24	0	0%
f. 25-40	5	19%
g. 41-60	18	67%
h. 61+	1	4%
i. Age is null	0	0%
Total	27	

Health Insurance Coverage	Adults
Yes	1
Yes (HUD)	1
Unknown	25
Total	27

Health Insurance Coverage	Chldrn
Total	

Health Ins Types	Clients	%
MediCal	1	4%
Medicare	0	0%
SCHIP	1	4%
VA Medical Services	0	0%
Employer - Provided	0	0%
COBRA	0	0%
State Health - Adults	0	0%
Private Pay	0	0%

Homelessness Last Three Years	Adults
2 - 3 times	5
All of it/entire time	13
First Time	7
Unknown	2
Total	27

Domestic Violence (DV) Victim	Adults
No (HUD)	20
Yes (HUD)	3
Unknown	4
Total	27

Domestic Violence (DV) Victim	Chldrn
Total	

Demographics - Agency	
Report period: Jan 1, 2015 - Mar 31, 2015	
Prior Living Situation (PLS)	Adults
Emergency shelter, including hotel or motel paid for with emergency shelter voucher(HUD)	1
Place not meant for habitation (HUD)	18
Staying or living in a family member's room, apartment or house (HUD)	1
Staying or living in a friend's room, apartment or house (HUD)	3
Substance abuse treatment facility or detox center (HUD)	1
Unknown	3
Total	27

PLS Length of Stay (LOS)	Adults
More than one week, but less than one month (HUD)	3
More than three months, but less than one year (HUD)	3
One to three months (HUD)	1
One week or less (HUD)	7
One year or longer (HUD)	9
Unknown	4
Total	27

Demographics - Agency

Report period: Jan 1, 2015 through Mar 31, 2015

Destination	Clients	HHS
z. Active at the end of the report period	27	23

Entry Income	Clients
General Assistance (HUD)	6
No Financial Resources	1
SSDI (HUD)	5
SSI (HUD)	6

Entry Non-cash Benefits	Clients
Supplemental Nutrition Assistance Program (Food Stamps) (HUD)	4

Income Base/Mo	Clients	%	HHS	%
No Income	12	44%	9	39%
\$1-150	2	7%	1	4%
\$151-250	1	4%	1	4%
\$251-500	3	11%	3	13%
\$501-1000	6	22%	6	26%
\$1001-1500	1	4%	1	4%
\$1501-2000	2	7%	2	9%
\$2000+				

Veteran	Adults
No (HUD)	22
Yes (HUD)	3
Unknown	2
Total	27

Currently In School	Adults
No (HUD)	24
Unknown	3
Total	27

Employed	Adults
No (HUD)	25
Yes (HUD)	1
Unknown	1
Total	27

Employment Tenure	Adults
Client doesn't know (HUD)	1
Total	1

Location When Housing Lost	Adults
Albany	6
Berkeley	4
Oakland	6
Other Bay Area County: Contra Costa	4
Other California County	1
Other State	2
San Leandro	1
Unknown	3
Total	27

Education Level	Adults
10th grade (HUD)	1
11th grade (HUD)	5
12th grade, No diploma (HUD)	3
9th grade (HUD)	1
GED (HUD)	2
High School Diploma (HUD)	2
Post-secondary school (HUD)	3
Unknown	10
Total	27

Long Term Disability	Adults
Client refused (HUD)	1
No (HUD)	5
Yes (HUD)	19
Unknown	2
Total	27

Long Term Disability*	Chldrn
Total	
* - Not collected for children prior to November 2009.	

Disabilities***	Adults
Chronic Health Condition (HUD)	2
Drug Abuse (HUD)	1
Mental Health Problem (HUD)	7
Physical/Medical	2
Total	12
* - Not collected for children prior to November 2009.	

Demographics - Agency				Report period: Jan 1, 2015 - Mar 31, 2015
CoC Proj Type	HUD Proj Type	Clients	HHs	Projects in data
Other-Aftercare	Services Only (HUD)	27	23	BFHP Albany Aftercare(497)

Report Filters

The Last Episode input control should be set to "Y" to avoid duplicate counts of a client.

*** Filter on Report Agency ***

Global Report Filters:

Last Episode Equal Y

Filter on Block DVExtent:

(Is Adult At Entry Equal 1)

AND

(DV Victim Equal Yes (HUD))

Filter on Block DVAdult:

Is Adult At Entry Equal 1

Filter on Block DVChild:

Is Adult At Entry Equal 0

Filter on Block HIAdult:

Is Adult At Entry Equal 1

Filter on Block HIChildren:

Is Adult At Entry Equal 0

Filter on Block HomelessExt:

Is Adult At Entry Equal 1

Filter on Block LastNight:

Is Adult At Entry Equal 1

Filter on Block LastNightLOS:

Is Adult At Entry Equal 1

Filter on Block Vet:

Is Adult At Entry Equal 1

Filter on Block School:

Is Adult At Entry Equal 1

Filter on Block Emp:

Is Adult At Entry Equal 1

Filter on Block EmpTenure:

(Is Adult At Entry Equal 1)

AND

(Employed Equal Yes (HUD))

Filter on Block LastCity:

Is Adult At Entry Equal 1

Filter on Block EdLevel:

Is Adult At Entry Equal 1

Filter on Block DisAdult:

Is Adult At Entry Equal 1

Filter on Block DisChild:

Is Adult At Entry Equal 0

Filter on Block DisAll:

Is Adult At Entry Equal 1

Demographics - CDBG

Report period: Jan 1, 2015 through Mar 31, 2015

CDBG Programmatic Data - Client Characteristic Report	
Total unduplicated number of persons	27
Total unduplicated number of families	23

Age (at Pgm Entr)	Clients	%
a. Under 5	0	0%
b. 6-11	0	0%
c. 12-17	0	0%
d. 18-23	3	11%
e. 24-44	7	26%
f. 45-54	12	44%
g. 55-69	5	19%
h. 70+	0	0%
i. Age is null	0	0%
Total	27	

Education Level of Adults (over 23)	Over 23
a. 0-8	0
b. 9-12 Non-graduate	9
c. High sch. Grad./GED	4
d. 12+ some post secondary	2
e. 2 or 4 yr. College graduate	1
z. null	8
Total (a-e)	16

Other Characteristics	Clients	HHs
a. No Health Insurance	25	21
b. Disabled	19	19
c. Female Headed	4	4
d. Elderly Household 62+	1	1

Ethnicity	Clients
Non-Hispanic/Non-Latino (HUD)	22
Hispanic/Latino (HUD)	5
Total	27

Race By Ethnicity	Persons			Households		
	Races	Clients	NonHisp	Hisp	HHs	NonHisp
a. White	21	19	2	17	16	2
b. Blk or Afr Amer	2	1	1	2	1	1
c. Nat Amer or AK Nat	1	0	1	1	0	1
f. Nat Amer or AK Nat & White	1	1	0	1	1	0
	2	1	1	2	1	1
Total	27	22	5	23	19	5

Family Type	HHs
d. Single person	19
e. Two adults - no children	4
Total	23

Source of Family Income	HHs
a. One or more Income Sources	13
b. No Income	10
Total	23

Income sources	
c. TANF	0
d. SSI	6
e. Social Security	5
f. Pension	0
g. General assistance	5
h. Unemployment Insurance	0
i. Employment+Other source	
j. Employment Only	
k. Other	0

Gender	Clients	%
Female	7	26%
Male	20	74%
Transgender	0	0%
Unknown	0	0%
Total	27	

Housing	HHs
a. Own	
b. Rent	
c. Homeless	22
d. Other (Other, Don't Know, Refused, Null, & Unknown)	1
Total	23

AMI % 2014	Clients	HHs
1. Extremely Low Income (<30% AMI)	25	21
2. Very Low Income (31-50% AMI)	2	2
Total	27	23

Family Size	HHs	%
a. One	19	83%
b. Two	4	17%
c. Three		
d. Four		
e. Five		
f. Six		
g. Seven		
h. Eight or more		
Total	23	

Level of Family Income % of HHS guideline	HHs
a. Up to 50%	23
b. 51% to 75%	
c. 76% to 100%	
d. 101% to 125%	
e. 126% to 150%	
f. 151% and over	
g. Unknown	
Total	23

Demographics - CDBG

Report period: Jan 1, 2015 through Mar 31, 2015

Demographics - CDBG					Report period: Jan 1, 2015 - Mar 31, 2015
CoC Proj Type	HUD Proj Type	Clients	HHs	Entries	Programs in data
Other-Aftercare	Services Only (HUD)	27	23	27	BFHP Albany Aftercare(497)

Report Filters

The Last Episode input control should be set to "Y" to avoid duplicate counts of a client.

*** Filter on Report CDBG ***

Global Report Filters:
Last Episode Equal Y

Demographics - CSBG

Demographics - CSBG

As of: Apr 14, 2015 12:43 PM

CSBG Programmatic Data - Client Characteristic Report

1. Contractor Name:		Contract #:	
Prepared By (name):		Report Period:	1/1/15-3/31/15
Phone Number:		Email address:	

2. Total unduplicated number of persons with data	27
3. Total unduplicated number of persons with NO data	0
4. Total unduplicated number of families with data	23
5. Total unduplicated number of families with NO data	0

6. Gender	# Pers*
Female	7
Male	20
*Total	27

7. Age (at Pgm Entry)	# Pers*	%
a. Under 5	0	0%
b. 6-11	0	0%
c. 12-17	0	0%
d. 18-23	3	11%
e. 24-44	7	26%
f. 45-54	12	44%
g. 55-69	5	19%
h. 70+	0	0%
i. Age is null	0	0%
Sum of 7e thru 7h	24	89%
*Total	27	

8. Ethnicity/Race	# Pers*
I. Ethnicity	
Non-Hispanic/Non-Latino (HUD)	22
Hispanic/Latino (HUD)	5
*Total	27

II. Primary Race	# Pers*
- American Indian or Alaska Native	1
- Black or African American	2
- Multi-Race	4
- Unknown	1
- White	19
*Total	27

9. Education Level of Adults	# Pers Over 24**
a. 0-8	0
b. 9-12 Non-graduate	9
c. High sch. Grad./GED	4
d. 12+ some post secondary	2
e. 2 or 4 yr. College graduate	1
z. null	8
**Total (a-e)	16

10. Other Characteristics	# Pers*		
	Yes	No	Total*
a. Health Insurance	2	25	27

12. Family Size	# Fams***	%
a. One	19	83%
b. Two	4	17%
c. Three		
d. Four		
e. Five		
f. Six		
g. Seven		
h. Eight or more		
***Total	23	

13. Source of Family Income	# Fams***
a. One or more Income Sources	13
b. No Income	10
*Total	23
Income sources	
c. TANF	0
d. SSI	6
e. Social Security	5
f. Pension	0
g. General assistance	5
h. Unemployment Insurance	0
i. Employment+Other source	0
j. Employment Only	0
k. Other	0

14. Level of Family Income % of HHS guideline	# Fams***
a. Up to 50%	23
b. 51% to 75%	
c. 76% to 100%	
d. 101% to 125% ****	
e. 126% to 150% ****	
f. 151% and over ****	
g. Unknown	
***Total	23

15. Housing	# Fams***
a. Own	0
b. Rent	0
c. Homeless	22

Demographics - CSBG

b. Disabled	19	5	24
-------------	----	---	----

11. Family Type	# Fams***	%
a. Single parent/female		
b. Single parent/male		
c. Two-parent household		
d. Single person	19	83%
e. Two adults - no children	4	17%
f. Other		
g. Family type is null		
y. Unassigned		
***Total	23	

d. Other (Other, Don't Know, Refused, Null, & Unknown)	3
***Total	23

16. Other family characteristics	
a. Farmer	Unknown
b. Migrant Farmworker	Unknown
c. Seasonal Farmworker	Unknown

* The sum of this category should not exceed 27

** The sum of this category should not exceed the sum of sections 7e-h (24)

*** The sum of this category should not exceed 23

**** The sum in this category should be greater than or equal to Section 13.a. (13)

***** Reminder, September 30, 2010 was the cutoff date for reporting CSBG clients served up to 200% of the Federal Poverty Guidelines.

Demographics - CSBG				Report period: Jan 1, 2015 - Mar 31, 2015
CoC Proj Type	HUD Proj Type	Clients	HHs	Programs in data
Other-Aftercare	Services Only (HUD)	27	23	BFHP Albany Aftercare(497)

Report Filters

The Last Episode input control should be set to "Y" to avoid duplicate counts of a client.

*** Filter on Report CSBG ***

Global Report Filters:
 Last Episode Equal Y
 Filter on Block EdLevelMax:
 Age At Entry Greater than 24

Demographics - Oakland PATH

Report period: Jan 1, 2015 through Mar 31, 2015

Demographics - Oakland PATH	Period: 3/1/15-3/31/15	YTD: 1/1/15-3/31/15
Total unduplicated number of persons	27	27
Total unduplicated number of families	23	23

Race By Ethnicity	Reporting Period			YTD		
	Races	Clients	NonHisp	Hisp	HHs	NonHisp
a. White	21	19	2	21	19	2
b. Blk or Afr Amer	2	1	1	2	1	1
c. Nat Amer or AK Nat	1	0	1	1	0	1
f. Nat Amer or AK Nat & White	1	1	0	1	1	0
	2	1	1	2	1	1
Total	27	22	5	23	19	5

Race Missing	Period	YTD
Unkown - null	1	1
Refused	0	0
Don't know	1	1
Total missing	2	2

Gender	Period	YTD
Female	7	7
Male	20	20
Transgendered	0	0
Don't know/Refused	0	0
Missing Information	0	0
Total	27	27

Special Populations Served	Period	YTD
Veterans	3	3
Victims of Domestic Violence	3	3
Elderly (62+)	1	1
HIV/AIDS	0	0
Chronically Homeless		
Persons with Disabilities*	5	5
Severely Mentally Ill	4	4
Chronic Substance Abuse	1	1
Physical Disability	0	0
Other Disability	0	0

* - Not collected for children prior to November 2009.

Age (at Pgm Entry)	Period	YTD
Under 18	0	0
18-24	3	3
Over 24	24	24
Don't know/Refused	0	0
Missing Information	0	0
Total adults	27	27
Total children	0	0
Total	27	27

Economic Data	Reporting Period			Total year to date		
	Hispanic	Non-Hisp	Total	Hispanic	Non-Hisp	Total
Female Headed Households	0	4	4	0	4	4
Extremely Low Income (0-30% AMI)	5	20	25	5	20	25
Low Income (31-50% AMI)	0	2	2	0	2	2
Moderate Income (51-80%)	0	0	0	0	0	
Non-Low/Moderate Income (>80% AMI)	0	0	0	0	0	
Total	5	22	27	5	22	27

Demographics - Oakland PATH			
Report period: Jan 1, 2015 through Mar 31, 2015			
1. Services Provided		Period	YTD
A. Individuals in project(s):	Number in program at start:	27	27
	New this period:	0	0
	Exited this period:	0	0
	Number in program at period end:	27	27
	Total served:	27	27
	Goal for number served/month:		
	Percent of goal:		
C. Meals Served	Number of meals served this period:		
	Contract goal for period:		
	Percent of goal:		

2. Efficiency/Process Measures	Period	YTD
a. Number of singles	19	27
b. Average Occupancy		
c. Number of family members	0	
d. Average Occupancy		
e. Total number of bed-nights available		
f. Total number of bed-nights provided	837	2,430

Service Categories	Period: 3/1/15-3/31/15				YTD: 1/1/15-3/31/15			
	# Served	# Services	Cntrct Goal	% of Goal	# Served	# Services	Contract Goal	% of Goal

Demographics - Oakland PATH		Report period: Jan 1, 2015 through Mar 31, 2015		
CoC Proj Type	HUD Proj Type	Programs in data	Period	YTD
Other-Aftercare	Services Only (HUD)	BFHP Albany Aftercare(497)	27	27

Report Filters

The Last Episode input control should be set to "Y" to avoid duplicate counts of a client.

*** Filter on Report Oakland PATH ***

Global Report Filters:
Last Episode Equal Y

Demographics - Additional						
Report period: Jan 1, 2015 through Mar 31, 2015						
Queries	Run Time	Records	Clients	HHs	Projects	Entries
Clients	16 seconds	27	27	23	1	27
Services	1 seconds	109	13	5	1	109
Disabilities	2 seconds	12	8	8		8
Income	2 seconds	18	16	15		16
Insurance	2 seconds	2	2	2		2
Non-cash Benefits	1 seconds	4	4	4		4

Prompts	
1. Select the Project(s) to include in the report:	BFHP Albany Aftercare(497)
1. Select the HUD Project Type(s) to include in the report:	
Enter the Project Entry Type(s) to include in the report:	
2. Enter the Start Date for the report:	1/1/2015 12:00:00 AM
3. Enter the End Date for the report(plus one day):	4/1/2015 12:00:00 AM

Report Filters

The Last Episode input control should be set to "Y" to avoid duplicate counts of a client.

*** Filter on Report Additional ***

No Filter on Additional

**CITY OF ALBANY
SOCIAL AND ECONOMIC JUSTICE COMMISSION
STAFF REPORT**

Agenda Date: May 5, 2015

SUBJECT: 2015 Social and Economic Justice Commission Work Plan

REPORT BY: Isabelle Leduc, Community and Human Services Manager

STAFF RECOMMENDATION

That the Commission review and finalize the 2015 Social and Economic Justice Commission Work Plan and send to the City Council for approval March 16, 2105.

BACKGROUND

All standing Advisory Bodies have been presenting work plans to the City Council annually. The work plan should identify recent accomplishments and priority work items for the upcoming period. Additionally, Advisory Body work plans are to focus on furthering the Strategic Plan Goals identified by the City Council.

Advisory Bodies are encouraged to focus on a reasonable number of work plan items to accomplish in a given two year period, recognizing the potential workload associated with each item.

DISCUSSION

At their last meeting in February 2015, the City Council approved a change to their Administrative Policies regarding presentation of work plans now allowing for presentation of work plans every two years (instead of every year). The work plan should still be reviewed by the Advisory Body annually in January to identify accomplishments and ensure continued focus on completing work plan items.

In creating its 2015 work plan the Commission should also identify work items that help further the Council's Strategic Plan. The current draft City Council Strategic Plan is attached for review.

If completed at the March meeting, the 2015 work plan should be presented to Council March 16. The Chair of the Commission or a designee should attend the Council meeting to respond to any questions raised by the City Council regarding the work plan. The Council may choose to

revise the work plan as necessary to ensure that the Commission remain focused on its charge and on implementation of the City Council Strategic Plan goals.

At times the Commission may have updates, reports, findings, or recommendations to present to the City Council on matters included as part of the Commission work plan. Recommendations should be supported with data, pro/con analysis, or other relevant background material to help inform the City Council. When possible, the Commission should include options for City Council consideration. The staff liaison to the Advisory Body will coordinate with the City Manager to schedule the item on a future City Council Agenda. It should be noted that the Council has the authority to prioritize items intended for the City Council agenda.

Any changes or proposed additions to the work plan once approved by Council must be submitted by the Commission to the City Council for review. The submittal shall be prepared using the form "REQUEST FOR AMENDMENT TO ADVISORY ANNUAL BODY WORK PLAN".

Attachment:

- A) 2014 Social and Economic Justice Work Plan

Social & Economic Justice Commission-2014 Work Plan

Accomplishments of 2013

- Researched gun issues
- Reached out to victims of crimes
- Active in assessing homelessness issues

Policy Review and Initiatives for 2014

- Continue to monitor changes at McLaughlin East Shore State Park and the Bulb
- Promote affordable housing including options for seniors and work on a rent review program
- Needs assessment of basic social services available to include services provided by faith based communities, non-profits and other organizations. Assessment of needs for a drop in center and access to showers for individuals who are homeless. Explore the possibility of permanent emergency shelter using the existing temporary facility in Albany in a modified form.
- Explore a living wage
- Region Wide Minimum Wage (added to the Work Plan July 2014)

Relation to City Council Strategic Plan

The Committee's 2014 priority projects will help to implement City Council Strategic Plan Objective to "Maximize Park and Open Space" by continuing to monitor changes at McLaughlin East Shore State Park and at the Bulb as it relate to Social and Economic Justice.

The Committee's 2014 priority projects will help to implement City Council Strategic Plan Objective to "Engage our Diverse Community" by assessing basic social services available, researching the feasibility of a drop in center and access to showers and shelter to homeless individuals, promoting affordable housing including housing options for seniors, and doing research on a rent review program.

**CITY OF ALBANY
SOCIAL AND ECONOMIC JUSTICE COMMISSION
STAFF REPORT**

Agenda Date: May 5, 2015

SUBJECT: Review of Social and Economic Justice Commission Purpose and Charge

REPORT BY: Isabelle Leduc, Community and Human Services Manager

STAFF RECOMMENDATION

That the Commission review and discuss its purpose and charge. The Commission can decide to discuss the Commission's purpose and charge at the March meeting or form a subcommittee that will come back with suggestions to the full Commission at the May meeting. Any amendments agreed upon will be sent to the City Council for approval.

DISCUSSION

In the past year the Commission has expressed interest in reviewing its purpose and charge. One long-standing amendment is the removal of environmental issues in the Commission's charge since policies, programs and issues promoting environmental sustainability are now included in the charge of the Sustainability Committee established in 2007.

Attachments:

- A) Resolutions #05-15 & #05-21
- B) Resolution #2014-20

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RESOLUTION #05-15

A Resolution of the Albany City Council establishing a “Social & Economic Justice Commission” to be advisory to the City Council

WHEREAS, the Albany City Council is concerned about social and environmental issues affecting the welfare of the residents of Albany as inhabitants of both a local and a global community; and

WHEREAS, in order for the Albany City Council to state a position or take action on these issues, the Council desires the advice of a selected group of Albany residents who have researched, analyzed, discussed, and evaluated a broad range of data and opinion,

NOW, THEREFORE, BE IT RESOLVED that the Albany City Council hereby establishes a Social & Economic Justice Commission to advise the City Council on social and environmental issues impacting the welfare of the residents of Albany as inhabitants of a local and a global community.

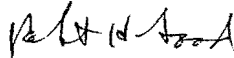
BE IT FURTHER RESOLVED:

1. The Social Economic & Justice Commission shall be composed of seven members, one each appointed by Council members whose terms shall run consecutive with the terms of the appointing Council members, and two appointments from the Albany Unified School District Board of Education, including one Youth Member who shall serve for a one-year term starting May 1 of his/her junior year in high school until April 30 of his/her senior year in high school. The term of the other appointee of the Albany Board of Education shall be four years.
2. The charge of the Commission shall be to research, analyze, discuss, and evaluate a broad range of data and opinions on social and environmental issues affecting the welfare of the residents of Albany as inhabitants of both a local and a global community, and make recommendations to the City Council on positions and/or

1 actions to take to address these issues. Recommendations to the City Council
2 shall state the relevance, importance, and/or particular impact that the issue has on
3 the welfare of the residents of Albany.

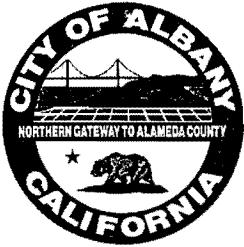
4
5 3. In creating the Commission, it is not the intent of the Council to duplicate or
6 overlap the functions, duties, or responsibilities assigned to any other commission.

7
8 4. The City Council shall conduct a review of the Social & Economic Justice
9 Commission in January, 2007.

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11 _____
12 ROBERT GOOD, MAYOR

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City of Albany

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CITY COUNCIL
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FAX (510) 525-1360

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1249 Marin Avenue
PH. (510) 524-9283
FAX (510) 528-8914

- Friendship Club/
Childcare Program
PH. (510) 524-0135
- Senior Center
PH. (510) 524-9122
FAX (510) 524-8940
- Teen Center
PH. (510) 525-0576

RESOLUTION NO. 05-15

PASSED AND APPROVED BY THE COUNCIL OF THE CITY OF ALBANY,

this 4th day of April, 20 05 by the following votes:

AYES: Council Members Javandel, Lieber, Okawachi &
Vice-Mayor Maris

NOES: None

ABSENT: Mayor Good

WITNESS MY HAND AND THE SEAL OF THE CITY OF ALBANY, this 19th

day of April, 20 05


JACQUELINE L. BUCHOLZ, CMC
CITY CLERK

*The City of Albany is dedicated to maintaining its small town ambience, responding to the needs of the community,
and providing a safe, healthy environment now and in the future.*



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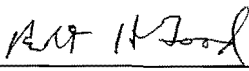
RESOLUTION NO. 05-21

**A RESOLUTION OF THE ALBANY CITY COUNCIL AMENDING
RESOLUTION NO. 05-15 WHICH ESTABLISHED THE SOCIAL &
ECONOMIC JUSTICE COMMISSION.**

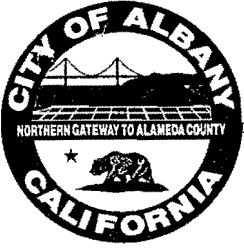
WHEREAS, on April 4, 2005, the Albany City Council established the
Social & Economic Justice Commission; and

WHEREAS, on April 12, 2005, the Albany School Board discussed this
Commission and requested an amendment; and

WHEREAS, the amendment would change the language in Section 1 as
follows: the Commission shall be composed of seven members, one each
appointed by Council Members whose terms shall run consecutive with the terms
of the appointing Council Members, and two appointments from the Albany
Unified School District Board of Education, including one Youth Member who
shall serve for a one-year term. The appointment shall be either a Junior or Senior
and the term shall begin at either the end of the Sophomore Year or at the end of
the Junior Year. The term of the other appointee of the Albany Board of
Education shall be two years.



ROBERT GOOD
MAYOR



City of Albany

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**COMMUNITY DEVELOPMENT &
ENVIRONMENTAL RESOURCES**

- Building
- Engineering
- Environmental Resources
- Maintenance
- Planning

PH. (510) 528-5760
FAX (510) 524-9359

**FINANCE & ADMINISTRATIVE
SERVICES**

CITY TREASURER
PH. (510) 528-5730
FAX (510) 528-2743

**FIRE & EMERGENCY MEDICAL
SERVICES**

PH. (510) 528-5771
FAX (510) 528-5774

PERSONNEL

PH. (510) 528-5714
FAX (510) 528-5797

POLICE

PH. (510) 525-7300
FAX (510) 525-1360

**RECREATION & COMMUNITY
SERVICES**

1249 Marin Avenue
PH. (510) 524-9283
FAX (510) 528-8914

- Friendship Club/
Childcare Program
PH. (510) 524-0135
- Senior Center
PH. (510) 524-9122
FAX (510) 524-8940
- Teen Center
PH. (510) 525-0576

RESOLUTION NO. 05-21

PASSED AND APPROVED BY THE COUNCIL OF THE CITY OF ALBANY,

this 18th day of April, 20 05, by the following votes:

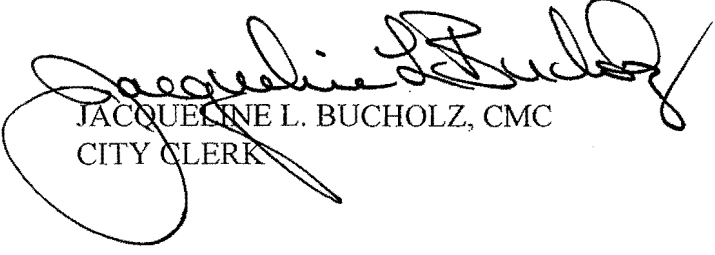
AYES: Council Members Javandel, Lieber, Maris & Mayor Good

NOES: None

ABSENT: Council Member Okawachi

WITNESS MY HAND AND THE SEAL OF THE CITY OF ALBANY, this 19th

day of April, 20 05.


**JACQUELINE L. BUCHOLZ, CMC
CITY CLERK**

The City of Albany is dedicated to maintaining its small town ambience, responding to the needs of the community, and providing a safe, healthy environment now and in the future.



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RESOLUTION NO. 2014-20
A RESOLUTION OF THE ALBANY CITY COUNCIL APPROVING
CHANGES TO THE SOCIAL & ECONOMIC JUSTICE COMMISSION
AND SUNSETTING OF THE WATERFRONT COMMITTEE

WHEREAS, the City conducted a comprehensive review of the City’s Advisory Bodies in 2010, adopting Resolution No. 2010-63 to change the composition and other structural features of the various advisory bodies, and called for a follow-up review in two years; and

WHEREAS, in December 2012, Council approved the continuation of reviewing advisory bodies every two years as well as a review of the Social and Economic Justice Commission (SEJC) in one year; and

WHEREAS, per Council direction City staff has reviewed the composition, purpose, meeting schedule, and related structural features of the advisory bodies, focusing on the effectiveness and productivity of the advisory bodies, and has recommended changes to the Social & Economic Justice Commission and the sunsetting of the Waterfront Committee.

NOW, THEREFORE BE IT RESOLVED, that the City Council of the City of Albany hereby:

1. Modifies the Social & Economic Justice Commission as follows:
 - a. Assigns the Community and Human Services Manager as staff liaison
 - b. Continues meeting every other month unless more frequent meetings are needed for the press of business in accordance with Resolution No. 2010-63
 - c. Moves from summary minutes to action minutes in line with the practice of all other Advisory Bodies per Resolution No. 2010-63
2. Sunsets the Waterfront Committee, effective May 2014.

1 **BE IT FURTHER RESOLVED**, that the City Council shall utilize a number of
2 groups to advise the Council on matters related to the waterfront and to provide a public
3 forum for the community following the sunseting of the Waterfront Committee including
4 but not limited to creation of ad-hoc committees/work groups to focus on particular issues
5 related to the waterfront and/or transition of the Albany Bulb and Neck as needed, and the
6 City's Planning & Zoning Commission, Park & Recreation Commission, and
7 Sustainability Committee on matters related to the waterfront that fall under the
8 respective purview of these advisory bodies.

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 PEGGY THOMSEN, MAYOR
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**CITY OF ALBANY
SOCIAL AND ECONOMIC JUSTICE COMMISSION
STAFF REPORT**

Agenda Date: May 5, 2015

SUBJECT: Eden I & R and 2-1-1 Information and Referral Line

REPORT BY: Isabelle Leduc, Community and Human Services Manager

STAFF RECOMMENDATION

That the Commission receive information on Eden I & R. Informational item only.

BACKGROUND

Eden I & R is a nonprofit agency committed to linking Alameda County families and individuals to the full range of community resources available to them. For 38 years, Eden I & R has been successfully fulfilling its mission of “Linking people and resources” by consistently and creatively responding to the community’s changing needs. The agency’s services are the result of collaborations that depend on the work of hundreds of community-based organizations. Because no other centralized source of health, housing, and human services information exist anywhere else in Alameda County, Eden I & R has become a critical resources for thousands of at-risk individuals, such as youth, non-English speakers, the economically disadvantaged, people living with HIV/AIDS, domestic violence survivors, the elderly, disabled, individuals experiencing homelessness, and human service agencies seeking services or housing for their clients.

Eden I & R, Inc., was incorporated as a non-profit 501(c)(3) agency in January 1976 in response to a community need for a service that would assist people in obtaining information about, as well as gaining access to, community resources. Skilled information management and referral specialists provide a critical information bridge between individuals in need and human service agencies.

DISCUSSION

Eden I & R manages the Alameda County 2-1-1 line, a free, non-emergency, confidential 3-digit phone number and service that provides easy access to housing information, and critical human services. 2-1-1 operates 24 hours a day, 7 days a week with multi-lingual capabilities.

The 2-1-1 Information and Referral Line is unique in Alameda County, helping people find affordable housing and critical social services. Set up originally as CHAIN (Community Housing and Information Network) to help displaced victims of the 1989 Loma Prieta earthquake, the line soon expanded to meet the continuing information needs of all Alameda County residents.

In 2007, CHAIN transitioned into 2-1-1, a Bay-Area wide, easy to remember 3 digit number. Professionally trained staff and volunteers fully assess callers' needs and provide comprehensive, customized referrals to affordable housing, available emergency shelter space, and vital social services throughout Alameda County. People need to know where to turn for help, and the 2-1-1 line exists to fill that need.

The City of Albany is one of the many funders of the 2-1-1 line and grants \$5,000.00 per year to Eden I & R in support of the 2-1-1 Information and Referral Line. Eden I & R provides monthly reports to the city which are also available on their website <http://www.edenir.org/index.html>. The January 2015 reports are attached for the Commission's information.

Attachments:

- 1) 2-1-1 Alameda County Monthly Narrative Report: January 2015
- 2) Alameda County Summary by City: January 2015

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2-1-1 Alameda County Monthly Narrative Report: January 2015

Noteworthy Updates

During the month of January, 8,837 calls were handled by 2-1-1 Resource Specialists and 13,351 health, housing and human service referrals were provided. Of the unduplicated callers, 80% were female, 33% were single-headed households with minor children, and 42% had disabilities. The call examples below show the breadth and depth of calls handled. Additional people are also relying on Eden I&R's websites, including our online health and human service resource directory; in January they received 18,108 pageviews from 5,285 sessions/visitors.

Eden I&R is once again providing assistance for low-income people and those on active military duty during tax season. 2-1-1 Resource Specialists are pre-screening and referring callers who are potentially eligible for the Earned Income Tax Credit (EITC) to free VITA tax preparation sites throughout Alameda County. Additionally, Resource Specialists are providing information about, and scheduling appointments at, California Free Taxpayer Assistance Events. At these events, held throughout the state, people are able to do their own taxes, with the free assistance of volunteer tax professionals, using Turbo Tax software.

In addition, Eden I&R staff participated in a very well attended earthquake preparedness training/drill at the Alameda County Office of Emergency Services in Dublin. These drills are essential to the partnership efforts needed between public departments, community based organizations as well as businesses when responding to disaster situations.

Call Information

Call Examples	<p>~ A single mother of two children called from Fremont. She shared with the Phone Resource Specialist (PRS) that her children needed dental and optometry services that accepted Medi-Cal. The caller also expressed confusion about Alameda Alliance versus Blue Cross Medi-Cal, so the PRS suggested health insurance counseling. She was referred to Tri-City Health Center for dental services, West Oakland Health Center for optometry services, and Alameda County Health Care Services Agency's Health Insurance Technicians for counseling. The PRS also referred the caller to the Fremont Family Resource Center for benefits assistance.</p>
	<p>~ A single senior called from the city of Alameda with his social worker to ask for housing referrals. The caller was referred to the Belle Terre Apartments, Columbia Park Manor, Strawberry Creek Lodge, Samara Terrace Apartments, and Brentwood Senior Commons for low-income housing wait lists. For additional resources for seniors, he was referred to AARP Alameda Chapter, and the Area Agency on Aging.</p>
	<p>~ A single male called from Oakland for housing resources. The caller shared with the Phone Resource Specialist (PRS) that he was formerly incarcerated. The PRS referred the caller to the General Assistance Program through Alameda County Social Service Agency as well as several transitional housing programs for single men: Phatt Chance Community Services, Jordan's House, Bay Area Community Services' Housing Fast Support Network, Destiny Builders and Change to Come. He was encouraged to call 2-1-1 in the future for any additional needs he may have.</p>
	<p>~ A single mother with a mental disability and two small children called from Dublin for financial assistance. She was referred to REACH, HEAP, and Season of Sharing for her utility bill, the Washoe Tribe of Nevada and California for Native American TANF information, and Child Care Links for subsidized child care.</p>
	<p>~ A single male called from Piedmont for emergency shelter, and he stated it was his preference that the shelter be located outside of Oakland. He was referred to the Berkeley Food and Housing Project and encouraged to call 2-1-1 at 10:00am and 1:00pm daily, when the emergency shelter bed availability list is updated, if needed.</p>
	<p>~ A woman called from Pleasanton on behalf of her elderly mother who has physical disabilities. The caller shared with the Phone Resource Specialist that her mother lives in a nursing home currently but that it is too expensive and she wants to find other options as well as educate herself on her mother's health insurance benefits. She was referred to Alameda County Social Service Agency for Medi-Cal information; the Homeless Action Center; the Area Agency on Aging; and the City of Pleasanton Housing Division's Affordable Housing Information and Programs hotline.</p>

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Caller Feedback	~ “On a scale of 1-10, the Resource Specialist I spoke with is a 20. She’s kind, courteous, professional, and really knows her job. At my age, you don’t often get a lot of respect and she went out of her way to be kind, patient and helpful. She’s a wonderful person.”
	~ “I just called and spoke to (Name of Phone Resource Specialist). She should be a supervisor. She provided me with so many referrals and was very helpful. You should keep her for a very long time, she is very attentive.”
	~ “I’ve relied on 2-1-1 since it started and I’m very grateful for it! It’s such a good resource for service providers and clients!” -Monica Espiritu, MA, Case Management Coordinator, Alta Bates Summit Medical Center.
Staff Inservice Training Sessions	~ In-service presentation by Berkeley Food & Housing Project
	~ Staff training from the United Way on the Earned Income Tax Credit program

Resource Information And Technology Updates

Services Database	~ One new agency was added to the services database this month.
	~ The services database contains 1,155 agencies and 2,930 programs.
	~ The process of updating and proofreading the Big Blue Book 2015 edition is complete.
	~ The process of updating the 506 Non-Directory agencies in the services database was started.
Housing Database	~ 76 new units were added to the housing database this month.
	~ Housing Subscriptions (mail, PDF & OHIP) were sent to community-based organizations in Alameda County and San Francisco County.
Online Services Website	~ Eden I&R's health and human services data is provided free through the agency's publicly accessible websites at www.edenir.org and www.211alamedacounty.org , and www.alamedaco.info . This month the Online Services Directory received 18,108 pageviews from 5,285 visitors.
Technology	~ The final review of the 2015 edition of the Big Blue Book was completed. The books will be available for delivery to new purchasers during the middle of February.
	~ Agency staff participated in an earthquake drill held at the County's Office of Emergency Services. During the drill the team simulated use of the new SharePoint Disaster site. A post-event review provided additional ideas and information that can be built into the site.
	~ Eden I&R has been conducting a feasibility study of using iCarol (a third party application used by 2-1-1s) to store and update our housing database. This evaluation is being conducted as part of a larger project to evaluate iCarol as a possible solution for the organization in the future.
	~ An intern has joined the IT team. The intern is quickly learning about technology use within the organization and is contributing in the effort to enhance Eden I&R's systems.

Outreach/Public Information Activities

Meetings	~ The Executive Director attended a variety of re-entry related meetings in order to stay abreast of the employment, housing and mental health programs currently being provided to the formerly incarcerated, as well as discussing the possibility of a Resource Directory pocket guide.
	~ The Executive Director was appointed to the 2-1-1 CA Network Nominating Committee which met this month to develop the process for adding new members to the statewide 2-1-1 CA Board of Directors.
	~ The Executive Director met with the new CEO of The San Francisco Foundation, Fred Blackwell, in order to discuss the ways in which the foundation and Eden I&R might partner on new initiatives.
	~ The Executive Director met with the new CEO of the East Bay Community Foundation, James Head, in order to discuss how we could work together to get more East Bay donors involved in local philanthropic giving.
	~ The Executive Director met with Sara Bedford, Oakland Department of Human Services Director. Discussions included the ways in which 2-1-1 is currently assisting Oakland residents and their advocates, and ways in which the service could be further supported by the city (or outside city sources).
	~ The Executive Director attended the annual Emeryville Chamber state of the city luncheon as a guest of PG&E. The city officials spoke and gave a broad overview of the city. It is truly a vibrant city whose varied public and private sector representatives at the luncheon allowed for much productive networking.
	~ The Executive Director attended the Alameda County Housing and Community Development meeting that authorized funding for the 2-1-1 phone line.

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Meetings	~ The Executive Director participated in the monthly 2-1-1 Bay Area Partnership meeting during which new projects, new challenges, and statewide updates were shared.
	~ The management team met with representatives from AC Transit to continue discussion about 2-1-1 promoting and further assisting people (especially seniors and people with disabilities) with transit referrals.
	~ The agency had its quarterly Board meeting, during which a StopWaste representative gave a very informative presentation about recycling, especially regarding food waste.
	~ The Development Officer attended a Hayward Rotary meeting to introduce members of the Rotary to Eden I&R and 2-1-1 Alameda County.
	~ The Development Officer attended an Inside Oakland "Meet Our New City Councilmembers" meeting and was introduced to new Oakland City Councilmember Abel Guillen.
	~ Staff from StopWaste provided a training to management staff as part of the continued partnership between our two agencies. Eden I&R will be doing outreach to educate Alameda County residents about Energy Upgrade California, managing energy use and providing information about programs for qualified homeowners and renters to increase their home's energy efficiency.
Fairs/Events/and Outreach	~ The agency participated in an earthquake related drill at the County's Office of Emergency Services. The Executive Director was in the Emergency Operations Center interacting with numerous representatives from cities, utility and water departments/companies, county departments, fire, police, community based organizations, and many others.
	~ The Executive Director participated as a panel member at the Alameda County VOAD meeting. The topic related to the 25th Anniversary of the Earthquake and what lessons were learned. It was a very well attended event that involved a lot of participation from the audience. Representatives included CBOs, city workers, fire, police, elected officials, etc.
	~ The Executive Director was interviewed on KKIQ radio about the breadth of Eden I&R's 2-1-1 Communication System.
	~ The Deputy Director gave an update on the 2-1-1 service and expressed appreciation on behalf of the agency and its clients to the City of Oakland's Life Enrichment Committee. The Committee was considering a resolution for continued funding of 2-1-1.
	~ The Deputy Director attended an interview at the City of Hayward's Community Services Commission's Application Review Committee. She gave an update on 2-1-1 funding and its service in particular to Hayward residents and employees.
	~ The Deputy Director attended a meeting of the City of Dublin's Human Services Commission. The Commission was making funding recommendations which will ultimately be considered by Dublin's City Council.
	~ The Deputy Director participated in a Pre-Exercise Educational Training Seminar by webinar. The purpose of the webinar was to prepare participants for an upcoming Community Health Resilience (CHR) Exercise Series and Action Planning Project which utilizes tabletop exercises to create a sustainable initiative to strengthen healthcare and public health collaboration through healthcare coalitions and enhance health resilience to address major disaster scenarios.
	~ Staff hosted booths at five events this month to inform the community about the 2-1-1 service: the Make a Difference for Pleasanton Day; Alta Bates Elder Abuse Seminar and Senior Resource Fair; Fremont Chamber of Commerce Career and Resource Fair; Education Summit Cal State East Bay; and a Covered California enrollment event in Oakland.
	~ 2-1-1 materials were made available at Arthur Hall of Hall and Associates; Kaiser Permanente in San Leandro; Alameda County VOAD; Supervisor Keith Carson's office; Alameda County CAP; Alameda County Public Nursing Office; and St. Vincent De Paul Society in Oakland.
	~ Staff gave a presentation and distributed 2-1-1 materials to L'Chaim Mental Health Services; Cal State East Bay Nursing Students; South Hayward Neighborhood Collaborative; Ashland Cherryland Healthy Community Collaborative; and Hayward Rotary Club.

Alameda County Summary By City

1/1/2015 Through 1/31/2015; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	187	72	115	59	25	11	48	31	22	280
Albany	16	7	9	6	1	0	6	4	2	50
Berkeley	481	184	297	135	69	30	105	54	38	803
Castro Valley	82	32	50	28	15	6	22	18	8	147
Dublin	56	26	30	23	12	3	20	12	10	111
Emeryville	43	17	26	15	5	2	13	9	8	76
Fremont	374	176	198	144	46	36	108	65	33	628
Hayward	1043	501	542	378	151	75	302	190	112	1729
Livermore	120	44	76	40	14	7	33	22	16	212
Newark	109	64	45	48	17	9	39	24	13	177
Oakland	4181	1573	2608	1189	522	237	952	610	419	7155
Pleasanton	59	24	35	20	7	7	13	13	7	110
San Leandro	450	239	211	183	77	25	158	99	62	855
San Lorenzo	85	50	35	30	13	5	25	17	9	132
Union City	107	67	40	53	24	9	44	28	17	201
Other	1441	139	1302	119	42	30	89	42	28	682
Grand Total:	8837	3215	5622	2470	1040	492	1977	1238	804	13351

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.